

ACCOUNTABILITY AND PERFORMANCE PANEL

A meeting of the Accountability and Performance Panel was held at Police Headquarters Martlesham, and via Microsoft Teams at 09:00 on Friday 7 July 2023.

PRESENT:

Office of the Police and Crime Commissioner

Colette Batson (Chief Finance Officer), Kate Boswell (Executive Assistant to the PCC and Chief Executive), Sandra Graffham (Head of Communications and Engagement), Christopher Jackson (Chief Executive), Tim Passmore (Police and Crime Commissioner), James Sheridan (Policy and Commissioning Officer), Vanessa Scott (Head of Policy and Performance).

Suffolk Constabulary

Eamonn Bridger (Temporary Assistant Chief Constable), Julie Dean (Temporary Assistant Chief Constable), Rob Jones (Deputy Chief Constable), Rachel Kearton (Chief Constable), Kenneth Kilpatrick (Assistant Chief Officer).

In attendance for the Public Agenda in person

Phanuel Mutumburi (Director of ISCRE), Debbie Richards (Member of the Police and Crime Panel).

In attendance for the Public Agenda via Teams

Mike Chester (Member of the Police and Crime Panel), David Ellesmere (Member of the Police and Crime Panel), Sarah Mansel (Member of the Police and Crime Panel), Adriana Stapleton (Senior Democratic Services Officer, Suffolk County Council).

PUBLIC AGENDA

1 Public Question Time

- 1.1 The Police and Crime Commissioner (PCC) welcomed everyone to the meeting.
- 1.2 The PCC advised that a question had been received from a member of the police and crime panel in advance of the meeting, and as they were in attendance the PCC invited them to ask the question.

- 1.3 Debbie Richards, a member of the police and crime panel, asked the following question: The victim satisfaction figures within the Improving Confidence and Satisfaction report, show the worse group as being rural crime followed by business crime, she asked why this was so and what was being done to address this.
- 1.4 The Chief Constable responded that if agreeable with the PCC these questions would be addressed during item 7 of the agenda. Both the PCC and Debbie Richards were in agreement with this approach.

2 Open minutes of the meeting held on 12 May 2023 (Paper AP23/29)

- 2.1 The minutes of the meeting held on 12 May 2023 were agreed as an accurate record and approved by the PCC.
- 2.2 All actions were noted as complete or in hand and being followed up outside of the meeting.

3 Revenue and Capital Outturn 2022-2023 Report (Paper AP23/30)

- 3.1 Assistant Chief Officer (ACO) Kenneth Kilpatrick presented this report.
- 3.2 The ACO set out the position for 2022/23 and advised that the PCC will be receiving a separate decision paper to approve the transfers to reserves. In terms of a summary the revenue position for the Constabulary and OPCC is an underspend of £676K at the end of March 2023, and a capital outturn underspend of £1.26M sits with the Constabulary.
- 3.4 It was noted that the interest payment received of just over £700K, has been achieved by the significantly increased interest rates.
- 3.5 The PCC commented that while people may think the underspend is a considerable sum of money in its own right, the figure as a proportion of the overall budget was a small fraction.
- 3.6 The PCC asked for further details in relation to the redundancies and pension strain costs. The ACO responded that there is a reserve that can be drawn down on to cover these types of costs. However where someone is over 55 and are made redundant by the Constabulary, the Constabulary has to meet the costs of pension payments until retirement age. However this is a relatively small sum overall with very few cases occurring.
- 3.7 The PCC asked what makes up the income from the additional court fees. The ACO confirmed that it is routine income that is received from the courts. It was difficult to forecast as it is received on a windfall basis. It is likely that the income is based on a percentage of fines received within court but the ACO indicated that he would clarify the matter.
ACTION – The ACO to confirm to the PCC what makes up the income listed as additional court fees.
- 3.8 The PCC commented that he was very pleased that the Constabulary has received the additional funding for the uplift programme, which is a long-term investment for Suffolk Constabulary.

4 Financial Monitoring (Paper AP23/31)

- 4.1 The ACO presented this report, caveating that it is very early in the financial year for forecasting.
- 4.2 The ACO commented that at present it is showing an underspend, and it is expected that a surplus of £990K will be received from government grants.
- 4.3 The PCC flagged that there is inconsistency in the officer figures noted in the Financial Monitoring Report (AP23/31) and the Workforce Report (AP23/36), as they have been calculated using different methods. He would therefore, for future reporting, like to see the figures aligned.
ACTION – ACO / Chief Constable to ensure consistent method used for calculating officer figures across APP reports.

5 HMICFRS Vetting Misconduct and Misogyny (Paper AP23/35)

- 5.1 The Deputy Chief Constable (DCC) Rob Jones presented this report.
- 5.2 In summary Suffolk is in a strong position in ensuring there is a robust vetting system in place. There has been high investment within the vetting team to ensure they can deliver the additional work required against the HMICFRS recommendations.
- 5.3 The PCC asked how the vetting team were coping with the additional workload created by the data-wash requirements. DCC Jones confirmed that approximately 48% of that work had been completed. To date no concerns had been flagged through this process. Regarding the overall workloads within Professional Standards, there were some detectives currently seconded to the team.
- 5.4 The PCC asked what work was being undertaken by the Cultural Programme and what was hoped to be achieved. DCC Jones confirmed that the Cultural Programme was about reinforcing the police code of conduct, so that when colleagues see standards that don't reach the expected levels they have the confidence to come forward and report it.
- 5.5 The PCC asked what could be done to expedite internal investigations where officers are suspended on full pay. DCC Jones confirmed that steps are taken to ensure these investigations are completed as quickly as possible, and with the necessary degree of thoroughness and rigour. Part of the DCC's role is to oversee and monitor all cases of suspended officers.
- 5.6 The Chief Executive asked whether individual force feedback has been received from HMICFRS upon compliance with their recommendations. DCC Jones responded that no individual feedback has not been received. The Chief Executive asked whether HMICFRS will undertake a further review of compliance with their recommendations. DCC Jones believes this will happen and he confirmed he would update the PCC accordingly. The Chief Executive requested that APP receive a report upon any follow-up response to HMIC about the recommendations.
ACTION – DCC Jones to provide a copy of any further response to the HMIC upon the vetting recommendations to be followed up by a report to APP.

5.7 The Chief Constable added that the HMICFRS Peel Inspection had just occurred, and which is a more general inspection across all sorts of different areas and not specifically vetting. It allowed the opportunity to highlight the Cultural Programme work within the Constabulary. Whilst this inspection was not specifically related to vetting, it is relevant in terms of context and the overall culture of the organisation.

6 **Workforce Report** (Paper AP23/36)

6.1 DCC Jones presented this report.

6.2 The PCC would like it noted on record, having attended the awards ceremonies during the week, that the recognition of long service and the work and commitment of individuals and teams right across the Constabulary, from volunteers, full time officers, specials, police staff, was remarkable, and that the vast majority of people who have contact with the police are grateful and appreciative of what is done.

6.3 DCC Jones confirmed that the Constabulary plans to recruit 132 new police officers in 2023-2024, 97 of which will be apprentices, with the remainder on the degree programme. The two uplift checkpoints in the year, September and next May, will be monitored to ensure the Force meets the required targets. The DCC was confident that the targets would be met. There have been some changes in key leadership positions within the past 12 months, which has included a promotion into the Chief Superintendent of County Policing Command position. Recruitment is currently underway for an Assistant Chief Constable and another Chief Superintendent.

6.4 DCC Jones confirmed that work was ongoing to develop a talent management strategy for the Constabulary, which will cover retention, and address the questions raised in the report regarding people re-joining the organisation.

6.5 The PCC requested that the data presented for the attrition numbers within the report in future includes the sample size.

ACTION – DCC Jones to include the sample size numbers within the workforce reports.

6.6 The PCC asked for further information on the work being undertaken on the retention strategy. DCC Jones responded that early sight of the strategy would be provided to the PCC once it has been developed.

ACTION – DCC Jones to share early sight of the retention strategy with the PCC.

6.7 The PCC asked for an update on what was being done to improve the current detective capacity. DCC Jones responded that good progress was being made within this area, including the use of bonus payments to detectives, which is reviewed annually. Detective numbers are healthy; however an area of challenge remains around the low level of experience within the team. Temporary Assistant Chief Constable (T/ACC) Bridger added that the Constabulary is looking at further training opportunities for detectives, enabling them to deliver specialist skills, and have implemented a mentoring scheme within the team.

6.8 The PCC asked how much targeted variable payments are costing the Constabulary and whether they were effective. DCC Jones responded that he would confirm the amount to the

PCC. The Chief Constable advised that the scheme exists to help fill roles which are hard to recruit into, and that the payments are reviewed annually.

ACTION – DCC Jones to confirm to the PCC the cost of targeted variable payments.

- 6.9 The PCC asked for an update on the change of figures for officers with limited duties, and how they are managed by the Constabulary. DCC Jones confirmed that all limited duties cases are monitored. The Force does not currently invest in private medical interventions for anyone with limited duties. However it is on the plan for consideration as police officers are not given any priority when it comes to treatment within the NHS and waiting lists.

ACTION – DCC Jones to provide some additional information for the PCC around absenteeism and limited duty officers.

- 6.10 The Chief Executive observed regarding the graphics on pages 7 and 8 of the report, which show the percentage figures of those who feel they are paid well as low, that there must be a retention risk with people leaving the organisation to seek a higher salary. DCC Jones responded that he believes Suffolk Constabulary does have an x factor quality, which helps to retain officers and staff despite the pay being low. Some roles within the organisation are paid at a premium rate, such as analysts, to attract and retain talent. With regard to the current cost of living crisis, particularly within the South of the UK, Suffolk is still considered an affordable place to live.
- 6.11 The CFO asked how the process was working in terms of the E-PDR (Electronic Personal Development Review) platform. DCC Jones confirmed that the force was monitoring the use of the E-PDF platform.
- 6.12 The Chief Constable added that Operation Hampshire, although not covered in the paper, highlighted that assaults on police officers have seen an 8-fold increase. This in part can be attributed to having systems in place to monitor and track assaults within Suffolk. This system has been recognised nationally with the College of Policing adopting the app Suffolk has developed. However officer assaults do effect retention, and a job outside of the Constabulary which doesn't have the same risk of being assaulted whilst at work can be appealing to some.
- 6.13 The Chief Constable noted that on page 6 of the report it stated that 65% of people leaving policing would wish to return. This is an area which needs to be developed and explored, making it easier for people to come back into policing.

7 Improving Confidence and Satisfaction (Paper AP23/32)

- 7.1 T/ACC Bridger presented this report.
- 7.2 At present nothing exists at a national level to measure reporting and confidence, however locally within Suffolk there are good governance structures. There are challenges around how the data is collected. Therefore there is a need to be mindful that there are limitations. Overall, the general trends around satisfaction have seen improvement over the past quarter and an improvement compared to last year. The one area not achieving this improvement is with regard to first contact. With the implementation of the Single Online Home platform, victims of crime will be able to track the progress of crimes they have reported, giving them more information and enable them to be kept informed, which the current data shows is not the forces' strongest area.

- 7.3 Business Crimes cover all crimes that are committed against a business, and the number of respondents are low which can cause some anomalies within the reporting. Last year Suffolk Constabulary engaged the Chamber of Commerce for Suffolk, to help to understand the challenges being faced by businesses where crime is concerned, and to support with the preventative measures that can be taken. Further investment has been made around fraud investigation and resourcing in the CCR, although it is worth noting that not all fraud issues are dealt with locally.
- 7.4 The Rural Crime results are from a small sample of only 45 people in the last quarter. Previously reports have shown that overall rural crime satisfaction rates are much higher. Therefore for the most recent figures a deep dive analysis of the issues has been commissioned.
- 7.5 The satisfaction rates for Domestic Abuse are extremely high, which the Constabulary are very proud of. The PCC added that the results in this area were extraordinary.
- 7.6 The PCC asked if the proposed changes to county policing will improve public trust and confidence for policing in Suffolk. The T/ACC responded that he was aware that the PCC would shortly be provided with an update on the proposed changes which would address some of these questions. He confirmed that the key objective is to improve visibility in local communities, and the Constabulary's ability to deliver what is recognised as evidenced base true community policing. By recognising the limitations around the current operating model with its investigative demand and increasing the number of community engagement officers that are able to focus on localities, problem-solving and public contact has seen positive results for community satisfaction.
- 7.7 The PCC asked what the Constabulary was doing to keep victims of crime informed. T/ACC Bridger responded that he believed the Single Online Home platform will be key to this and looks forward to its implementation.
- 7.8 The PCC asked what difference the Public Confidence Satisfaction and Engagement Board makes. T/ACC Bridger confirmed that the board allows for trends in data to be examined, where issues can be looked at and discussed, and deeper dives into analysis can then be worked into an action plan of delivery, which is then monitored to ensure improvements are being seen.
- 7.9 The PCC asked to receive a briefing on the work between Suffolk Constabulary and the Chamber of Commerce for Suffolk.
ACTION – T/ACC Bridger to provide the PCC with a briefing on the Constabulary's work with the Chamber of Commerce for Suffolk.
- 7.10 The PCC requested an update on the Baroness Casey report, to be provided via the Weekly Conference meetings.
ACTION – The OPCC to ensure that an update on the Baroness Casey report is added to a Weekly Conference agenda.
- 7.11 The Chief Executive asked whether anything material has been found on the work being undertaken on vetting as part of the data wash, in terms of people working for Suffolk Constabulary that shouldn't be. DCC Jones confirmed that significant resource has been applied with the data wash being approximately 46% complete. A number of issues have

been flagged which have then been checked as part of the due diligence process. However nothing new and unexpected has so far been identified.

8 Responding to Calls for Assistance (Paper AP23/33)

8.1 T/ACC Bridger presented this report.

8.2 The demand on emergency 999 calls this year is higher than has ever been previously reported, with a further increase of 14% compared to the previous year. The CCR are receiving over 2000 more calls more per month. That demand however is not translating into crimes. The largest growth areas are in relation to abandoned calls, calls for safety relating to public order and mental health, as well as the continued issue of inappropriate 999 calls.

8.3 The Right Care Right Person programme has the intent to do something differently which has been communicated with our partners and which will be adopted from the autumn of this year. This approach is to ensure the people of Suffolk get the help they need, with the right person, which may not necessarily be a police officer.

8.4 Due to the increase in call demand in the CCR, an increase in staffing required has also been required. The CCR will be fully resourced by September 2023, although there will still be upskilling and training to be completed. The T/ACC confirmed to the PCC that over-recruitment is being actioned to ensure resilience within the team

8.5 The average time to answer a 999 call is 12 seconds, which is longer than the performance measure of 10 seconds. For 101 calls there has been a slight reduction in numbers, but there is an increase in online reporting and emails, which are likely as a result of the diversionary messaging used during 101 call waiting.

8.6 Areas of transformation work include the successful pilot around video response for domestic abuse victims, an initiative that has been successful in other areas of the country, as well as the launch of the Digital Desk within the CCR, and which will continue to drive the use of live chat, social media and online reporting.

8.7 The PCC asked when the result of the pilot using video response for domestic abuse will be available. T/ACC Bridger confirmed that the Constabulary is finalising the outcomes from the pilot, which will then be presented to the PCC.

ACTION – The Constabulary to present the results of the video response for domestic abuse victims’ pilot to the PCC.

8.8 The PCC commented that Right Care Right Person programme has been a carefully thought-out process, with initial conversations taking place over 18 months ago between Suffolk Constabulary and the North Suffolk Mental Health Foundation Trust.

8.9 The Chief Executive asked whether Right Care Right Person, being a nationally recognised approach with ministerial support, is being applied by the majority of UK police forces. Further when did Suffolk Constabulary first start talking to partners about this approach and whether there was a confirmed go live date. T/ACC Bridger confirmed that at present only Humberside is fully using the approach, although other forces have started to adopt the approach, of which Suffolk is one. Initial intent was confirmed to partners in January 2023,

with further information presented to the Health and Wellbeing Board in March 2023. National toolkits have been made available which the force are using but with a localised approach for Suffolk. Legal advice has been sought and is being applied. In addition learnings have been taken on board from Humberside. The planned date to go live is from October 2023.

- 8.10 The PCC asked what demand is being considered for the control room for the future and over the next 10 years, and what technology is being looked at to improve efficiency and effectiveness. T/ACC Bridger replied regarding future scoping the Constabulary is looking at various tools including polyscope, which is used to analyse trends and demands. The launch of Single Online Home, and the Digital Desk are all part of the digital transformation to modernise the CCR.
- 8.11 The PCC asked how the training is progressing within the CCR for both existing staff and the new recruits. T/ACC Bridger confirmed there has been challenges due to the finite numbers of trainers and the equipment required to train within the CCR. Once the Constabulary is past the transformation and growth phase future training should return to a manageable rate.
- 8.12 The PCC asked whether the additional sergeant roles had delivered a positive impact within the CCR. T/ACC Bridger confirmed that the qualitative data from the CCR demonstrates that these roles have made a significant impact on the staff within the CCR. As police officers they take their operational knowledge into the room. Providing a supervisory layer has helped to deal with the high demand through stronger more robust decision-making.
- 8.13 The Head of Policy and Performance asked regarding the abandoned calls, whether every call received in the CCR is triaged before they go into the wait time. T/ACC Bridger confirmed that they receive initial contact via triage, and therefore it isn't the case that the force hasn't answered their call but they are having to wait based on the information provided, having not been prioritised as emergency. Some of these abandoned calls will be then reported online.
- 8.14 The CFO asked regarding the increase on inappropriate 999 calls and the impact that this has on the demand, whether anything can be done to publicise this, and whether there will likely be a reduction following the launch of Right Care Right Person. T/ACC Bridger confirmed that Suffolk Constabulary does publicise the impact this has on using up resource including in the recent tweetathon which was reported upon locally. One of the difficulties however is reaching the right audiences. A number of people who make calls inappropriately do so due to underlying health challenges or are under the influence of substances. There is a clear link between inappropriate calls and mental health demand, which may be positively impacted by Right Care Right Person.

9 The Use of Police Powers in Suffolk (Paper AP23/34)

- 9.1 The Chief Constable presented this report and highlighted the summary points as referenced within the report.
- 9.2 On the whole the report looks similar to both the 2021 and 2022 reports, and is not flagging any large significant differences, Suffolk Constabulary is recognised nationally as an ice-breaker force for good working practice for Stop Search, and T/ACC Bridger has been

appointed the regional lead within the East of England Seven Forces to report into the national coordination for stop search.

- 9.3 The PCC invited Phaniel Mutumburi in his capacity as the chair of ISCRE, to comment on the use of Police Powers within Suffolk. Phaniel responded saying that whilst there are challenges around disproportionality for stop and search, immense progress has been made both locally and nationally. The local scrutiny group is a very positive vehicle and involves the local community and partners to input into the good work that is undertaken. There are however concerns expressed by the public around the Home Office advice to increase the use of stop and search, and requests have been submitted to Suffolk Constabulary to support with more evidence-based discussion around the fear of crime within the county. Progress has been made and continues to be made. However this is fragile, and it is necessary to build on this as it is easy to lose the public confidence in the police.
- 9.4 The PCC asked if Operation Servator had been embedded across the county. The Chief Constable confirmed she would find out and update the PCC accordingly.
ACTION – The Chief Constable to provide an update directly to the PCC regarding the status nationally of Operation Servator.
- 9.5 The PCC asked for an update regarding the current threat level for county lines within Suffolk. The Chief Constable responded that the present position within Suffolk is very good. The team based in the south are proactive, mitigating risks and preventing future incidents.
ACTION – The PCC to ensure funding remains in place for the work on County Lines by the Core Business Fund.
- 9.6 The PCC asked if there was more Suffolk Constabulary can do to improve outcomes based on ethnicity. The Chief Constable answered that this was the first report using the 2021 census data. Therefore disproportionality based on ethnicity is far more accurate than in previous reports. It is a positive having this census information, but certainly there is more work to be done in this area.
- 9.7 The Head of Policy and Performance asked whether the outcomes by ethnicity graph is showing a sense that people are experiencing different things, and whether there was anything further that can be done to drive the understanding behind this. The Chief Constable confirmed that behind each of these actions as detailed in the graph sits an intelligence report. Be it the police, a member of the public, or a witness calling it in, there will be societal biases reflected in this data.
- 9.8 The Head of Performance and Policy asked Phaniel Mutumburi, how the level of public and community interest in the Stop Search Reference Group was to be maintained. Phaniel responded that one of the things done well with this group is the publication of positive achievements of the group. This helps to engage people with the group, particularly when they have been impacted by stop and search and the use of force.
- 9.9 The PCC asked if all frontline officers wear body worn video. The Chief Constable confirmed that they do and that there was a pool of body worn video resources available for use by both detectives and volunteers.
- 9.10 The Chief Executive asked if there is any evidence of use of tasers on dangerous animals within Suffolk. The Chief Constable confirmed that there are times when animals can cause a legitimate risk, and there have been incidents where the firearms teams is deployed to deal

with dangerous animals as a last resort. T/ACC Dean added that within Suffolk there are no recorded taser usage on animals, but to provide reassurance all taser usage is scrutinised. Wherever possible, for dealing with dangerous dogs, the dog handling team would be deployed.

10 Keeping our Roads Safe (Paper AP23/37)

- 10.1 T/ACC Dean presented this report, highlighting the summary points.
- 10.2 From a good news perspective, the causation factors for fatalities are showing a decrease in fatal accidents having been caused by drugs, alcohol and phone usage, which is a positive trend, and the commercial vehicle unit have had positive results with regards to Operation Tramline.
- 10.3 The PCC asked about for the outcomes from the county councils' mobile automatic number plate recognition (ANPR) devices. T/ACC Dean confirmed that she is yet to receive this data but will share it with the PCC in due course.
ACTION – T/ACC Dean to share the results of the county council mobile ANPR devices with the PCC.
- 10.4 The PCC asked the reason for installing the new fixed speed cameras at Brightwell Lakes. T/ACC Dean responded that she would find out and advise the PCC.
ACTION – T/ACC Dean to confirm to the PCC why fixed speed cameras are being installed at Brightwell Lakes.
- 10.5 The PCC asked whether all ANPR equipment is up to date and workable. T/ACC Dean confirmed this is a current area of focus, with equipment being reviewed and ensuring those using it know how to work it.
ACTION – T/ACC Dean to provide an update in 2 months' time to the PCC on the review of the workability of ANPR equipment.
- 10.6 The PCC asked for an update on the access of new vehicles for traffic policing. T/ACC confirmed that the fleet team are working on this at present in conjunction with blue light commercial, but believes the issues lie primarily in availability of vehicles as supposed to the safety of vehicles.
- 10.7 The PCC wished to pass on this thanks to all the agencies involved in the Days of Actions.
- 10.8 The Chief Executive asked how much publicity is given to the issue of close passing of cyclists and has anyone been prosecuted. T/ACC Dean responded that she would investigate and confirm back to the Chief Executive.
ACTION – T/ACC Dean to confirm back to the Chief Executive on the figures for cyclist close passing prosecutions, and provide details on the advertising campaigns.
- 10.9 The Chief Executive asked if the Constabulary motorcycles will be providing assistance to the Tour of Britain which will be coming to Suffolk in September and would this be a potential opportunity to run a campaign around close passing of cyclists. T/ACC Dean confirmed she would consider this suggestion.

11 Any Other Business

11.1 No other business.

The open part of the meeting closed at 11.41 members of the public left the meeting.

PRIVATE AGENDA

[A detailed account of the discussions and decision on the following items is contained in the confidential minutes]

12 Closed minutes of the meeting held on 12 May 2023 (Paper AP23/38)

12.1 The confidential minutes of the meeting held on 12 May 2023 were agreed as an accurate record and approved by the PCC.

13 Chief Officer Risk Register (Paper AP23/39)

13.1 The Chief Constable presented this report.

14 Civil Claims and Employment Tribunals (Paper AP23/40)

14.1 The Chief Constable presented this report.

The meeting closed at 1148.

Summary of Actions

Item / Paper	Action	Owner
3.7 Outturn Report	The ACO to confirm to the PCC what makes up the income listed as additional court fees.	ACO
4.3 Financial Monitoring	ACO / Chief Constable to ensure consistent method used for calculating officer figures across APP reports.	ACO / Chief Constable
5.6 Vetting	DCC Jones to provide a copy of any further response to the HMIC upon the vetting recommendations to be followed up by a report to APP	DCC Jones
6.5 Workforce	DCC Jones to include the sample size numbers within the workforce reports.	DCC Jones

6.6 Workforce	DCC Jones to share early sight of the retention strategy with the PCC.	DCC Jones
6.8 Workforce	DCC Jones to confirm to the PCC the cost of targeted variable payments.	DCC Jones
6.9 Workforce	DCC Jones to provide some additional information for the PCC around absenteeism and limited duty officers.	DCC Jones
7.9 Improving Confidence	T/ACC Bridger to provide the PCC with a briefing on the Constabulary's work with the Chamber of Commerce for Suffolk.	T/ACC Bridger
7.10 Improving Confidence	The OPCC to ensure that an update on the Baroness Casey report is added to a Weekly Conference agenda.	OPCC
8.7 Responding to Calls for Assistance	The Constabulary to present the results of the video response for domestic abuse victims' pilot to the PCC.	T/ACC Bridger
9.4 Use of Police Powers	The Chief Constable to provide an update directly to the PCC regarding the status nationally of Operation Servator.	Chief Constable
9.5 Use of Police Powers	The PCC to ensure funding remains in place for the work on County Lines by the Core Business Fund.	PCC
10.3 Keeping our Roads Safe	T/ACC Dean to share the results of the county council mobile ANPR devices with the PCC.	T/ACC Dean
10.4 Keeping our Roads Safe	T/ACC Dean to confirm to the PCC why fixed speed cameras are being installed at Brightwell Lakes.	T/ACC Dean
10.5 Keeping our Roads Safe	T/ACC Dean to provide an update in 2 months' time to the PCC on the review of the workability of ANPR equipment.	T/ACC Dean
10.8 Keeping our Roads Safe	T/ACC Dean to confirm back to the Chief Executive on the figures for cyclist close passing prosecutions, and provide details on the advertising campaigns.	T/ACC Dean