

ORIGINATOR: CHIEF CONSTABLE

PAPER NO: AP17/3

**SUBMITTED TO: ACCOUNTABILITY AND PERFORMANCE PANEL –
24 FEBRUARY 2017**

**SUBJECT: PERFORMANCE PRIORITIES MONITORING REPORT –
1 JANUARY 2016 TO 31 DECEMBER 2016**

SUMMARY:

1. This report shows the Constabulary's performance between January 2016 and December 2016 against the Police and Crime Commissioner's new performance priorities.
2. A summary of the actions being taken to improve or maintain performance is included for each priority area.

RECOMMENDATION:

1. The Accountability and Performance Panel is asked to consider the report and provide comments to inform future performance monitoring reports.

DETAIL OF THE SUBMISSION

1. KEY ISSUES FOR CONSIDERATION

General Overview

- 1.1. This report is based upon the performance priorities set within the Police and Crime Plan. It shows performance for the period from 1 January 2016 to 31 December 2016.
- 1.2. The paper details each priority in turn and makes an assessment of performance against the three-year average. In addition to this, and where appropriate, comparison is made with other Police forces or national averages.
- 1.3. The report is not designed to reflect localised performance problems but to provide an overview against each priority and an outline of the action being taken to improve or maintain performance.

Executive Summary

- 1.5. Call handling performance in relation to 999 calls answered remains just above the 90% national target (and force three year average), at 90.3%. Commentary regarding the demand and performance issues is given, alongside details of current and proposed actions.
- 1.6. The percentage of emergency incidents attended within target times (87.2%) is falling short of the three year average of 89%. Details of the Constabulary's work in this area are provided.
- 1.7. Solved rates are shown for domestic abuse, serious sexual offences and child sexual abuse and are 24%, 9.8% and 12.1% respectively, and all representing decreases on the three year average against substantial increases in investigator caseloads.
- 1.8. With regard to public confidence Suffolk Constabulary ranks in the top half of the country for all measures except understanding community priorities (last published in September 2016).
- 1.9. Details are provided on Human Resources establishment levels, sickness, recuperative and adjusted duties.

2. FINANCIAL IMPLICATIONS

- 2.1. The performance of the Constabulary hinges on the level of available resources to tackle each of the priority areas. In the current financial climate every effort is being made to maintain front line policing in order to ensure performance against these priorities can be maintained or improved.

3. OTHER IMPLICATIONS AND RISKS

- 3.1. None.

ORIGINATOR CHECKLIST (MUST BE COMPLETED)	PLEASE STATE 'YES' OR 'NO'
Has legal advice been sought on this submission?	No
Has the PCC's Chief Finance Officer been consulted?	No
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	Yes
Have human resource implications been considered?	Yes
Is the recommendation consistent with the objectives in the Police and Crime Plan?	Yes
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	Yes
Has communications advice been sought on areas of likely media interest and how they might be managed?	No
Have all relevant ethical factors been taken into consideration in developing this submission?	Yes