

Town Pastors



Detailed explanation of stats categories

1. Personal Safety/Wellbeing

Examples: Escort people to taxi/bus etc. Reunite individuals with friends/family.
Observe/monitor a situation - a lone female, a potentially aggressive situation etc.

2. Pastoral Care and Mental Health Issues

Examples: Any situation where a person wants to discuss problems they are facing in their lives - marriage/relationship issues, drug issues etc. or where Town Pastors have dealt with a person who has/or is suspected of having mental health issues, such as Post Traumatic Stress Disorder (Soldiers), depression etc.

3. Drunk and Incapable

Example: Providing care and support to anyone incapable of looking after themselves due to excessive alcohol consumption.

4. Medical Assistance/Welfare

Example: Providing medical or welfare assistance to any person (includes calling an ambulance)

5. Providing Water/Refreshment

Example: Providing water or chocolate to any person.

6. Juveniles

Example: Any person Town Pastors engage with who is/or appears to be under 18.

7. Homeless (or presenting as homeless)

Example: This should be a record of the number of people presenting as homeless seen on the streets during the shift; people should be counted whether or not Town Pastors had any interaction with them. The Team Leader should ensure that the same people aren't counted twice.

8. Domestic Tension or Violence – reporting or seeking to calm an incident

Example: Any incident between a couple that could become or has become violent where Town Pastor intervention takes place or the situation is referred to Police or CCTV.

9. Racial Tension – reporting or seeking to calm an incident

Example: Any incident of violence, abuse or threatening behaviour (verbal or physical) on the basis of an individual's race or ethnic background where Town Pastors witness, intervene or report.

10. Preventing/Reducing Crime - Calming Aggressive Situations

Examples: Using communication skills to defuse or prevent an incident/situation escalating and requiring Police intervention. Calming/assisting bystanders or those involved in fight/incident.

11. Alerting Police/CCTV

Examples: Alerting Police/CCTV to intervene at an incident/situation where 'Calming Aggressive Situation' was not appropriate or safe for Town Pastors to do so.
Making CCTV and other radio users aware of incident/situation or persons of note.

12. Dangerous Items Removed (potential weapons)

Example: Safe removal/disposal of any item that could cause injury/harm or damage (includes bottles/glasses).

13. Alcohol Removed

Example: Safe removal/disposal of alcohol.

14. Drugs Related Incidents

Example: Safe removal of drugs (includes prescription or over the counter medicines) or drug related paraphernalia. Engaging with person(s) who has (or appears to have) taken drugs.

15. Non-Categorised Incidents

Example: Any incident Town Pastors have dealt with that does not come within the above categories or descriptions, such as; taking a found bicycle to the Police Station. Finding a lost dog!