

**ORIGINATOR: CHIEF CONSTABLE**

**PAPER NO: AP17/58**

**SUBMITTED TO: ACCOUNTABILITY AND PERFORMANCE PANEL –  
20 OCTOBER 2017**

**SUBJECT: PERFORMANCE PRIORITIES MONITORING REPORT –  
1 OCTOBER 2016 TO 30 SEPTEMBER 2017**

**SUMMARY:**

1. This report shows the Constabulary's performance between October 2016 and September 2017 against some of the Police and Crime Commissioner's new performance priorities.
2. A summary of the actions being taken to improve or maintain performance is included for each priority area.

**RECOMMENDATION:**

1. The Accountability and Performance Panel is asked to consider the report and provide comments to inform future performance monitoring reports.

## **DETAIL OF THE SUBMISSION**

### **1. KEY ISSUES FOR CONSIDERATION**

#### General Overview

- 1.1. This report is based upon some of the performance priorities set within the Police and Crime Plan. It shows performance for the period from 1 October 2016 to 30 September 2017.
- 1.2. The paper details each priority in turn and makes an assessment of performance against the three-year average. In addition to this, and where appropriate, comparison is made with other police forces or national averages.
- 1.3. The report is not designed to reflect localised performance problems but to provide an overview against each priority and an outline of the action being taken to improve or maintain performance.

#### Executive Summary

- 1.4. As has been documented in recent versions of this report, the latest performance summary of Police and Crime Plan Objectives reflects substantial increases in domestic abuse (37%) and serious sexual offences (34%) over the last 12 months. The Constabulary continues to solve these crimes in numbers comparable to the average of the previous three years, but the increasing volumes have reduced overall solved rates.
- 1.5. Demand has also increased in other areas. The Constabulary responded to more than 1,300 emergency incidents in the last 12 months than was the average for the previous three years. The number of 999 calls also rose in the last 12 months. In both cases the Constabulary has maintained its high performance, with an increase in 999 answering time performance (91.5% in 10 seconds) and a consistently high rate of responding to emergencies within target times (89.2%).
- 1.6. Workforce data which reflects the position of the organisation as of the end of August 2017 indicates that sickness levels have improved for both police officers and police staff, and there has been a reduction in the number of officers on recuperative duties.
- 1.7. The main report includes details of the operational response in respect of domestic abuse, serious sexual offences, child sexual abuse, emergency response and 999 and 101 call answering

### **2. FINANCIAL IMPLICATIONS**

- 2.1. The performance of the Constabulary depends on the level of available resources to tackle each of the priority areas. In the current financial climate every effort is being made to maintain front line policing in order to ensure performance against these priorities can be maintained or improved.

### **3. OTHER IMPLICATIONS AND RISKS**

- 3.1. None.

<b>ORIGINATOR CHECKLIST (MUST BE COMPLETED)</b>	<b>PLEASE STATE 'YES' OR 'NO'</b>
Has legal advice been sought on this submission?	<b>No</b>
Has the PCC's Chief Finance Officer been consulted?	<b>No</b>
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	<b>Yes</b>
Have human resource implications been considered?	<b>Yes</b>
Is the recommendation consistent with the objectives in the Police and Crime Plan?	<b>Yes</b>
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	<b>Yes</b>
Has communications advice been sought on areas of likely media interest and how they might be managed?	<b>Yes</b>
Have all relevant ethical factors been taken into consideration in developing this submission?	<b>Yes</b>