

Supporting Vulnerable Victims

FREQUENCY: 6 monthly, March and September

CHIEF OFFICER LEAD: ACC Bridger

PURPOSE: To enable the PCC to monitor the force's approach to supporting vulnerable victims alongside its compliance with the Victims' Code, to enable the PCC to hold the Chief Constable to account for the delivery of the Police and Crime Plan and support wider public reassurance.

MINIMUM REQUIREMENTS: The report will include:

- How the force supports and safeguards victims through investigation. This includes how the force works to understand victim needs, refers to support services appropriately, and why victims do not wish to support investigations.
- The force's approach to identifying, supporting and reducing repeat victimisation, those that are persistently targeted, and/or particularly vulnerable.
- Relevant and up-to-date data on crime rates, solved rates and operational approaches to crime types with prevalent vulnerabilities.
- Reference to the 12 Rights in the Victims' Code, an explanation of the Police's role in supporting rights, and assessment of compliance.
- Any emerging demand, risks and financial consequences (in relation to this area of work).
- Any HMICFRS requirements (in relation to supporting victims specifically).

OTHER CONSIDERATIONS: We invite the force to provide additional professional judgement as to what other issues need to be drawn out, this could include:

- A comparison with similar forces on data on areas such as Clare's Law.
- Any wider data from performance packs that could provide additional information related to victims.
- Any relevant updates from scrutiny arrangements and partnership working – including any learning or improvements.
- Any relevant update on internal structural changes, or any other notable improvements the force is making.
- An outline of any pertinent pressures on the police as a result of how the CJS is working.
- Any national policy pertinent to supporting victims.

Managing Offenders and reducing re-offending

FREQUENCY: 6 monthly, March and September

CHIEF OFFICER LEAD: ACC Eamonn Bridger

PURPOSE:

To enable the PCC to monitor the Constabulary's management of offenders and approach to reducing reoffending.

MINIMUM REQUIREMENTS: The report will include:

- Data on numbers of offenders supported, types of support, and any operational considerations of specific cohorts or geographies in Suffolk.
- Relevant updates and data driven through internal strategies.
- The force's approach, and any updates to the approach, to Out of Court Resolutions, and relevant partnership working for offender programmes.
- The force's approach on tackling perpetrator behaviours through relevant programmes and relevant victim support.
- Management of challenging offender cohorts, as well as the impacts or future issues arising in management.
- How the force processes offenders and any policy changes to do with issues like use of bail and RUI and the use of other orders to show how the force protects victims and the wider community in its dealing with offenders.
- Any emerging demand, risks and financial consequences (in relation to this area of work).
- Any HMICFRS requirements (in relation to offender management and reducing re-offending specifically).

OTHER CONSIDERATIONS: We invite the force to provide additional professional judgement as to what other issues need to be drawn out, this could include:

- Updates from relevant scrutiny panels, and any learning/improvements.
- Any work the force is doing with external partners in reducing and preventing reoffending.
- Any future impact on managing offenders due to any national funding changes.

The Police Response to Fraud

FREQUENCY: Annual, September

CHIEF OFFICER LEAD: ACC Eamonn Bridger

PURPOSE: To enable the PCC to monitor the force's approach to fraud investigation, and the force's commitment through the Police and Crime Plan to strengthen investigation, prevention and victim support.

MINIMUM REQUIREMENTS: The report will include:

- Up-to-date and relevant data on recorded fraud rates, solved rates, nature of fraud, as well as a breakdown of cases in service or referred through national mechanisms. Data should be assessed for performance against short/long term trends, and any operational concerns outlined.
- The force's approach to fraud investigation, including how it links into national mechanisms and effectively supports investigation and detection.
- How the force is ensuring appropriate investigations and updates, as well as how the force ensures victims are appropriately supported or referred to victim services. This should include how the force's needs assessment processes support understanding of vulnerability.
- Any emerging demand, risks and financial consequences (in relation to this area of work).
- Any HMICFRS requirements (in relation tackling fraud specifically).

OTHER CONSIDERATIONS: We invite the force to provide additional professional judgement as to what other issues need to be drawn out, this could include:

- Any relevant updates from both internal and national strategies.
- An outline of the organisational structure for fraud investigations.