

#	Project	Tracker	Status	Owner	Title	Author	Assignee	Updated	Due date	Theme	Report type	Description	Last notes
13583	Suffolk Police	Recommendation	New	T/ACC Steve Mattin	Counter-terrorism policing - An inspection of the police's contribution to the government's Prevent programme	BIP - Fiona Hyam	FLL - Darren Alderson	01/05/2020 09:47	29/05/2020			With immediate effect, the NPCC national Prevent lead and each force Prevent lead should review the attendance of force representatives at Channel panels so that police are correctly represented by decision makers who can contribute to managing risk.	This has been allocated to the force Prevent lead for progression and will be reviewed at the next context board, chaired by T/ACC Mattin. The Prevent DCI and his team have offered to peer review all regional forces with regards to the HMIC inspection and recommendations, which has been accepted by Suffolk Completed - proposed review for closure
13332	Suffolk Police	Recommendation	New	DCS Eamonn Bridger	A joint thematic inspection of Integrated Offender Management - Recommendation 4	BIP - Muhith Miah	FLL - Darren Alderson	08/04/2020 08:50	31/07/2020		Annual Assessment Report	ensure that service users are kept informed, as much as possible, about the benefits of inclusion in IOM, the support available and the monitoring and information-sharing ramifications of IOM supervision.	Recent work has been undertaken by operational Sergeants to highlight the benefits of IOM to our partner agencies and more specifically, the Probation Service. Offender managers are best placed to identify offenders on their workload who would benefit from being managed by a multi-agency approach and can make referrals into the IOM. Completed - proposed review for closure
13289	Suffolk Police	Recommendation	New	DCS Eamonn Bridger	A joint thematic inspection of Integrated Offender Management - Recommendation 3	BIP - Muhith Miah	FLL - Darren Alderson	08/04/2020 08:50	31/07/2020		Annual Assessment Report	analyse training needs and ensure that all staff receive sufficient training to enable them to fulfil their duties. Training in public protection, safeguarding children and working with vulnerable adults should be prioritised	It is recognised that in order to respond effectively to the complex needs of the IOM cohort, that staff need to have sufficient training. An extensive training programme is being rolled out with consideration being given to how this can be developed in the future. Training sessions such as Thinking Skills, Building Better Relationships and Motivational Interviewing have all been recently delivered. Completed - proposed review for closure
13246	Suffolk Police	Recommendation	New	DCS Eamonn Bridger	A joint thematic inspection of Integrated Offender Management - Recommendation 2	BIP - Muhith Miah	FLL - Darren Alderson	08/04/2020 08:50	31/07/2020		Annual Assessment Report	improve the quality and accuracy of recording in IOM cases, in particular, the activity relating to public protection	All partners involved in the joint Norfolk and Suffolk IOM use E-CINS to record information about the cohort members that they are supervising so that information can be easily shared and risks managed. There is also an information sharing agreement in place to allow the exchange of data in line with GDPR. Completed - proposed review for closure
13203	Suffolk Police	Recommendation	New	DCS Eamonn Bridger	A joint thematic inspection of Integrated Offender Management - Recommendation 1	BIP - Muhith Miah	FLL - Darren Alderson	08/04/2020 08:50	31/07/2020		Annual Assessment Report	define their IOM operating model and produce practice guidance that sets out clearly what is required by each agency at every stage of the IOM supervision process	The Norfolk and Suffolk 'Bridge model' is clearly defined and a number of other forces have been in contact to understand our methodology and use it as a basis for their own schemes. It was nominated for a World Class Policing Award in 2019. There is clear guidance available on the procedures for scoring new offenders for adoption onto the scheme, offender management pathways, strategy meetings in a multi-agency setting and the process for deregistration. It is recognised that a review of the model may be required in the future due to the forthcoming reunification of Probation Services. This will be undertaken in partnership with colleagues in the National Probation Service. Completed - proposed review for closure
13034	Suffolk Police	Recommendation	New	DCS Eamonn Bridger	Joint Inspection - Evidence Led Domestic Abuse Prosecutions - Recommendation 6	BIP - Fiona Hyam	FLL - Darren Alderson	04/03/2020 13:55		Domestic abuse	Joint Inspection	Police should ensure that investigations and decisions to take no further action in domestic abuse cases receive the same robustness of supervisory oversight as other domestic abuse cases.	Force policy mandates initial and subsequent supervisory oversight of all DA cases regardless of outcome. There are in excess of 300 crimes subject to audit each month and DA thematic audits feature within the regime. Supervisory oversight is a specific measure within those audits and there is a good rate of compliance shown. Completed - proposed review for closure
12991	Suffolk Police	Recommendation	New	DCS Eamonn Bridger	Joint Inspection - Evidence Led Domestic Abuse Prosecutions - Recommendation 5	BIP - Fiona Hyam	FLL - Darren Alderson	04/03/2020 13:55		Domestic abuse	Joint Inspection	Police forces should ensure that training, messaging and guidance is clear that evidence led cases should benefit from the same quality of investigation, early gathering of evidence and supervisory oversight as other domestic abuse cases, particularly in cases where the victim does not support police action. Domestic abuse champions should reinforce this message.	There is no early finalisation approach taken by the constabulary where DA investigations are concerned. All investigations are allocated and are subject of a structured investigation governed by the '8 point plan' and this is consistent regardless of victim support for the investigation. Victimless prosecution and positive action are encouraged through all force training and comms messaging and there are demonstrably high rates of 'positive action' that can be seen through performance reporting. There are in excess of 300 crimes subject to audit each month and DA thematic audits feature within the regime. Quality of investigation is reflected through a series of measures within those audits and there is a good rate of compliance shown. Completed - proposed review for closure
12948	Suffolk Police	Recommendation	New	DCS Eamonn Bridger	Joint Inspection - Evidence Led Domestic Abuse Prosecutions - Recommendation 4	BIP - Fiona Hyam	FLL - Darren Alderson	04/03/2020 13:55		Domestic abuse	Joint Inspection	Police forces with domestic abuse champions should raise awareness of the role and seek to utilise them to maximum effect.	The Constabulary has a long standing network of DA Champions that are used to good effect to deliver local messaging and as standing members of local scrutiny panels where DA is concerned. The Domestic Abuse 'Delivery Board' chaired by the head of crime monitors the development of these roles and there are further CPD events planned for the coming 12 month period. Completed - proposed review for closure
12905	Suffolk Police	Recommendation	New	DCS Eamonn Bridger	Joint Inspection - Evidence Led Domestic Abuse Prosecutions - Recommendation 3	BIP - Fiona Hyam	FLL - Darren Alderson	04/03/2020 13:55		Domestic abuse	Joint Inspection	The police should review training plans in order to ensure that all appropriate staff, both frontline officers and investigators, are trained how to handle domestic abuse cases.	The Constabulary has invested heavily in DA training in recent years. The initial roll out of 'DA Matters' training four years ago covered all operational police officers and included the senior managers input. We have subsequently run the training programme again in the last 12 months but also included all police staff in public facing roles in addition to all operational officers. Completed - proposed review for closure
12862	Suffolk Police	Recommendation	New	DCS Eamonn Bridger	Joint Inspection - Evidence Led Domestic Abuse Prosecutions - Recommendation 1	BIP - Fiona Hyam	FLL - Darren Alderson	04/03/2020 13:55		Domestic abuse	Joint Inspection	Police supervisors and Crown Prosecution Service legal managers should maximise opportunities to share examples of good work and successful outcomes with their teams.	The Constabulary holds a quarterly 'Scrutiny Panel' with external partners including the CPS that allows for good practice to be identified and communicated back to the workforce. There are strong links with between the 'Joint Justice Command' and CPS that is currently reinforcing the expectations around evidence led prosecutions and seeking to ensure that opportunities are maximised and again good practice examples are then shared through the DA Champion and management structures. Completed - proposed review for closure
12775	Suffolk Police	Recommendation	New	DCS Eamonn Bridger	National Child Protection Inspections 2019 thematic report - Recommendation 3	BIP - Muhith Miah	FLL - Darren Alderson	27/02/2020 12:39	29/05/2020	Child protection	National Thematic	We recommend that chief constables on those forces not yet inspected by the NCPI or JTAI take steps to identify and implement good practice and the learning highlighted from these programmes. This may include engaging with those forces who have been inspected, direct contact with the HMICFRS child protection lead or participating in a regional or national learning event.	Ongoing review work is undertaken within CSIM to monitor all Joint Targeted Area Inspections (JTAI) reports and in particular those that relate to MSF grouping. There have been several items of best practice identified through the last 12 months and implemented locally. A number of new initiatives have been implemented as a result of best practice research, including the "witness under 10 protocol", CPD training for all practitioners on child demeanour during interview as well as investment in supervision of the MASH. Completed - proposed review for closure
12732	Suffolk Police	Recommendation	New	DCS Eamonn Bridger	National Child Protection Inspections 2019 thematic report - Recommendation 2	BIP - Muhith Miah	FLL - Darren Alderson	27/02/2020 12:39	29/05/2020	Child protection	National Thematic	We recommend that chief constables should review performance management and quality assurance approaches to ensure that assessments of the nature and quality of decision making are routinely made. The purpose of this would be to reinforce the understanding that compliance with policy or process is only one part of effective practice.	The Constabulary has a strong approach to internal QA and audit process with quarterly 'deep dive' reporting around child abuse investigation standards. There are more than 300 crimes audited on a monthly basis by managers with safeguarding activity reported on in addition to the standards within the work and this material is routinely reported to the Performance Board. There is regular performance reporting from the Multi-Agency Safeguarding Hub (MASH) to its strategic board and this includes statistical analysis of trends and patterns within child protection referrals. Completed - proposed review for closure
12689	Suffolk Police	Recommendation	New	DCS Eamonn Bridger	National Child Protection Inspections 2019 thematic report - Recommendation 1	BIP - Muhith Miah	FLL - Darren Alderson	27/02/2020 12:39	29/05/2020	Child protection	National Thematic	We recommend that chief constables take steps to reduce the unnecessary criminalisation of children. Such steps could include (but don't need to be limited to) considering fully a child's circumstances when making decisions; more effective use of legislation to discontinue prosecutions not in the public (or child's) interest; the development of more effective non-criminal justice pathways for vulnerable children who commit lower level crimes.	There are a number of key workstreams being progressed with Police and partners to ensure we minimise the criminalisation of children, with governance delivered through the Children and Young Persons strategic board chaired by ACC Cutler. Partnership activity is coordinated through the Youth Justice Management Board chaired by Suffolk County Council. Good progress has been made against this recommendation. Completed - proposed review for closure

12051	Suffolk Police	Recommendation	New	ACC Robert Jones	Suffolk Constabulary Crime Data Integrity inspection 2019 - Recommendation 5	BIP - Muhith Miah	CDI - Neil Cooper	01/04/2020 10:25	28/02/2020	Data, integrity	Rolling Programme - Crime Data Integrity	make sure that it adequately supervises all crime recording decisions made by officers and staff.	Awareness being raised with all front line supervisors through various messaging from ACC, C/Supt, FCR messaging through 60 second briefings and signature line messages. Operation investigate is the three day training initiative being provided to all front-line supervisors. Area champions (three inspectors) identified who likewise have received awareness training and to link in with FCR re. monthly audits, to provide QA/feedback to staff, using local knowledge to identify trends and issues involving particular staff members or teams. An app. is being developed to assist with audit referrals - provide correction guidance to individuals and to provide an automated escalation process direct to supervisors. Additional emphasis placed on IMU and CCR to consider the possibility of harassment type offences. FCR has introduced a training programme with IMU targeting, in particular, this issue.
12050	Suffolk Police	Recommendation	New	ACC Robert Jones	Suffolk Constabulary Crime Data Integrity inspection 2019 - Recommendation 4	BIP - Muhith Miah	CDI - Neil Cooper	01/04/2020 10:25	28/02/2020	Data, integrity	Rolling Programme - Crime Data Integrity	provide further crime recording training for all supervisors, officers and staff working in a crime recording role, to include the recording rules for common assault, harassment, malicious communications, coercive and controlling behaviour, and stalking;	Two on-line quizzes developed relating specifically to these issues and circulated by ACC with strong direction to Inspectors to fully engage with staff. Included within Op Investigate supervisor training as a specific learning subject. Included within new Student Officer training presentation. Regular briefing messages from FCR. As mentioned above Area Champions identified, further cascade training to be provided by the Op Investigate trained supervisors to operational staff. Guidance re stalking rule changes circulated. Monthly themed audits continuing, directed at violence and harassment during first three months of 2020, with strong support from C/Supt. and involvement of Chief inspectors and feed back from Area champions. Copy of audit provided to specialist staff and supervisory ranks. A small CAD closure team was introduced temporarily to specifically address domestic violence and provide feedback to staff. IMU staff levels (and improvement in timeliness) has improved capacity to quality assure all investigations.
12049	Suffolk Police	Recommendation	New	ACC Robert Jones	Suffolk Constabulary Crime Data Integrity inspection 2019 - Recommendation 3	BIP - Muhith Miah	CDI - Neil Cooper	01/04/2020 10:25	28/02/2020	Data, integrity	Rolling Programme - Crime Data Integrity	make sure IMU staff in the MASH are fully trained and crime recording decisions are scrutinised, so that all reports of crime from professional third parties are recorded;	NCRS training provided to IMU MASH supervisors (incl. D/Sgts and the two IMU processors). D/Sgt has provided cascade training to Dedicated Decision Makers within MASH. D/Sgts have full overview of crime recording decisions. Direction provided by DC/Supt re recording of professional reports which is cascaded down by MASH processors when recording issues identified. Review of recording practices conducted by D/Insp. MASH processors have also received formal training on IMU course.
12048	Suffolk Police	Recommendation	New	ACC Robert Jones	Suffolk Constabulary Crime Data Integrity inspection 2019 - Recommendation 2	BIP - Muhith Miah	CDI - Neil Cooper	01/04/2020 10:25	28/02/2020	Data, integrity	Rolling Programme - Crime Data Integrity	review the crime recording processes for MARAC meetings to make sure crimes are not missed;	Failsafe put in place - The D/Sgt reviews every set of minutes from every Marac meeting. Full day's training provided to all Domestic Abuse staff with special emphasis on the two supervisors. Review of recording processes conducted by DC/Insp resulting in direct supervision/review of all Marac reports by D/Sgt. Audit conducted by DFCR replicating recent HMIC review of Marac recording. Very high compliance in identifying and creating Coercive and Controlling (and other) crimes.
12047	Suffolk Police	Recommendation	New	ACC Robert Jones	Suffolk Constabulary Crime Data Integrity inspection 2019 - Recommendation 1	BIP - Muhith Miah	CDI - Neil Cooper	01/04/2020 10:25	28/02/2020	Data, integrity	Rolling Programme - Crime Data Integrity	take steps to identify and address gaps in its systems and processes for identifying and recording all reports of violent crimes (in particular those that are related to domestic abuse);	As above upskilling of Domestic Abuse staff. Awareness training for all staff in respect of violence. Themed audit for three months and involvement of Area champions. A programme of full day's training commenced by FCR for all IMU staff with specific emphasis on identifying Harassment offences. Updates provided to CCR staff by D/Supt to ensure satisfactory resulting of CADs.
10786	Suffolk Police	Recommendation	Being progressed	T/D/Supt Lynne Cross	Shining a light on betrayal: Abuse of position for a sexual purpose - Recommendation 3	BIP - Muhith Miah	FLL - Darren Alderson	25/03/2020 17:39	30/04/2020		National Thematic	By April 2020, all forces that haven't yet done so should make sure they have enough people with the right skills to look proactively for intelligence about those abusing their position for a sexual purpose, and to successfully complete their investigations into those identified.	The ACU continues to effectively manage any information or intelligence that it receives in relation to abuse of position for a sexual purpose. Additional funding has been approved under the OBB process for 2 x DC posts and recruitment into these posts is being progressed. An enhanced role profile is being written to ensure ACU capability encompasses the skills necessary to fully explore proactive capability. In the interim, the ACU continues to develop the use of the proactive identification methods including the use of protective monitoring software to monitor key words and frequently accessed webpages. The ACU also interrogates the highest callers data to identify any frequently called numbers and checks against victims numbers stored on police systems. Potential sexual predatory behaviour is still risk assessed using the existing matrix and the ACU has been supporting research by the University of Bournemouth to develop a new risk assessment process.
10743	Suffolk Police	Recommendation	Being progressed	T/D/Supt Lynne Cross	Shining a light on betrayal: Abuse of position for a sexual purpose - Recommendation 2	BIP - Muhith Miah	FLL - Darren Alderson	25/03/2020 17:41	30/09/2020		National Thematic	By April 2020, all forces that haven't yet done so should: record corruption using the national corruption categories; produce a comprehensive annual counter-corruption strategic threat assessment, in line with the authorised professional practice; and establish regular links between their counter-corruption units and those agencies and organisations who support vulnerable people. Where forces are yet to implement an effective ICT monitoring system that allows them to monitor desktop and handheld devices, they should do so as soon as reasonably practicable. By September 2020, all forces should have completed a review of their use of encrypted apps on police ICT systems to understand the risk they pose and to take any necessary steps to mitigate that risk.	A review has been conducted of previously recorded intelligence to ensure that the correct corruption categories had been utilised. Some corrections were made as part of this process. The APP guidance document has been recirculated to all staff involved in the recording process and a quality assurance process is being devised to ensure consistency. A Strategic Threat Assessment was completed and submitted using the new nationally agreed NCA template in December 2019. The Threat Assessment forms part of a regional return to the NCA to formulate their National Threat Assessment. The force is continuing to develop its use of its protective monitoring software and has strong participation in the national user group which is also working with the Home Office to attempt to resolve some of the issues posed by android devices. The force continues to maintain relationships with NGO's that support victims and people with vulnerabilities. Refresher training was delivered in November 2019 to Leeway who are the IDVA provision for both Norfolk and Suffolk. The ACU has utilised the specialist services of Victim Support on a number of abuse of position investigations which has proved very beneficial to all parties involved. In relation to encrypted apps, Norfolk and Suffolk ICT have reported that all network traffic from mobile devices is auditable. Any external threat is mitigated by Samsung KNOX and the Blackberry VPN.

10700	Suffolk Police	Recommendation	Being progressed	T/D/Supt Lynne Cross	Shining a light on betrayal: Abuse of position for a sexual purpose - Recommendation 1	BIP - Muhith Miah	FLL - Darren Alderson	25/03/2020 17:43	31/07/2020		National Thematic	All forces that are not yet doing so should immediately comply with all elements of the national guidance on vetting. By July 2020, all forces that haven't yet done so should vet all personnel to the appropriate standard. Forces should also have a clear understanding of the level of vetting required for all posts, and the level of vetting held by all their officers and staff. Forces should make sure all personnel have been vetted to a high enough level for the posts they hold.	Suffolk currently has 316 staff and officers who require renewal vetting, out of an establishment of 2122. Of those there are: MV 51 = 2% of workforce RV 185 = 9% of workforce SC 80 = 4% of workforce In 2019 the vetting unit lost four experienced staff over eight weeks, recruitment and provision of training courses had a significant impact on existing staff resulting in a backlog of new applications waiting to be processed. As a result of this pro-active renewal vetting stopped in June 2019. Following on from this a business case was submitted requesting additional staff. This was approved and an uplift of three permanent FTE and one Temporary FTE was approved. The appointments have now been made and training has commenced however there are ongoing issues regarding availability of PND and PNC training courses which has delayed the progress of the vetting team. Renewal vetting recommenced in January 2020, however the number is currently restricted to 10 per working week. Overall for Norfolk & Suffolk the team will need to complete 1335 renewal vetting in 2020. With nine fully trained staff it would take approximately 53 days to complete this work, including business as usual vetting (annual average over the last 3 years 3440) it will take a total of approximately 172 working days to complete/catch up on all outstanding work. The vetting unit is a Joint Vetting Unit for Norfolk and Suffolk. The vetting unit has reviewed current backlogs with future requirements and appointed staff to meet this demand. However this will require a period of stability in the team to meet targets. The Vetting Unit is currently working with the seven Force Collaboration to progress the implementation of Webforms (digital online applications) which should reduce processing times by up to 25%, and with the Digital Policing portfolio on a pilot project to develop robotic automation in vetting nationally. If successful this could assist to reduce processing times by 15% initially, with scope to develop this further in future. This will assist to develop standardisation of vetting, reduction in staffing costs and ability to manage variations in volume of work going forward. The Vetting Unit continues to maintain close links with the Joint ACU, particularly in proactively identifying Disclosable Associations, and corruption risks through financial aftercare checks. The Annual Integrity Health check, which forms part of the PDR process, also helps to identify potential vetting/ corruption issues.
10655	Suffolk Police	Recommendation	Being progressed	D/Supt Katie Elliott	The poor relation: The police and Crown Prosecution Service's response to crimes against older people - Recommendation 2	BIP - Muhith Miah	FLL - Darren Alderson	06/11/2019 15:25	31/03/2020			Within six months, chief constables should work with police and crime commissioners and their mayoral equivalents, and other relevant organisations, to review whether victim support services can be provided in a better way.	work is ongoing with NSVC to identify incorrect referrals and provide appropriate guidance. Intranet communications have been rolled out to remind officers about Victim Support and how to correctly refer victims in Athena. Information is also being provided as part of Op Investigate training and disseminated by recently appointed VCOP champions.
10612	Suffolk Police	Recommendation	Being progressed	D/Supt Katie Elliott	The poor relation: The police and Crown Prosecution Service's response to crimes against older people - Recommendation 1	BIP - Muhith Miah	FLL - Darren Alderson	06/11/2019 15:27	31/03/2020			Within six months, chief constables should make sure that victim needs assessments are always completed.	In respect of needs assessments this work is ongoing and being monitored via audits on a monthly basis. Intranet comms have been rolled out to remind officers about needs assessments and how to correctly record on ATHENA within the VS link and is included within Op Investigate training using the VCOP PowerPoint.
9956	Suffolk Police	Recommendation	Being progressed	D/C/Supt Bridger	The poor relation: The police and Crown Prosecution Service's response to crimes against older people - Recommendation 4	BIP - Marta Lorenzo	FLL - Darren Alderson	25/03/2020 17:26	30/11/2019	Vulnerable people		Within three months, chief constables should ensure that adult safeguarding referrals are always made when appropriate, with effective processes in place to make sure this happens. The NPCC lead for adults at risk should advise chief constables as to how this is best achieved. Cause	This recommendation relates to safeguarding referrals and as such is really specific to the submission of API's etc. However there is work ongoing in relation to the referral of all victims to the Victim Care Service and ensuring that referrals are both timely and accurate and have the appropriate consent. At this time the translation rate of referrals to actual service provided is extremely low (approx. 4000 referrals secures only 145 offers of service) and this is swamping the system. As such work needs to be continued to ensure officers secure consent from the victim prior to making the referral and also that they explain the service to the victim to facilitate a later self-referral if required. This links to the 'opt-out' model currently in place on Athena which is unlikely to change. To confirm however, vulnerable victims are prioritised by the service. Being picked up by the Supporting Victims Sub Group.
9913	Suffolk Police	Recommendation	Being progressed	Hugh Zabel/Gemma Stannard	The poor relation: The police and Crown Prosecution Service's response to crimes against older people - Recommendation 2	BIP - Marta Lorenzo	FLL - Darren Alderson	25/03/2020 17:13	30/11/2019	Vulnerable people		Within three months, chief constables should conduct analysis of the current and future demand for adult safeguarding, including the gap in knowledge that may exist from those cases where referrals aren't made because of errors or omissions. This analysis should be incorporated into force management statements (FMSs).	This was completed by the Strategic Analysis Team with the production of an Older people profile. SBOS will ensure that the findings from the strategic profile are woven into the necessary FMS sections.
9466	Suffolk Police	Recommendation	Being progressed	D/C/Supt Bridger	Stalking and harassment: An inspection of Sussex Police commissioned by the police and crime commissioner, and an update on national recommendations in HMICFRS's 2017 report	BIP - Muhith Miah	FLL - Darren Alderson	25/03/2020 17:27	16/10/2019	Vulnerable people	Other	Within six months chief constables should ensure that forces record stalking or harassment crimes if appropriate when victims report breaches of orders. Within six months the National Police Chiefs Council (NPCC) lead and the CPS lead should consider whether they can do more to inform police officers and lawyers of the importance of treating breaches of orders as evidence of a wider pattern of offending, and when and in what circumstances officers and lawyers should treat this as further evidence of stalking or harassment. Within six months chief constables should ensure that officers are aware of the importance of treating breaches of orders, where appropriate, as part of a wider pattern of offending, and ensure that force policy and guidance helps officers to do this.	The Force Vulnerability Board was disbanded by the Chair and replaced with a Local Policing Board that deals with a broader remit. Internal communications and policy review is underway and will be completed in April 2020.

9309	Suffolk Police	Recommendation	Being progressed	Gemma Stannard	Policing and mental health: Picking up the pieces	BIP - Marta Lorenzo	FLL - Darren Alderson	25/03/2020 17:14	31/12/2019	Mental health	National Thematic	<p>Recommendation 2</p> <p>All forces should carry out a snapshot exercise to assess their mental health-related demand</p> <p>All 43 police forces are committed to responding effectively and sensitively to people with mental health problems. The new national strategy on policing and mental health will be more effective if forces understand better the nature and scale of mental health demand in their area.</p> <p>In this report, we refer to a snapshot day that the Welsh forces carried out to develop their understanding of how much of their demand was mental health-related. A snapshot exercise like this is very useful and it would be beneficial for all forces to do the same.</p> <p>We would then have a national picture of how much time and money forces are spending on their response to mental health demand. It is crucial that forces understand the full picture of demand and act where they can to reduce risk.</p> <p>Recommendation</p> <p>By December 2019, forces should develop a better understanding of their mental health data, and the nature and scale of their demand. All forces should carry out a 24-hour snapshot exercise, using the new national definition of mental ill-health in Recommendation 1. This would help them see where their mental health demand is concentrated and identify any gaps in their data. The NPCC mental health lead should set out how the data was collected during the Welsh forces' snapshot exercise.</p> <p>This exercise will help forces understand the strain on the service by</p>	This work has been completed and was run as a national exercise in November 2019 with the data being collated and analysed on a national level before dissemination of findings. Locally we haven't reviewed the Suffolk data to date, but will ensure it is factored into the FMS 2020 and Strategic Assessment to enrich our own understanding of our demand.
9266	Suffolk Police	Recommendation	Being progressed	D/Supt David Giles	Policing and mental health: Picking up the pieces	BIP - Marta Lorenzo	FLL - Darren Alderson	30/12/2019 00:51	31/01/2019	Mental health	National Thematic	<p>Recommendation 1</p> <p>The NPCC lead and College of Policing should agree a new national definition of mental ill-health for all forces to adopt</p> <p>We found forces using different definitions to describe mental health-related incidents. This makes it difficult for forces to identify people with mental health problems correctly, and to understand mental health-related demand. Many forces have adopted a consistent definition for vulnerability, which has helped them identify it and respond more appropriately.</p> <p>A new national definition for mental ill-health would help all forces provide a consistent approach to people with mental health problems. It should be developed in consultation with officers across the country and replace the existing definition. It would also help them measure their demand and workload against a national standard.</p> <p>Recommendation</p> <p>By January 2019, the NPCC lead for mental health and the College of Policing should draft and agree a new national definition of mental ill-health. This should be included within the new national strategy on policing and mental health that they are developing together. All forces should then adopt this definition as soon as reasonably practicable.</p>	This recommendation will be subject of review in the near future with a view to closure.
9110	Suffolk Police	Recommendation	Being progressed	Supt Kerry Cutler	Understanding difference: the police's initial response to hate crime	BIP - Marta Lorenzo	FLL - Darren Alderson	25/03/2020 16:50	31/01/2019	Risk management, Vulnerable people	National Thematic	<p>Cause of concern</p> <p>We are concerned that the recurring risks to some hate crime victims aren't being managed well enough or consistently enough, and that the most vulnerable victims would be safer if the police routinely worked with partner organisations to manage risks to victims.</p> <p>Recommendation</p> <p>We recommend that, within six months, chief constables work with partner organisations to adopt a system of risk management for vulnerable victims of hate crime. The NPCC lead for hate crime and the College of Policing should give chief constables advice about how best to do this. They should also consider whether the principles of the multi-agency risk assessment conferences (MARAC) process are a good way to manage the risks to hate crime victims.</p>	We still await direction from the College of Policing following the previous update. A Local Scrutiny Panel is in place which includes a review of the initial call to ensure it is identified correctly as Hate Crime. Contact and Control Room attend the scrutiny panel along with an independent member for Norfolk and Suffolk Victim Support.
9067	Suffolk Police	Recommendation	Being progressed	Supt Kerry Cutler	Understanding difference: the police's initial response to hate crime	BIP - Marta Lorenzo	FLL - Darren Alderson	25/03/2020 16:57	31/01/2019	Risk management, Vulnerable people	National Thematic	<p>Cause of concern</p> <p>We are concerned that the risks to some hate crime victims aren't being managed well enough or consistently enough, and some hate crime victims are less safe as a result.</p> <p>Recommendation</p> <p>We recommend that, within six months, chief constables incorporate risk management into a risk assessment process for vulnerable victims of hate crime. The NPCC lead for hate crime and the College of Policing should give chief constables advice about how best to do this.</p>	The Suffolk Hate Crime Conference was held in October 2019, with 170 delegates attending. Inputs included a Theatre Production by ?Alter Ego?, Guide Dogs for the Blind on assistance dogs attacks as well as a CPS presentation. Further staff training has taken place. New resources have been designed and launched, including, the Tri Fold Hate crime leaflet, the First Principle document, a 7 minute briefing and a 60 second briefing. An initial review of the Suffolk Constabulary Hate Crime Procedure has been completed with further work to be undertaken.

9024	Suffolk Police	Recommendation	Being progressed	Supt Kerry Cutler	Understanding difference: the police's initial response to hate crime	BIP - Marta Lorenzo	FLL - Darren Alderson	25/03/2020 17:00	31/01/2019	Risk assessment	National Thematic	<p>Cause of concern</p> <p>We are concerned that some hate crime victims may be vulnerable to being targeted repeatedly and, at the moment, the risks to them aren't being assessed well enough.</p> <p>Recommendation</p> <p>We recommend that, within six months, chief constables adopt a system of risk assessment for vulnerable victims of hate crime. The NPCC lead for hate crime and the College of Policing should give chief constables advice about how best to do this.</p>	Partnership work continues including engagement with different groups via the Hate Crime Network. A Hate Crime conference was held in October with the afternoon designed for frontline officers, giving an emphasis on the victim's perspective. A quarterly Hate Crime Scrutiny Panel has now been embedded and Hate Crime also features as part of the Inspector Athena Audits.
2270	Suffolk Police	Recommendation	Being progressed	Mark Williams	Building the picture: an inspection of police information management	Anonymo us	FLL - Darren Alderson	30/12/2019 00:33	31/12/2015	Information management, Risk assessment	National Thematic	<p>By November 2015, chief constables should ensure that their local information management processes adequately identify and prioritise the records of those who pose the greatest risk, in order that they are properly monitored, and appropriate, timely action is taken.</p>	This recommendation will be subject of review with a view to closure in the near future.
2227	Suffolk Police	Recommendation	Being progressed	Mark Williams	Building the picture: an inspection of police information management	Anonymo us	FLL - Darren Alderson	30/12/2019 00:33	31/12/2015	Information management, Risk assessment	National Thematic	<p>By November 2015, chief constables should ensure that adequate local information management processes are in place to consider all available information in an efficient and systematic way so that the continuing levels of risk that individuals pose to communities are properly assessed and, where necessary, information is recategorised and linked.</p>	This recommendation will be subject of review with a view to closure in the near future.
808	Suffolk Police	Recommendation	Being progressed	Mark Williams	Building the picture: an inspection of police information management	Anonymo us	FLL - Darren Alderson	30/12/2019 00:33	31/12/2015	Compliance, Information management	National Thematic	<p>By 30 November 2015, chief constables should ensure that a review is undertaken of the way in which their forces' information management policies and practice comply with the APP on information management so that they give effect to the national approach and minimise any divergence from that APP.</p>	This recommendation will be subject of review with a view to closure in the near future.

#	Project	Tracker	Status	Owner	Title	Assignee	Updated	Start date	Created	Theme	Report type	Category	Description	Last notes
12054	Suffolk Police	AFI	Open	ACC Robert Jones	Suffolk Constabulary Crime Data Integrity inspection 2019 - AFI 3	FLL - Darren Alderson	06/02/2020 10:08	28/01/2020	28/01/2020 13:12	Data, Integrity	Rolling Programme - Crime Data Integrity		The force should immediately make sure that it: Improves how it collects diversity information from crime victims and uses this to inform its compliance with its equality duty.	Improvement of data collection via Athena is limited by the functionality of the system. This is matter of ongoing discussion and concern with all forces. Within Norfolk Supt Broome (CCR) has been tasked with reviewing potential improvement of data collection via Storm.
12053	Suffolk Police	AFI	Open	ACC Robert Jones	Suffolk Constabulary Crime Data Integrity inspection 2019 - AFI 2	FLL - Darren Alderson	06/02/2020 10:08	28/01/2020	28/01/2020 13:12	Data, Integrity	Rolling Programme - Crime Data Integrity		The force should immediately make sure that it: Records more crimes within 24 hours as required by the national crime recording standard;	The Crime Coordination Centre went live on 2nd March 2020 and will enhance the service provided in respect of volume crime. Performance figures to be produced by SBOS to identify specific areas of delay. CDI audits indicate good timeliness in respect of grade 1 and 2 CADs dealt with by officer allocation.
12052	Suffolk Police	AFI	Open	ACC Robert Jones	Suffolk Constabulary Crime Data Integrity inspection 2019 - AFI 1	FLL - Darren Alderson	06/02/2020 10:08	28/01/2020	28/01/2020 13:12	Data, Integrity	Rolling Programme - Crime Data Integrity		The force should immediately make sure that it: Reviews its backlog of crime records waiting for validation, acts appropriately to deal with the backlog, and validates records promptly in the future;	The backlog has been cleared completely, due to increase in staff establishment and temporary loan of others. Turn-around within IMU is now within 24 hours.
10902	Suffolk Police	AFI	Open	DCS Andy Smith	Cyber: Keep the light on - An inspection of the police response to cyber-dependent crime - AFI 1	FLL - Darren Alderson	25/03/2020 17:28	24/10/2019	28/10/2019 16:27		National Thematic		Chief constables should evaluate the use that their force makes of cyber specials and volunteers to ensure that they are used effectively.	Special Constabulary/ volunteer support to detective and other specialist roles remains under development. Several meetings have been cancelled due to other commitments of leads for the Special Constabulary and further discussions are imminent to establish recruitment channels and familiarisation.
10244	Suffolk Police	AFI	Open	ACC Robert Jones	PEEL: Police effectiveness, efficiency and legitimacy 2018/19 ? Suffolk Constabulary - AFI 17	FLL - Darren Alderson	04/05/2020 14:22	27/09/2019	30/09/2019 14:28	Effectiveness, Efficiency, Legitimacy	Annual Assessment Report	Organisational Efficiency	The force should undertake appropriate activities to understand fully its workforce's capacity and capability in order to identify any gaps in meeting future requirements, put plans in place to address these, and carry these out.	Under review by ACC Jones for consideration of update
10243	Suffolk Police	AFI	Open	ACC Robert Jones	PEEL: Police effectiveness, efficiency and legitimacy 2018/19 ? Suffolk Constabulary - AFI 16	FLL - Darren Alderson	04/05/2020 14:20	27/09/2019	30/09/2019 14:28	Effectiveness, Efficiency, Legitimacy	Annual Assessment Report	Organisational Efficiency	The force should develop clearer longer-term plans which are shared with the workforce and take into account projected future demand, resourcing requirements and changing public expectations.	Under review by ACC Jones for consideration of update
10242	Suffolk Police	AFI	Open	DCS Eamon Bridger	PEEL: Police effectiveness, efficiency and legitimacy 2018/19 ? Suffolk Constabulary - AFI 15	FLL - Darren Alderson	04/05/2020 14:19	27/09/2019	30/09/2019 14:28	Effectiveness, Efficiency, Legitimacy	Annual Assessment Report	Protecting Vulnerable People, Responding to the Public	The force should review its processes for documenting threat, harm and risk on incident records to ensure that it is able to reassess these for incidents involving vulnerable people where police have been unable to attend, or attendance is delayed, to ensure that any changes to risk are identified and appropriate action is taken in a timely manner.	A report has been submitted to DCC for consideration, with a further update to follow
10241	Suffolk Police	AFI	Open	DCS Eamon Bridger	PEEL: Police effectiveness, efficiency and legitimacy 2018/19 ? Suffolk Constabulary - AFI 14	FLL - Darren Alderson	30/04/2020 13:51	27/09/2019	30/09/2019 14:28	Effectiveness, Efficiency, Legitimacy	Annual Assessment Report	Investigating Crime, Victim Service Assessment (including crime data integrity)	The force needs to take steps to better understand the data relating to its crime outcomes and puts actions in place to ensure that it is effectively pursuing justice on behalf of victims.	A comprehensive crime audit regime has been established (all details sent to HMICFRS as part of crime file review) A full audit of Outcome 16 is planned for April 2020. Bespoke audit work has been undertaken around vulnerability based crimes (Domestic Abuse and Serious Sexual Offences). A significant rework of force level and local level performance meetings and processes has taken place and engagement is underway with CPS to seek greater support with victimless prosecutions for Domestic Abuse, stalking and Modern Day Slavery
10240	Suffolk Police	AFI	Open	DCS Eamon Bridger	PEEL: Police effectiveness, efficiency and legitimacy 2018/19 ? Suffolk Constabulary - AFI 13	FLL - Darren Alderson	04/05/2020 14:18	27/09/2019	30/09/2019 14:28	Effectiveness, Efficiency, Legitimacy	Annual Assessment Report	Investigating Crime	The force should ensure that regular and active supervision is put in place consistently and recorded appropriately to monitor the quality and progress of investigations, ensure that crimes are allocated appropriately throughout the course of an investigation and that workloads are manageable.	A comprehensive crime audit regime has been established (all details sent to HMICFRS as part of crime file review) with the OP Investigate development programme established to upskill all staff and supervisors operating at PIP level one. It would be beneficial for HMICFRS to receive a specific briefing on the OP Investigate programme and deliverables.
10239	Suffolk Police	AFI	Open	DCS Eamon Bridger	PEEL: Police effectiveness, efficiency and legitimacy 2018/19 ? Suffolk Constabulary - AFI 12	FLL - Darren Alderson	25/03/2020 17:37	27/09/2019	30/09/2019 14:28	Effectiveness, Efficiency, Legitimacy	Annual Assessment Report		The force should review its approach to the provision of training and development for undertaking and supervising investigations within its neighbourhood and response policing teams.	The OP Investigate development programme has been established to upskill all staff and supervisors operating at PIP level 1. Further briefings will be delivered to HMICFRS on the programme and its deliverables