

ORIGINATOR: CHIEF CONSTABLE

PAPER NO: AP16/55

**SUBMITTED TO: ACCOUNTABILITY AND PERFORMANCE PANEL –
16 DECEMBER 2016**

**SUBJECT: PROPOSED PERFORMANCE REPORT FORMAT FOR MONITORING
PROGRESS AGAINST THE POLICE AND CRIME PLAN 2017-2021.**

SUMMARY:

1. This report is a draft of the proposed new performance priorities monitoring report, and has been developed to assess progress against the new Police and Crime Plan. It introduces the format of the new report and shows constabulary performance between November 2015 and October 2016 against a number of the new performance priorities..
2. A summary of the actions being taken to improve or maintain performance is included for each priority area.

RECOMMENDATION:

1. The Accountability and Performance Panel is asked to consider the report and provide comments to inform future performance monitoring reports.

DETAIL OF THE SUBMISSION

1. KEY ISSUES FOR CONSIDERATION

General Overview

- 1.1. This report is based upon a selection of the performance priorities set within the forthcoming Police and Crime Plan. It shows performance for the period from November 2015 to October 2016. The new Police and Crime Plan will be published in January 2017 and further work is being undertaken to collect additional performance indicators which will be reported in forthcoming reports to the Accountability and Performance Panel. Further information about how progress will be assessed, for example use of control limits and the full list of proposed indicators, is contained within Appendix A Annex 1 of the draft Police and Crime Plan.
- 1.2. The paper details each priority in turn and makes an assessment of performance against the three-year average and also by comparison with last year's performance. In addition to this, and where appropriate, comparison is made with other Police forces or national averages.
- 1.3. The report is not designed to reflect localised performance problems but to provide an overview against each priority and an outline of the action being taken to improve or maintain performance. Where appropriate, reference is made to specific locations if there has been a disproportionate effect on overall performance.

Executive Summary

- 1.5 Call handling performance in relation to 999 calls answered remains in line with the 90% national target. Commentary regarding the demand and performance issues is given, alongside details of current and proposed actions.
- 1.6 The percentage of emergency incidents attended within target times (87.7%) is falling short of the three year baseline target of 90%. Details of the Constabulary's work in this area are provided.
- 1.7 Solved rates are shown for domestic abuse and serious sexual offences and are 26% and 12% respectively. Both represent decreases on the three year average and both have seen substantial increases in investigator caseloads in the same timeframe.
- 1.8 With regard to public confidence Suffolk Constabulary ranks in the top half of the country for all measures (last published in June 2016) and within the top ten for treatment and overall confidence.
- 1.9 Details are provided on Human Resources establishment levels, sickness, recuperative and adjusted duties.

2. FINANCIAL IMPLICATIONS

- 2.1. The performance of the Constabulary hinges on the level of available resources to tackle each of the priority areas. In the current financial climate every effort is being made to maintain front line policing in order to ensure performance against these priorities can be maintained or improved.

3. OTHER IMPLICATIONS AND RISKS

- 3.1. None.

ORIGINATOR CHECKLIST (MUST BE COMPLETED)	PLEASE STATE 'YES' OR 'NO'
Has legal advice been sought on this submission?	No
Has the PCC's Chief Finance Officer been consulted?	No
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	Yes
Have human resource implications been considered?	Yes
Is the recommendation consistent with the objectives in the Police and Crime Plan?	Yes
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	Yes
Has communications advice been sought on areas of likely media interest and how they might be managed?	No
Have all relevant ethical factors been taken into consideration in developing this submission?	Yes