

# Understanding Domestic Abuse in Suffolk

## Suffolk Constabulary Action Plan

### 5.1 Recommendation REVIEWING THE STRATEGIC INTEGRATION OF SERVICE PROVISION

We recommend that the findings of this report be included as part of an independent county-wide strategic review of service delivery, conducted with all relevant stakeholders including survivors and their families

Action	Owner	Deadline	Update	Status	Cross reference
Establish Governance structure for county wide response.	ACC	9 months	27/7/15 T/ACC David Skevington had meeting with PCC and Tony Goldson. 25/01/16 Governance structure has been agreed.		
Suffolk Constabulary to engage with setting T.O.R for the governance through the SSCG.	D/Supt PVP	9 months	Constabulary will work with Tony Goldson to support governance through the County domestic abuse partnership.25/01/16 Set and agreed with PCC rep. Sara Blake SCC completing deep dive review of DA processes and governance. Consultation with Mr Goldson will continue.		

### 5.2 Recommendation IMPROVING COMMUNICATION

We recommend that a fundamental review be conducted into how agencies communicate effectively between each other and with victims

The aims of this review should include:

- The development of a long-term strategic communication plan involving all agencies
- Ensuring that effective and consistent communication occurs between all agencies involved in a domestic abuse case
- Ensuring communication practices meet the identified needs of service users.
- Ensuring that information is shared between agencies in a safe and timely manner.
- Ensuring survivors can easily access information that will enable them to access support.
- Ensuring that all agencies have up-to-date information that enables them to provide timely and consistent advice to survivors.
- Developing a countywide publicity campaign to promote a greater understanding of the dynamics of domestic violence and abuse, and where to access support services in Suffolk.
- The use of traditional media channels and social media.

Action	Owner	Deadline	Update	Status	Cross reference
Review the current position of multiple contacts with victims by different officers/staff/ other agencies – how can this be streamlined to provide better service to victims.	Domestic Abuse DI	Jun-16	Establish a task and finish group to current arrangements for victim contact with a view to streamlining; to provide a more effective and personal service to victims. 16/10/15, email sent to relevant stake holders inviting them to meeting to discuss action. Tasking and Finishing group has been set up meeting 21/12/15. 25/01/16, since the meeting held on 21/12 SCC have begun deep dive exercise. This action is to be fed into the deep dive with a view to developing a multi agency response within the County Partnership action plan that will be drawn up as a result of the deep dive exercise. For further discussion with Sara Blake.		Domestic Abuse Inspection (HMIC)
Review means by which victim is updated when offender is released from custody and ensure risk assessments and safety plans are reviewed at this stage.	Domestic Abuse DI	Jun-16	Establish a task and finish group to current arrangements for victim contact with a view to streamlining; to provide a more effective and personal service to victims. 16/10/15, email sent to relevant stake holders inviting them to meeting to discuss action. Tasking and Finishing group has been set up meeting 21/12/15.		Domestic Abuse Inspection (HMIC)
Review and implement an update process for those cases processed via virtual court to ensure victim receives update.	Domestic Abuse DI	Jun-16	Establish a task and finish group to current arrangements for victim contact with a view to streamlining; to provide a more effective and personal service to victims. 16/10/15, email sent to relevant stake holders inviting them to meeting to discuss action. Tasking and Finishing group has been set up meeting 21/12/15. 25/01/16, since the meeting held on 21/12 SCC have begun deep dive exercise. This action is to be fed into the deep dive with a view to developing a multi agency response within the County Partnership action plan that will be drawn up as a result of the deep dive exercise. For further discussion with Sara Blake.		

<p>Review process by which victim is updated with court results / court bails.</p>	<p>Domestic Abuse DI</p>	<p>Jun-16</p>	<p>Establish a task and finish group to current arrangements for victim contact with a view to streamlining; to provide a more effective and personal service to victims. 16/10/15, email sent to relevant stake holders inviting them to meeting to discuss action. Tasking and Finishing group has been set up meeting 21/12/15. Tasking and Finishing group has been set up meeting 21/12/15. 25/01/16, since the meeting held on 21/12 SCC have begun deep dive exercise. This action is to be fed into the deep dive with a view to developing a multi agency response within the County Partnership action plan that will be drawn up as a result of the deep dive exercise. For further discussion with Sara Blake.</p>		
<p>Suffolk Constabulary to review opportunities to work with the voluntary sector. To improve victim updates.</p>	<p>ACC / Domestic Abuse DI</p>	<p>Apr-16</p>	<p>Research identifies Dorset Victims Bureau as a model of volunteers. This is being presented to Confidence and Satisfaction Board 19/08/15. 16/10/15, email sent to volunteer coordinator manager Karen Harris to arrange meeting to discuss volunteer witness service. 11/11/15, D/Insp DA to liaise with Danny Caine deputy Justice Clerk. Criminal Justice Board conducting victim walk through on 17/12/15. DA staff linking in, result will inform this action. 10/12/15 D/Ins has liaised with Deputy Justice Clerk and progressing volunteer witness service. 25/01/16, result from victim walk through awaited, email sent to Nina Martin. D/Supt PVP and D/Insp DA meeting with volunteer coordinator 3/2/16.</p>		

<p>Review MARAC process to ensure it delivers information sharing and is effective around high risk cases.</p>	<p>Domestic Abuse DI</p>	<p>Apr-16</p>	<p>CAADA(Safelives) assisted with a self-assessment of the Suffolk MARAC process and highlighted the need for more cases to go through the MARAC process. Cases at MARAC now exceed the suggested figure set by Safelives during that assessment. 16/10/2015, meeting arranged for 22/10/15 with MARAC coordinator, Modus admin and LSCB rep. Selection of MARAC cases to be reviewed to establish effectiveness and relevancy of referral into the process. 22/10/15, Joint review of MARAC conducted with LSCB. Two case list reviewed, deep dive into a number of cases. Recommendation being drawn up, to be presented at MARAC steering group 01/12/15 and learning and improvement group 17/12/15. 11/11/15, further review of case in East and West of county to be conducted later this month. Review completed. 25/10/16 Review paper including recommendations sent to the MARAC steering group chair and vice chair. MARAC strategic group conducting MARAC mapping exercise with key stakeholder on 29/01/16</p>	<p style="background-color: green;"></p>	
<p>Establish a strategic MARAC group with a non-police chair to ensure independent oversight.</p>	<p>Domestic Abuse DI</p>	<p>Complete</p>	<p>First steering group meeting held 14/10/15. Poor attendance by partners. Draft ToR discussed. Next meeting 01/12/2015. Supt PVP emailing stakeholders to encourage attendance. 11/11/15, e-mail sent 09/11/15. 10/12/15 second MARAC steering group held 01/12/15 good attendance by relevant agencies. Chair and deputy chair elected. Action plan developed. MARAC steering group mapping day planned for January 2016.</p>	<p style="background-color: green;"></p>	
<p>Work with partners to ensure effective communication methods via traditional media channels and social media.</p>	<p>Bal Howard</p>	<p>Complete</p>	<p>White Ribbon week national campaign, November 2015. 11/01/16, projects officer meeting with interested parties Monday 18/01/16. 25/01/16, as above projects officer has held meeting with interested parties, await update.</p>	<p style="background-color: yellow;"></p>	

<p>Ensure the Suffolk Constabulary external facing website and its contents provide sufficient information to appropriately signpost victims.</p>	<p>Bal Howard / Corporate Comms</p>	<p>Aug-16</p>	<p>Meeting 21/11/15 Projects officer liaising with Digital Media Officer. 11/01/16 meeting has taken place . 11/01/16 projects officer due to attend Lighthouse creative coffee meeting (Jan 16) to liaise with victims and invite them to critic external facing website, similar meeting arranged with stronger families group. Feedback will be used to develop website content. Meeting with victim has taken place they have provided feedback on the police website. Bal Howard to update.</p>		
<p>Inclusion of data from partner agencies, such as A&amp;E, children's centres and domestic abuse charities in future editions</p>	<p>JPAD/ Matt Bland</p>	<p>JPAD start work in 2016</p>	<p>Work is ongoing regarding collection of partnership data. 25/01/16. Action sent to Matt Bland requesting update. Matt Bland to be invited to next County Partnership deep dive workshop.</p>		<p>Domestic Abuse Joint Strategic Action Plan</p>
<p>Introduce Domestic Abuse into the MASH</p>	<p>D/Insp DA / MASH manager / IDVA manager</p>	<p>Feb-16</p>	<p>09/12/2015 D/Insp DA / The IDVA manager and the MASH manger have had a series of meetings since September 2015. The MASH strategic board have given the go-ahead for DA to be processed in the MASH. DA and MASH processes have been compared with a view to developing a single DA MASH process. Two domestic abuse officer desks and two IDVA desks have been made available in the MASH where the team will collocate in the new year. 25/01/16, the domestic abuse officers will be working in the MASH from 25/01/16.</p>		

Co Locate IDVA service with DA teams	D/Insp DA / IDVA manager	Feb-16	The IDVA service have agreed to co- locate staff at Ipswich, Lowestoft, BSE and the MASH. The IDVA team have been vetted and created on Constabulary IT systems. Athena training pending with view to collocating in new year. 28/01/16 The IDVAs have been through all necessary vetting and registration process and will receive Athena training on 01/02/16 and 12/02/16. IDVAs will work in the MASH following training on 01/02, co-location of IDVAs and the DA team will happen following training on 12/01 in Maple House, the Beeches and Rowen House		

### 5.3 Recommendation Making the Criminal Justice system more responsive

5.3.1 Have frequent up to date training on domestic violence and abuse, including emotional and psychological abuse and the impact this can have on survivors and their families.

Action	Owner	Deadline	Update	Status	Cross reference
Explore opportunities to roll out 25 days of action across the Constabulary as per the recent COP pilot.	ACC/ Domestic Abuse DI	Complete	Domestic Abuse DI has liaised with College of Policing (COP) and established basic details around course content and will liaise further to establish results of pilot and proof of concept with a view to briefing senior officers should this be seen as an opportunity for Suffolk to retrain staff. Potential cost is 50-60k. College of policing confirm that the pilots are coming to an end. Arrangements are being made for them to deliver a presentation to senior managers. College of Policing presented to OPCC and ACC on 08/01/16. Since then PCC has agreed to fund training, D/Insp DA and L&D directed by ACC to progress. Training pencilled in for May 16.		

5.3.2 Receive training on the dynamics of domestic violence and abuse, specifically in relation to male survivors, and be encourage to challenge gender stereotypical assumptions on the way that male Survivors are responded to and treated

Action	Owner	Deadline	Update	Status	Cross reference
LBGT Link and DA officers training with Broken Rainbow the event is to provide advice on DA in same sex relationships.	Domestic Abuse DI	Complete	Event taking place 3 <sup>rd</sup> September in Lowestoft Police station. Further update on success of input required. D/Insp DA will follow up.		
Review DASH training to ensure same sex relationships are discussed.	Domestic Abuse DI	Complete	Training Sergeant confirms this is included in the training.		
Review officer training days consider inclusion of male victim input. MANKIND.	Domestic Abuse DI	Complete	Contact to be made with Mankind to discuss options for awareness arising across the force. 16/10/15, Mankind have confirmed their availability and cost to attend and present at officer training days. Details to be finalised. 25/01/16, contact details passed to officer co-ordinating training day.		

5.3.3 Receive training on the recent changes in the law in relation to psychological and emotional abuse specifically, and the impact this may have in relation to evidence-gathering and the use of victim impact statements

Action	Owner	Deadline	Update	Status	Cross reference
<p>Review current training provided to staff to ensure all staff understand coercive control, stalking, harassment and so-called HBV.</p>	<p>Domestic Abuse DI</p>	<p>Complete</p>	<p>Review of training undertaken with 2 with L&amp; D (Sgt Brinkley) coercion and control is now be part of the input on DA - this is a 3yr rolling training programme to all operational staff. Training started in October 2014 but is currently on hold due to Athena. DVPN procedure in place. Awareness and training inputs to key staff including CIU gatekeepers and Supts. NCALT package forms part of mandatory packages for County Policing Command officers and staff. Rolling program of training to recommence once Athena training completed. 25 days of action training could supersede this training if adopted.25/01/16 A training/briefing PowerPoint has been developed and sent to supervisors to brief staff.</p>	<p></p>	<p>Domestic Abuse Inspection (HMIC)</p>



<p>Ensure investigative response collects all available evidence to help build strong case</p>	<p>Domestic Abuse DI</p>	<p>Complete</p>	<p>Updated guidance delivered - this has been reiteration of the CPS/ACPO checklist which provides officers guidance on the evidential areas to be considered. This has been strengthened by further detail to supervisors both in terms of supervision and investigative review - this document is currently out for consultation before it will be incorporated into current force procedure, this will help to ensure that supervisors are looking at the strength of the evidential case. 15/10/15, on 17/08/15 D/Insp DA met with for lead for violence with injury to discuss Supervisor/officer check sheet re DA investigation. D/Insp developing. D/Insp to reviewing College of Policing domestic violence initial response guide/tool kit. 11/11/15, Check sheet for supervisor will be completed by 31/12/15 D/Insp linking in with IDVA service who will provide input from victims point of view. Gloucester police have developed a tool kit used by investigating officers. D/Insp DA researching.</p>		<p>Domestic Abuse Inspection (HMIC)</p>
<p>Review working practices and content of Victim Personal Statements (VPS) including, timings to obtain and evidential value.</p>	<p>Domestic Abuse DI</p>	<p>May-16</p>	<p>25/01/16 A short guidance document to be completed within scope of existing guidance and passed to front line officers. Current guidance being reviewed. D/Insp DA to speak with CJU to establish if they dip sample VPS.</p>		
<p>Explore opportunities to roll out 25 days of action across the Constabulary as per the recent COP pilot.</p>	<p>ACC/ Domestic Abuse DI</p>	<p>Complete</p>	<p>Domestic Abuse DI has liaised with COP and established basic details around course content and will liaise further to establish results of pilot and proof of concept with a view to briefing senior officers should this be seen as an opportunity for Suffolk to retrain staff. Potential cost is 50-60k. As per action 46. 25/01/16 A training/briefing PowerPoint has been developed and sent to supervisors to brief staff.</p>		

5.3.4 Have training on developing reflective practice, specifically in relation to communication and interpersonal skill.

Action	Owner	Deadline	Update	Status	Cross reference
Explore opportunities to roll out 25 days of action across the Constabulary as per the recent COP pilot. This includes additional assessor training ensuring those responding to incidents of domestic abuse are continually challenged and monitored.	As above	Complete	As above		
Explore opportunities for Multi Agency training on attitudes and behaviours	Domestic Abuse DI	Jun-16	10/12/15 Partner agencies receive DA training led by the local authority. D/Insp Da has attended this training which covers attitudes and behaviour. 25/01/16 this action is to be fed into the County Partnership deep dive process. For further discussion with Sara Blake. D/Insp DA to speak with local authority training lead to discuss subject of their trainers becoming involved in 25 days of action training.		
Ensure that Magistrates and judges receive training on domestic violence and abuse, especially with regard to the impact it can have on survivors and their children, and with regard to the importance of considering the history of domestic violence and abuse in child contact and access agreements					
Action	Owner	Deadline	Update	Status	Cross reference

Constabulary to discuss with Tony Goldson about the appropriate ownership of this action.	Bal Howard	Apr-16	D/Insp has had brief conversation with Mr Goldson. Appointment for further discussion to be arranged. 11/01/16. Training is currently being rolled out in Norfolk to magistrates. Project officer attending this training in February in order to review and establish suitability for Suffolk. Projects officer is corresponding with local authority regarding judges training.		
5.3.6 Obtain feedback from the survivors about their experiences of the CJS, the support they received through the court process, and their opinion on their overall experience of the CJS with the aim of feeding this back into training programmes.					
Action	Owner	Deadline	Update	Status	Cross reference
To set up a domestic abuse Survivors forum across the county, working together with the county safeguarding lead to ensure that feedback is obtained on Police/CJS.	Bal Howard	May-16	Forum established February 2015 chaired by DA team supervisor and county safeguarding lead. Feedback from survivors is documented with a view to channelling through to DASH training and discussion at domestic abuse forum which partners attend. 16/10/15, Meeting arranged between D/Insp DA and Julie Paton Waveney DA forum Coordinator to discuss victim forum development. 11/11/15 Securing victims attendance problematic, D/Insp DA to consider regular media advert requesting victims to take part. 25/1/16 the Home Office to advise that the Home Secretary had just published her announcement that it will be mandatory for all forces to collate data of Domestic Abuse victim 'experiences' as part of the annual data returns commencing from the 1st April 2016. For discussion with Matt Bland at the request of Supt PVP. JPAD now own this action Matt Bland confirms that he is aware and will developing necessary actions. JPAD will attend future County Partnership workshops.		

Explore opportunities to gain feedback via Lighthouse Women's Aid in a sanitised manner using a Suffolk Constabulary established questions set.	Bal Howard	Mar-16	11/11/15,D/Insp DA has liaised with IDVA manager. Further meeting to be scheduled. As above		
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5.3.8 Monitor the domestic abuse assessment process in their area and ensure that there are improved quality control mechanisms in relation to reviewing the accuracy of decisions made

Action	Owner	Deadline	Update	Status	Cross reference
Review allocation of investigation - risk based rather than solely on the on seriousness of injury	Domestic Abuse DI	Complete	Guidance issued to all DIs and to CIU as to allocation of DA investigations based on risk rather than nature of injury. All High risk DA now reviewed at Force Daily Management Meeting (FDMM) allowing intrusion as to investigative resource. There is now assessment based on risk rather than on nature of injury and all managers are aware of this.		Domestic Abuse Inspection Suffolk (HMIC)
Develop audit process for DA including review of standard risk incidents for correct grading.	Domestic Abuse DI	May-16	Pilot ongoing in Lowestoft to review standard cases. Review of pilot to consider roll out across the county. 16/10/15, audit process for dip sampling cases managed by DAO's developed and in place. Will now require policy amendment. (with projects officer for completion) Pilot in Lowestoft has provided data to suggest there is capacity to secondary risk assess all standard risk DA across county. Further scoping work underway with view to full rollout 09/11/15. 22/10/15 County wide pilot of secondary risk assessment of standard risk cases brought forward and live as of 22/10/15. 25/01/16 force wide secondary risk assessment of standard risk cases was suspended at beginning of November. For further review once IDVA service is co-located with DA team.		Domestic Abuse Inspection (HMIC)
Develop an formal audit process for Domestic Abuse crimes and non-crimes	Domestic Abuse DI	May-16	25/01/16 Supervisors review and QA all crimes prior to IMU finalising crime. D/Insp DA to liaise with D/Insp Hinitt who is heading up an audit team.		
Review process by which repeat standard cases are identified - put in place arrangements for monitoring to ensure risk assessments accurately reflect level of risk, and consider how to identify better early warning signs of escalation.	Domestic Abuse DI	Apr-16	D/Insp has had brief conversation with Mr Goldson. Appointment for further discussion to be arranged. 11/01/16.Training is currently being rolled out in Norfolk to magistrates. Project officer attending this training in February in order to review.		Domestic Abuse Inspection (HMIC)

Explore the opportunities around THRIVE in the allocation of domestic abuse investigations.	Domestic Abuse DI / Coastal CID DI		Suffolk Coastal piloting THRIVE when considering the allocation of investigations to NRT and CID officers. Pilot to be monitored and results reviewed with a view of developing the THRIVE model in the allocation domestic abuse. 25/01/16 email sent to Suffolk Coastal D/Insp for update re evaluation of pilot. 28/01/16 DCI Byford confirms that the pilot is being evaluated at the end of February.		
Identify vulnerability through analytical data across high, medium and standard risk DA.	Domestic Abuse DI / Pad	Jun-16	JPAD are producing a monthly analytical product on repeat victims and perpetrators across HIGH, MEDIUM and standard cases.  Next stage is to develop process and establish a trigger to filter cases into Operation Comfort and into the TTCG process with a view of streamlining the Op Comfort across the county. 26/01/16 discussed with DCI Morgan who has taken an action to liaise with JPAD and progress.		
5.3.9 Consider how they can work more effectively with police forces from other counties to ensure the safety of survivors in Suffolk.					
Action	Owner	Deadline	Update	Status	Cross reference
JPAD to consult Suffolk and Norfolk intelligence systems to build up the picture of the extent of HBA throughout the counties.	JPAD / Matt Bland	Apr-16	25/01/16 JPAD completing HBA strategic profile. D/Insp DA met with analyst 15/01/16		Domestic Abuse Joint Strategic Action Plan

<p>Identify gaps in police knowledge for victims not classified as HIGH risk and involved in MARAC to MARC transfer that become resident in the county.</p>	<p>DA Team Supervisor Nina Martin</p>	<p>Jun-16</p>	<p>It is evident to the DA team that some victims that they work with have transferred from other counties. On occasion agencies from the other counties refer case across to Suffolk providing detailed information. However on occasion there is no referral and victim aren't picked up until they either seek support from an agency or there is a call for police attendance. This issue is now being scoped. The DA team are collating data on cases that they are dealing with where no initial referral or transfer of information has occurred. The DA D/Insp has commissioned analytical work to establish if police systems can be used to further scope the issue. 25/01/16 this work is being included in the HBA strategic profile.25/01/16 D/Insp to email nation lead on DA Louisa Rolf to establish if there is nation guidance of regarding transferring victims out of county other than MARAC to MARAC. D/Insp will also discuss out local procedure to establish if they could be used nationally.</p>		
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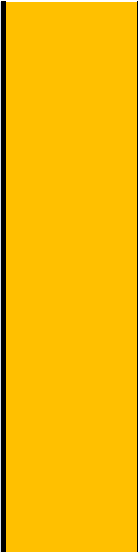
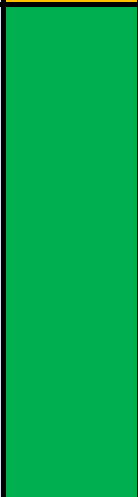


## 5.4 Improving Service Delivery for Survivors Of Domestic Abuse

### 5.4.1 Clearly identify the services they are providing, and identify where and to whom these services are being provided

Action	Owner	Deadline	Update	Status	Cross reference
Publicise the role of specialist DA team in order that all staff understand what it does and how it can help make victims safer.	Domestic Abuse DI	Complete	<p>DA Team info forms part of Safeguarding Boards</p> <p>-Wall displays now in briefing room in the three principle (Tier 1 police stations - these display relevant information to officers and staff on key safeguarding messages. This includes information on DA, the role and responsibilities of the specialist team, myths and stereotypes, DASH forms and other info. - series of internal publications . 11/11/15</p> <p>Email sent via benchmarking to establish names of DA teams nationally. D/Insp liaising with corporate comms to develop pod cast. Many email received from colleagues around the country, many teams are referred on as domestic abuse teams or domestic abuse safeguarding hubs. D/Insp DA proposes Domestic Abuse Safeguarding Unit DASU as new name, details forwarded to Supt PVP for consideration. Further consultation has taken place between DA D/Insp and corporate communications, plan now in place to run an article in March edition of Constables County. 25/01/16 short paper sent to corporate communications outlining work of DA team necessary to develop article.</p>		Domestic Abuse Inspection (HMIC)
Review DASH booklet and ensure that there is sufficient information about available services.	Domestic Abuse projects officer	May-16	22/10/15, risk assessment review jointly with LSCB. Booklet doesn't currently have sufficient information.		



<p>Re Branding of the Domestic Abuse team.</p>	<p>Domestic Abuse DI</p>	<p>9 months</p>	<p>Renaming the team in a similar thread to GEMINI and relaunch the role of Domestic Abuse to Suffolk Constabulary. 15/10/15, on 30/09/15 corporate comms agreed to assist in developing Pod Cast to assist in rebrand and publication of DA team internally. 11/11/15 as above. 10/12/15, feasibility of completing a pod cast discussed with corporate communication, preferred option is to publicise relaunch via internal publication of Constables county, plans in place with corporate communication to run an article in March addition. 25/01/16New Name of DA team agreed by management and checked by diversity unit. The DA Team will be referred to as "The Maple Team". Details to be published wider in the above article. branding being looked at by corporate comms.</p>		
<p>Clarify role of IDVA/ISVA - who is responsible for dealing with the DA element of a crime</p>	<p>Domestic Abuse DI</p>	<p>Complete</p>	<p>- DA supervisors and SARC manager to formalise process for inclusion in both rape and DA procedure - request for report by 5th Sept.</p> <p>- Discussion has taken place between SARC manager and DA Team supervisor to ensure this is clarified - the close proximity of both teams within the same building allows easy day to day contact to discuss cases. IDVA takes primary role supported by ISVA/DAO where necessary. Once County IDVA service in place there will be the same clarification.</p> <p>Necessity to review the secondary risk process in relation to historical rapes/ sexual offences linked to domestic abuse regarding the suitability of either IDVA or ISVA to provide this service.</p>		<p>Domestic Abuse Inspection (HMIC)</p>

5.4.2 Work collaboratively with other agencies to dovetail services and minimise duplication

Action	Owner	Deadline	Update	Status	Cross reference
Link in with partners to establish what is being delivered and by who.	County Partnership	01/06/2016	County Partnership are conducting a deep dive exercise in order to review process across the county. This action to be fed into process.		

5.4.3 Ensure that their services are evidence-based and user-centred, in both their design and their delivery, and that they are meeting the needs of those that require them.

Action	Owner	Deadline	Update	Status	Cross reference
As above	County Partnership	01/06/2016	As above		

5.4.4 Consider identifying a named point of contact for survivors in order to co-ordinate services and ensure consistent support.

Action	Owner	Deadline	Update	Status	Cross reference
Support OPCC in continual review of IDVA service	PVP D/supt	Complete	IDVA service are responsible as point of contact for high risk cases. 10/12/15 D/Insp sits on PCC monitoring panel.		
Suffolk Constabulary to work with OPCC to identify options to establish a bureau to provide victims a point of contact and access to services provided by PCC and elsewhere	DI Domestic Abuse / OPCC	Jun-16	List of services provided by PCC received by D/Insp DA. 25/01/16 action to be discussed at County Partnership workshop. For discussion with Sara Blake.		

5.4.5 Ensure that their services they provide are delivered in ways that offer equal access to all survivors to domestic abuse, regardless of ethnicity, sexuality, age and gender.

Action	Owner	Deadline	Update	Status	Cross reference
Proposal to the DA partnership to sponsor work which compares Suffolk Constabulary survivor data in relation to ethnicity, sexuality, age and gender and compare with outcome data with support agencies.	PVP D/Supt	Mar-16	25/01/16 emailed to Matt Bland for assistance.		

5.4.6 Be able to demonstrate that their services do not discriminate against particular categories

Action	Owner	Deadline	Update	Status	Cross reference
			Copy of above recommendation sent to Matt Bland to establish what can be achieved analytically		

5.4.7 Ensure that all those working with survivors of domestic violence and abuse have good quality clinical support and effective workload monitoring.

Action	Owner	Deadline	Update	Status	Cross reference
Review level of supervision within DA team.	Domestic Abuse DI	Apr-16	DAO's are receiving one to one, face to face supervision on a monthly basis. Both supervisors have highlighted and evidenced the requirement to increase frequency of these one to one's and raised capacity as an issue in maintaining regularity of the meetings. 10/12/15 HR has been requested to provide details of supervisor to staff ratios. 25/01/16 Supervisors hold regular clinical supervision with staff although frequency is an issue due to workload and capacity. Staff welfare is also discussed.		

5.4.9 Ensure that robust evaluation mechanisms are embedded.

Action	Owner	Deadline	Update	Status	Cross reference
Engage with EBP to identify is there is any work on going in relation to DA.	Domestic Abuse DI	Apr-16	28/01/16, D/Insp DA to liaise with Matt Bland and obtain a list of DA evidence based policing projects.		

## 5.5 Recommendations Supporting Children and Young People

5.5.1 As part of an independent systematic review of provision, the geographical distribution and adequacy of support services for children of survivors of domestic violence is examined with a view to ensuring that every child has access to the services required to protect them and that there are appropriate to their needs.

All of these recommendations have been sent to the county safeguarding lead and subsequently forwarded to the LSCB for review and development. 26/01/16 D/Insp DA spoke with LSCB Paul Nicholls who confirms receipt of action. Await further update.

5.5.2 The development of appropriate and relevant services for children in Suffolk should enable children affected to develop a healthy attitude to future relationships and to engage positively with their families, communities and educational opportunities and should include consideration of the viewpoints of children and young people themselves.

5.5.3 Children and young people should be given information and advice on all types of domestic abuse and giving children the space and the confidence to talk about their feelings, their worries and their hopes about stereotypes and reinforce positive relationship characteristics.

5.5.4 Consideration should be given to how schools can be better supported to help prevent domestic abuse and support victims.

5.5.5 A comprehensive programme of education is developed in order to;

- Raise awareness of domestic violence and abuse amongst young people and their families and the role of social media in abusive relationships.
- Encourage young people to reflect on their own attitudes and behaviours in relation to personal and intimate relationships.
- Promote a culture a change for children which effectively challenges domestic abuse in Suffolk.