



FELIXSTOWE PUBLIC MEETING

A public meeting was held at Felixstowe Town Hall Council Chamber on Tuesday 6 September 2016 at 18:30 hrs.

PRESENT:

Office of the Police & Crime Commissioner

Kelly Cole (Public Engagement and Support Services Officer), Sandra Graffham (Communications Manager) and Tim Passmore (Police & Crime Commissioner).

Suffolk Constabulary

Inspector Roger Salmon (Locality Inspector - Ipswich East), Sergeant Peter Street (Felixstowe SNT) and Gareth Wilson (Chief Constable).

Police Cadets

Jamie Jackson, Sam Mason, Jordan Walsh-Thorne and Heather Welham

1. POLICE & CRIME COMMISSIONER OVERVIEW

1.1 The PCC welcomed around 35 members of the public to the meeting and made introductions. The PCC gave a presentation on the key elements of his role and action taken over the past year. A copy of the presentation slides will be attached to these notes for the record.

2. POLICING UPDATE

2.1 Following an overview of the position across the county from the Chief Constable, Inspector Roger Salmon gave a presentation on policing in the Ipswich East area; a copy of their slides will also be attached for the record.

3. KEY AREAS OF DISCUSSION

- **CALL-HANDLING** – Discussion regarding call-handlers advice following reports by Housing Association tenants relating to antisocial behaviour and drug related offences. Tenants losing confidence as they feel they are being passed between agencies. The Chief Constable advised that a comprehensive review of call-handling is currently taking place. In addition, a number of new staff have been appointed to join the Contact and Control Room (CCR) which will have a significant impact on performance.

- LOST AND FOUND PROPERTY – Please refer to the Constabulary’s new interactive website for details on lost and found property <https://www.suffolk.police.uk/contact-us/report-something/lost-and-found-property>. The three public access police stations in the county are Bury St Edmunds, Ipswich and Lowestoft.
- CONTACTING THE POLICE – Members of the public are asked to contact the police by telephoning 101 if they do not have online access. Calls to 101 cost a fixed fee of 15 pence per call from landlines and mobiles, regardless of time of day or duration. In an emergency, always call 999.
- HGVS IN RESIDENTIAL AREAS – Inspector Salmon confirmed that the Safer Neighbourhood Team (SNT) are aware of the community concerns and action is being taken in partnership with the County Council to address this.
- PARKING ENFORCEMENT – The PCC confirmed that Suffolk Constabulary forms part of a working group which has been set-up to consider the transition of on-street parking enforcement in Suffolk from the police to local authorities. If agreed, the timescale for the implementation of Civil Parking Enforcement across the whole of Suffolk is expected to be two years. The Chief Constable advised that in the short-term, crimes will be prioritised according to threat, harm and risk. PCSO Badley attended the public meeting and confirmed that he is responding to parking offences.
- HATE CRIME – The Chief Constable advised that this is a priority of the Constabulary and is a feature in the new Police and Crime Plan. The PCC funds the Victim Assessment Referral Centre which offers support for all victims, including hate crime. There will also be three new dedicated School Liaison PCSOs to support this area of work later this year.
- SPEEDING – Community concerns about speeding are passed to the Safety Camera Enforcement Team for assessment of the identified site. This includes the collection of evidence such as speed data. As a result of community concerns, investment has been put into a community enforcement van. This van can operate in areas where the speed limit is between 30 and 50 mph and there is a safe and suitable site to do so. Additionally, Community Speed Watch is now in action by volunteers.
- POLICE VISIBILITY – The Chief Constable recognises that communities would like to see a visible presence and confirmed that a Visibility Study is being drawn up.
- PCSOs – Discussion took place regarding the loss of PCSOs after 6.00pm. The Constable advised that the shift pattern is an element of the six monthly review following the implementation of the Suffolk Local Policing Review in April 2016.

The PCC thanked everyone for attending and closed the meeting at 20:15 hrs.