

ORIGINATOR: Ipswich CSP

PAPER NO. AP14/16

SUBMITTED TO: ACCOUNTABILITY AND PERFORMANCE PANEL

SUBJECT: Funding to Ipswich Community Safety Partnership 2013/2014

SUMMARY:

The Police Crime Commissioner allocated a total of £220,763.00 to Suffolk Community Safety Partnerships (CSPs) which was distributed to individual CSP's following a model previous used in Suffolk – basing funding on BCS statistics.

Ipswich CSP were allocated £51,783.34 for 2013/2014

Ipswich CSP has, to date commissioned the following:

1. Anti-Social Behaviour Administration post for a further twelve months April 2013 – end of March 2014. **(£25,000)**
2. Match funded PCSO Shoemith deployed via Ipswich Central SNT. 50% funding of **(£14,000)**
3. Town Pastor scheme in Ipswich funding of **£5,000** agreed on 23rd October 2013.
4. CCTV Predator Camera (mobile) purchase of **£7,600** agreed on 22nd January 2014.

RECOMMENDATION:

That the PCC noted the above information and have feedback on the progress to date of both the above mentioned commissioned activity of Ipswich CSP.

DETAIL OF THE SUBMISSION

1. KEY ISSUES FOR CONSIDERATION:

1.1. Anti-Social Behaviour Administrator

As previously stated at the last accountability and performance panel, it should be noted that Ipswich ASB team processes a high proportion of high risk cases, which are prioritised over medium risk cases.

- a. This post has been funded by Ipswich CSP for a number of years on an annual basis.
- b. This post is considered to be an integral component of service delivery for the ASB team in Ipswich.
- c. The main duties of this post are to support the activity of the ASB team in the following ways:
 - Provide administration support to monthly Case Conference meetings.
 - Deputise for ASB team, members in their absence.
 - Administration management of the E-cins system.
 - Provide E-cins assistance and training to new users.
 - Update E-cins case information when required on behalf of the ASB team.
 - Provide case support to the ASB team.
 - Take telephone calls from stakeholders and members of the public.
 - Manage the ASB reporting line.
 - Liaise with and provide support to Suffolk Family Focus.
 - Research police systems and handle multi agency enquiries.
 - Collation of data including, Risk Assessment Matrix (RAMS), Anti-Social Behaviour Contracts (ABCs) and Community Resolutions.
 - Research and collection of information for anti-social behaviour contracts (ASBOs) and crack house closures.
 - Arrange, support and administer the Regulatory and Enforcement Partners (REAP) monthly meetings.

Performance data

The main area of update is that from 2nd January 2014 Peter Watson has been appointed as the new Team Leader for the ASB Team at Ipswich Borough Council following the departure of Andy Solomon. The dedicated ASB administrative support officer returned to the Police at the end of March 2014 as the contract came to an end. For info a more basic support is provided via an internal IBC appointment and costs shared directly with the Suffolk Constabulary.

Further outcomes of this role, in demonstrable performance work activity can also be seen in Appendix A.

1.2. Match funded PCSO

As previously stated at the last accountability and performance panel, the post holder is situated in Ipswich Central SNT area. The arrangements for deployment as a match funded PCSO cover the Norwich Road area of Ipswich, specific to Civic Drive and through Norwich Road, to the junction with Chevallier Street and Valley Road. PCSO Shoemith covers a wider surrounding area also. Please see appendix B for a map of the area.

Background and context.

- This post has been previously funded under a three year contract agreement.

- **This came to an end in early 2014 as a jointly funded post with the police taking on full responsibility.**
- There has been one post holder in this role.
- The purpose of this role is to engage with the community, gain community led intelligence, work with local residents and business to challenge perceptions, promote the area in a positive way along with supporting groups to engage with services in Ipswich. Another aspect of this role is to deliver safety information in an accessible way.
- The area of deployment is a locality of town which is diverse and at times a challenging area for partner agencies, with a number of crime and disorder related issues occurring over the last few years.
- The PCSO has been instrumental in addressing some of the problems in the area. PCSO Shoemith has been involved in a host of community based and engaging initiatives with noted success.
- PCSO Shoemith (the postholder) has been recognised for her work by winning the Archant Award in 2011. PCSO Shoemith was also nominated for PCSO of the year award, a national nomination in 2011. PCSO Shoemith has also been recognised in Suffolk for her partnership work and successful community engagement.
- PCSO Shoemith has been an integral Officer involved in the Jubilee Park area of Ipswich, where there have been significant challenges for partners. A dispersal order is currently in place in this area.

Performance Data – January – March 2014 (end of joint funding period)

On-going work

- **Burlington Baptist Church:** Sunday Service – including engaging with street community outside Church partaking in their weekly free coffee and biscuits during the service; good source of intelligence of who is using the Church's facilities;

Tiddlywinks Parents and Toddler Group – Tuesday mornings

Toy Library Group – Wednesday mornings

Engagement and Scam information given to parents.
- **Westwood Court, Norwich Road:** Retirement Apartments: Engagement at their Tuesday coffee mornings and Tuesday evening social gathering. Regular updates given to residents eg the recent Scams that has been circulating Ipswich along with delivering Personal Safety/Crime information.
- **Cumberland Towers, Norwich Road:** Engagement at their Thursday coffee mornings and Thursday evening social evening. Again, delivering advice and information as for Westwood Court.
- New engagement from the end of 2013 – **Booth Court (Assisted Living), Handford Road** for 70 years plus. Personal Safety advice given and general update and reassurance for residents.
- **Befriending Group**, Museum Street Methodist Church - (People with learning difficulties) – Tuesday mornings. Engagement at their social hub – reassurance

given, plus advice to any members re personal safety/issues/assisting with morning activities.

- **International Women's Group, Oasis Centre, Barrack Corner;** Engagement with Women's Group – building rapport and relationships with the women members of the group. Attendance at the International Women's Day at the Burlington Baptist Church on Wednesday 12th March – engagement with the women, along with table display in various key languages on Personal Safety/Home Security/Crime Reduction Information;
- **Wellington Children's Centre, Chevallier Street;** Engagement and regular Surgery at their Monday morning Tea and Toast sessions for parents and pre-school aged children. Advice available on Personal Safety/Crime Reduction/Home Security.
- **Refugee Support Forum, St Matthews Street:** Engagement at their Friday morning sessions with clients waiting to be seen. Advice available on Personal Safety/Crime Reduction and Home Security in various key languages.
- **'O' Portuguese Café, Norwich Road:** Engagement and regular surgeries on a Saturday morning available to customers. Personal Safety advice/Crime Reduction/Home Security advice available in English and Portuguese.
- **Stepping Stones, London Road (people with mental health issues):** Engagement and regular drop-in sessions with residents. Attendance at a multi-agency meeting on Tuesday 28th January at Landmark House in relation to one of their residents. Issues with calling Police and his personal safety as a result of his mental health issues.
- Delivering Road Safety advice to pre-school children at the **Toybox Nursery, Gatacre Road** and termly engagement.
- **St Matthews Watch:** Attendance at a multi-agency launch meeting with local retailers at the Business Hub on Tuesday 25th February, to look at strategies for tackling the street drinking/drugs/begging issues in and around the St Matthews Street area. This will be set up and allocated patrols have been scheduled drawn from Townsafe and SNT officers.
- Continued SNT regular patrols around this area as one of our current Priorities.
- **Suffolk Safekey, The Range:** Attendance at an event on Friday 28th March to promote Suffolk Safekey.
- **Benezet Street:** Arranged Traffic Enforcement session with IBC Enforcement Officer from 1030hrs – 12 noon and another PCSO to assist.

Tickets issued – 2 (driving through Access only area)

Warning flyers – 44

- **Roma Community:** Attendance at a Multi-agency meeting on Thursday 30th January in relation to community tensions between local Roma community and the Surrey Road corner shop. Conditions agreed for future behaviour.
- Attendance at site meeting at **Jubilee Park:** Thursday 20th March with IBC and police in relation to installing some ASB signage around the park.

- Continued issues at the S & I Beauty Salon, Barrack Corner, Norwich Road with people sitting on their low wall, depositing litter and appearing intimidating to customers. Advice given re various options for additional fencing/low cost anti-sitting solutions. Owners are now taking advice and will be putting something in place in the immediate future.
- Continued regular patrols around the Norwich Road area and engagement with local shop keepers.
- Featured in the Constables County in February, for local community engagement work.

The post contributes and links to the following priorities of the PCC policing plan 2013/2017

- Vulnerable people.
- Victims of crime.
- Supporting families.
- ASB.
- Addressing business crime.
- Reducing house burglaries.
- Substance misuse.

This post also attributes to the following outcomes

- Increased PCSO presence in the area.
- Development of community engagement.
- Building positive community relationships with the constabulary.
- Development of further work through engagement activity – ie, women’s groups, drop in surgeries.

1.3. Ipswich Town Pastors

As previously stated at the last accountability and performance panel, the scheme has been operational for over seven years in the area. The work of the Town Pastors is widely recognised in Ipswich and surrounding areas by partnership agencies. The value of the work that is carried out over the weekends continues to be considered as a vital part of managing a safer night-time economy.

The Town Pastors provided the following financial information, regarding the breakdown of their costs.

Co-ordinator costs	£11,500
Uniforms	£1500
Equipment & materials	£4000 (50% of these costs is the hire of the town link radios)
Stationery & admin	£1000
Training	£2500
Accommodation	£500
Insurance	£500
Contingency	£1500
Latitude	£6000
Total	£29,000

Funding was requested as contributions towards the costs listed above, with the exclusion of contribution to the Co-ordinator costs and Latitude festival.

Other funding has been sought from the following organisations/income generating work.

- Grants from Suffolk Foundation
- Donations from supporters such as churches and other voluntary organisations.
- Latitude festival income

Performance data which outlines the working activity of the Town Pastors is provided, as Appendix D.

1.4. CCTV Predator Camera (mobile)

At the last CSP meeting on Wednesday 22nd January 2014, £7,600 was allocated to the purchase of a CCTV Predator mobile camera.

Part of the Ipswich Borough (IBC) Council Corporate Plan is to create a safer and healthier Ipswich.

The contribution IBC's CCTV system has made in protecting the public, assisting the police to investigate crime and contributing towards increased feelings of safety over the years is evident.

- CCTV is highly valued by the public in terms of crime prevention, detection and increasing feelings of safety for residents, visitors and workers in Ipswich.
- In the 2012 Community Safety Survey, out of 14 factors given, CCTV was rated the second most important factor in making people feel safer, after street lighting.
- In the 2013 survey to measure individuals' awareness of CCTV 76% of respondents either 'strongly agree' or 'agree' that CCTV makes them feel safer and 84% of respondents either 'strongly agree' or 'agree' that overall CCTV is a good idea.
- In the 10-month period between January 2013 and October 2013 a total of 2,845 incidents were supported by CCTV, leading to 492 arrests.

The majority of Ipswich town Centre is covered by an existing CCTV system, however there are some areas of the town that are not covered and would greatly benefit from mobile cameras to improve safety.

Funding has allowed for the purchase of the Predator High Speed Ruggedised Pan Tilt and Zoom Camera to be used as a mobile CCTV solution within the Borough of Ipswich, utilising 3G technology to transmit the footage back to the Control Room. Utilising 3G has the benefit of not requiring a direct line of sight (like WIFI) and is a cheaper option than BT fibre and focusing on 'hot spot' areas.

The siting of the re-locatable cameras has not been reviewed regularly with the view to make a decision on whether the camera should remain, become permanent or be removed. This issue has been identified as part of the CCTV Review which took place earlier in 2013 with a recommendation to consider the feasibility of the re-locatable cameras to establish whether the cameras in their current format should be maintained.

The CCTV review has also identified the need for there to be specific information relating to evidence of the need of deployment of CCTV. By adopting an application form including this information and the duration of deployment will ensure that the objectives can be measured and this will support either an extension of the use of the re-locatable camera, the need for a permanent camera, or removal.

The current mobile cameras have come towards the end of their working lives and we are looking for an alternative solution through the use of the Predator. A CCTV application will be used as a process to assess and prioritise CCTV deployment of the Predator. The deployment will be given a timescale and the objectives will be measured on a regular basis and documented.

2. FINANCIAL IMPLICATIONS:

Anti-Social Behaviour Administrator	£25,000
Match funded PCSO	£14,000
Ipswich Town Pastors	£5,000
CCTV Predator Camera (mobile)	£7,600

3. OTHER IMPLICATIONS AND RISKS:

Ipswich CSP made the decision to allocate funding to the above mentioned posts. Both decisions were made with the knowledge that there are some risks in funding posts for a twelve month timescale. Funding decisions were based on local priorities outlined by the Strategic Assessment process as well as the priorities of the PCC.

Information below is the same as previously stated at the last accountability and performance panel and has not changed.

Both posts are situated within Suffolk Constabulary and this section will consider both separately.

ASB administration

The post was based in Ipswich Borough Council within the ASB team as part of Community Protection. The full time post holder was normally part of the RMU Police unit. The daily line management was provided by the ASB Team Leader at Ipswich Borough Council; however the appraisal process was delivered through Suffolk Constabulary.

Risks to funding this role:

This was an annual contract funded by Ipswich CSP which has now ceased.

Loss of this vital post will have a detrimental effect on the current level of service provided by the ASB team in Ipswich.

The ASB team leader and two police officers will most certainly have to revert to substantially more time in the office, resulting in incoming calls from the public being missed, the E-cins case management system not being updated with current information and training to new users would be more challenging to provide.

Opportunities to overcome this risk are being explored to forward plan and develop a more sustainable solution **Update, a reduced level of administrative support has been provided with costs shared between IBC and SC.**

Match Funded PCSO Shoemith

This role was 50% funded by Suffolk Constabulary and 50% Ipswich CSP. Funding ended in early 2014.

ORIGINATOR CHECKLIST (MUST BE COMPLETED)	PLEASE STATE 'YES' OR 'NO'
Has legal advice been sought on this submission?	YES
Has the PCC's Chief Finance Officer been consulted?	YES via Claire Swallow
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	YES
Have human resource implications been considered?	YES
Is the recommendation consistent with the objectives in the Police and Crime Plan?	YES
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	YES
Has communications advice been sought on areas of likely media interest and how they might be managed?	NO
In relation to the above, have all relevant issues been highlighted in the 'other implications and risks' section of the submission?	YES

APPENDICES

Appendix A – ASB administrative functions performance and outcome data...	PG10
Appendix B – Map of PCSO patrol area	PG11
Appendix C – Crime statistics for information	PG12
Appendix D – Town Pastors performance information.....	PG13
Appendix E – CCTV Camera Specification.....	PG14

Appendix A

ASB Administration performance and outcome data

The following information is produced covering the timescales of January – March 2014

Activity	Frequency
Current ASB cases	30
Community Resolutions for Ipswich	58
Risk Assessment Matrix (RAMS)	3
Anti-Social Behaviour Contracts (ABCs)	3
Case Conferences held	1
Suffolk Family Focus Cases	6
Crack House Closures	0

Appendix B

Map showing the patrol area for PCSO Shoemith, with respect of the 50% CSP funding as provided previously.



Appendix C

The data below shows crimes statistics relating specifically to the area of Ipswich covered by PCSO Shoemith for the period of December- February 2014, compared to the same period last year.

To date there has been a decrease in the number of recorded offences in comparison to the same period as last year

CENTRAL IPSWICH SNT - CRIME STATS		
	DEC 12 / FEB 13	DEC 13 / FEB 14
CRIME CATEGORY	TOTAL	TOTAL
BURGLARY DWELLING	42	35
BURGLARY OTHER BUILDING	29	31
THEFT OF PEDAL CYCLE	37	19
THEFT FROM MOTOR VEHICLE	50	20
THEFT OF MOTOR VEHICLE & TWC	4	2
CRIMINAL DAMAGE	96	130
ARSON	6	1
VIOLENCE WITH INJURY	88	85
VIOLENCE WITHOUT INJURY	83	56
SEXUAL OFFENCES	15	13
ROBBERY	11	10
FRAUD & FORGERY	1	1
DRUG OFFENCES	60	37
PUBLIC DISORDER	72	45
SHOPLIFTING	46	37
OTHER THEFTS AND HANDLING	112	117
TOTAL CRIME	752	639

*Other offences include breaches of ASBO's, restraining orders, public order and possession of weapons offences.

Appendix D

Town Pastor returns for 2013

Category	Description	Number of Incidents per Month												Annual Total
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
1	Personal Safety/Wellbeing	20	18	19	12	16	24	15	21	30	15	15	24	229
2	Medical Assistance/Welfare	9	9	8	12	8	19	13	10	18	21	8	24	159
3	Providing Water/Refreshment	121	156	197	277	178	284	257	208	274	177	285	259	2,673
4	Calming Situation Down	5	9	4	2	0	13	5	3	6	5	0	7	59
5	Preventing/Reducing Crime	3	4	0	1	4	3	4	1	1	3	0	2	26
6	Alert TownLink Users	8	5	5	3	5	10	11	4	11	5	6	4	77
7	Dealing with Juveniles	1	7	1	0	0	0	0	1	1	0	1	0	12
8	Dangerous Items Removed	140	182	183	181	183	195	201	153	155	151	139	171	2,034
9	Domestic tension / Violence	1	2	1	0	1	4	1	1	0	5	0	0	16
10	Racial Tension / Violence	0	0	1	0	0	0	0	0	0	1	0	0	2
11	Pastoral Care Issues	12	11	7	7	17	23	11	5	16	6	8	4	127
12	Drugs Alcohol Removed	25	34	34	31	21	43	37	27	20	20	36	42	370
13	Mental Health Issues	2	4	1	0	5	4	4	0	4	0	1	4	29
14	Non-Categorised Incidents	1	1	3	0	3	9	3	1	1	1	0	2	25
	Total - All Categories	348	442	464	526	441	631	562	435	537	410	499	543	5,838

Appendix E

CCTV Camera specification

Paul Harding Videcom		Order Reference: VID-001		
Description	Part Code	Qty	Unit Price	Line Total
Hardware				
Camera and Encoder Unit				
Predator Camera 18:1 with wiper,IR and White Light and PSU				
10M Cable				
Vemotion Encoder, 4 inputs, 1 output				
USB 3G Router, Case and Cables				
(additional outputs add £1000 each, max of 4 per unit)				
SubTotal – per deployable camera and encoder kit	V-PRD-1	1	£4992	£4992
PC Chassis for Server and Analogue output cards	V-PCA	1	£720	£720
4 Channel Digital to Analogue outputs	VW-42	1	£726	£726
Software				
Single Channel Stream Viewer Windows	SCSV-W	3	£100	£300
Streaming Server Enhanced Sch Each for Windows	VSS-E	1	£1000	£1000
Sub Total				£7738
Sub Total Including 10% discount				£6964.20
Services				
Support and Maintenance 10% per annum	V-SUP	1		£696
Set up and Configuration		1	FOC	FOC
Shipping		1	FOC	FOC
			Subtotal	£7660.20
			VAT	£1532.04
			Total Excluding Shipping and Import Duties	£9192.24
NOTES:				
1. A minimum deposit of 50% of total order value is payable on placement of order.				
2. Full payment (including cost of shipping where applicable) is required for all goods and licenses before dispatch.				