

**ORIGINATOR: CHIEF CONSTABLE**

**PAPER NO: AP18/15**

**SUBMITTED TO: ACCOUNTABILITY AND PERFORMANCE PANEL –  
27 APRIL 2018**

**SUBJECT: PERFORMANCE PRIORITIES MONITORING REPORT –  
1 APRIL 2017 TO 31 MARCH 2018**

**SUMMARY:**

1. This report shows the Constabulary's performance between April 2017 and March 2018 against some of the Police and Crime Commissioner's new performance priorities.
2. A summary of the actions being taken to improve or maintain performance is included for each priority area.

**RECOMMENDATION:**

1. The Accountability and Performance Panel is asked to consider the report and provide comments to inform future performance monitoring reports.

## **DETAIL OF THE SUBMISSION**

### **1. KEY ISSUES FOR CONSIDERATION**

#### General Overview

- 1.1. This report is based upon some of the performance priorities set within the Police and Crime Plan. It shows performance for the period from 1 April 2017 to 31 March 2018.
- 1.2. The paper details each priority in turn and makes an assessment of performance against the three-year average. In addition to this, and where appropriate, comparison is made with other police forces or national averages.
- 1.3. The report is not designed to reflect localised performance problems but to provide an overview against each priority and an outline of the action being taken to improve or maintain performance.

#### Executive Summary

- 1.4 Demand has increased for Suffolk officers and staff. In the last 12 months the Constabulary responded to more than 18,000 emergency incidents within target in the last year (up over 1,100 incidents than was the norm for the previous three years). The number of 999 calls also rose in the last 12 months. In both cases the constabulary has maintained its high performance, with a consistently high rate in 999 answering time performance (90.5% in 10 seconds) and a consistently high rate of responding to emergencies within target times (89.9%).
- 1.5 Demand has also increased in other areas, such as recorded crime, particularly violent and sexual offending although remains stable compared to recent quarterly reports. Police recorded domestic abuse in the last 12 months was 27.3% higher than the average of the previous three year, and there were 29.5% more serious sexual offences. Such rises are reflected in police forces across the country. It is expected that Suffolk will continue to see increases in domestic abuse in future quarters.
- 1.6 The constabulary is solving proportionally fewer of these crimes compared to the average of the previous three years, but it is the increasing volume that is primarily causing the reduction in overall solved rates.
- 1.7 The main report includes details of the operational response in respect of domestic abuse, serious sexual offences, 101 call answering and road safety (traffic offence reports).

### **2. FINANCIAL IMPLICATIONS**

- 2.1. The performance of the Constabulary depends on the level of available resources to tackle each of the priority areas. In the current financial climate every effort is being made to maintain front line policing in order to ensure performance against these priorities can be maintained or improved.

### **3. OTHER IMPLICATIONS AND RISKS**

- 3.1. None.

<b>ORIGINATOR CHECKLIST (MUST BE COMPLETED)</b>	<b>PLEASE STATE 'YES' OR 'NO'</b>
Has legal advice been sought on this submission?	<b>No</b>
Has the PCC's Chief Finance Officer been consulted?	<b>No</b>
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	<b>Yes</b>
Have human resource implications been considered?	<b>Yes</b>
Is the recommendation consistent with the objectives in the Police and Crime Plan?	<b>Yes</b>
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	<b>Yes</b>
Has communications advice been sought on areas of likely media interest and how they might be managed?	<b>Yes</b>
Have all relevant ethical factors been taken into consideration in developing this submission?	<b>Yes</b>