

**ORIGINATOR: Ipswich Community Safety
Partnership**

PAPER NO. AP13/30

**SUBMITTED TO: ACCOUNTABILITY AND PERFORMANCE PANEL –
13 AUGUST 2013**

SUBJECT: Funding to Ipswich Community Safety Partnership 2013/2014

SUMMARY:

The Police Crime Commissioner allocated a total of £220,763.00 to Suffolk Community Safety Partnerships (CSPs) which was distributed to individual CSP's/SSPB following a model previously used in Suffolk – with funding based on British Crime Survey statistics.

Ipswich CSP were allocated £51,783.34 for 2013/2014.

Ipswich CSP has, to date commissioned the following:

1. Anti-Social Behaviour Administration post for a further twelve months April 2013 – end of March 2014. **(£25,000)**
2. Match funded PCSO Shoemith deployed via Ipswich Central SNT. 50% funding of **(£14,000)**

RECOMMENDATION:

That the PCC notes the above information and the progress to date of the commissioned activity of Ipswich CSP.

DETAIL OF THE SUBMISSION

1. KEY ISSUES FOR CONSIDERATION:

(1) Anti-Social Behaviour administrator.

It should be noted that Ipswich ASB team processes a high proportion of high risk cases, which are prioritised over medium risk cases.

- a. This post has been funded by Ipswich CSP for a number of years on an annual basis.
- b. This post is considered to be an integral component of service delivery for the ASB team in Ipswich.
- c. The main duties of this post are to support the activity of the ASB team in the following ways:
 - Provide administration support to monthly Case Conference meetings.
 - Deputise for ASB team, members in their absence.
 - Administration management of the E-CINS system.
 - Provide E-CINS assistance and training to new users.
 - Update E-CINS case information when required on behalf of the ASB team.
 - Provide case support to the ASB team.
 - Take telephone calls from stakeholders and members of the public.
 - Manage the ASB reporting line.
 - Liaise with and provide support to Suffolk Family Focus.
 - Research police systems and handle multi agency enquiries.
 - Collation of data including, Risk Assessment Matrix (RAMS), Anti-Social Behaviour Contracts (ABCs) and Community Resolutions.
 - Research and collection of information for anti-social behaviour contracts (ASBOs) and crack house closures.
 - Arrange, support and administer the Regulatory and Enforcement Partners (REAP) monthly meetings.

Performance data

Please see Appendix A.

Outcomes

This role is considered integral to supporting the team to be able carry out vital community engagement work, case management and multi-agency partnership working.

The ASB Team Leader provided the following outcome/testimonial '*Having an ASB Administrator enables the rest of the ASB Team to spend more time in the community working with victims and perpetrators of ASB. If we didn't have this post we would have to do all our own research, minutes and agendas for meetings and letters to parents. This post also monitors the ASB reporting systems and deals with phone calls from members of the public and other professionals. Without this post we would be tied to the office much more and not out doing the vital work to address issues. The post holder also takes on the responsibility for lower end ASB cases that require phone call contact and updating and those cases coming to an end which are close to being closed/archived.*'

The ASB administration post contributes and links to the following priorities of the PCC's Police & Crime Plan 2013/2017:

- Vulnerable people.

- Victims of crime.
- Supporting families.
- ASB.

Further outcomes of this role, in demonstrable performance work activity can also be seen in Appendix A.

(2) Match funded PCSO.

The post holder is situated in Ipswich Central SNT area. The arrangements for deployment as a match funded PCSO cover the Norwich Road area of Ipswich, specific to Civic Drive and through Norwich Road, to the junction with Chevallier Street and Valley Road. PCSO Shoesmith covers a wider surrounding area also. Please see Appendix B for a map of the area.

Background and context.

- This post has been previously funded under a three year contract agreement, which came to an end in April 2013.
- There has been one post holder in this role.
- 50% of funding was agreed for this post to continue for another twelve months by Ipswich CSP.
- The purpose of this role is to engage with the community, gain community led intelligence, work with local residents and business to challenge perceptions, promote the area in a positive way along with supporting groups to engage with services in Ipswich. Another aspect of this role is to deliver safety information in an accessible way and support the delivery of the Community Protection service.
- The area of deployment is a locality of town which is diverse and at times a challenging area for partner agencies, with a number of crime and disorder related issues occurring over the last few years.
- The PCSO has been instrumental in addressing some of the problems in the area. PCSO Shoesmith has been involved in a host of community based and engaging initiatives with noted success.
- PCSO Shoesmith (the postholder) has been recognised for her work by winning the Archant Award in 2011. PCSO Shoesmith was also nominated for PCSO of the year award, a national nomination in 2011. PCSO Shoesmith has also been recognised in Suffolk for her partnership work and successful community engagement.
- PCSO Shoesmith has been an integral Officer involved in the Jubilee Park area of Ipswich, where there have been significant challenges for partners. A dispersal order is currently in place in this area.

Performance Monitoring April 2013 – July 2013 and outcomes of work:

Crime statistics relating specifically to the area of Ipswich covered by PCSO Shoesmith are provided as Appendix C.

- PCSO Shoesmith has worked with Crime Reduction Officers and Community Safety to deliver home security information in the community, located in Bramford Road and Clarkson Street. This work was a result of a rise in the number of burglaries experienced seasonally and demonstrated a proactive approach to providing security information to enhance home safety and with an intended outcome of a reduction in burglaries.

Outcomes specific to this project

- 9 home surveys were requested.
 - Community engagement work completed.
 - Home safety advice distributed.
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- PCSO Shoesmith has organised a cycle safety event, which took place on Saturday 13 July 2013 on Barrack Corner in Ipswich.

Outcomes specific to this project

Security marker and registered to immobilise:

- 16 bikes.
- 16 mobile phones.
- 1 satellite navigation device.
- 16 Reflective wristbands.

Cycle safety information circulated in Russian, Lithuanian, Latvian and English.

Event ran from 10:00 – 14:00, with a constant flow of community members engaging with the team.

On-going work

- Hosting regular drop in surgeries at a local Portuguese Café along with surgeries for retired residents in Cumberland Tower. Surgeries are also held at the Kurdish Community Centre and the International Church in Burlington Road.
- Working with LETS a language school which hosts international students during the summer months. This year PCSO Shoesmith has been asked to extend her workshops to one hour slots, where safety information is delivered, along with information about law and order in England, how the police work, alcohol information, advice regarding legislation on littering and general conduct whilst visiting Ipswich. Information is provided in an interactive and accessible way. Over the last month PCSO Shoesmith has delivered workshops to students from Spain and Kazakhstan.
- Working on a project with local businesses to showcase the diversity of shops and retail in the Norwich Road area, raising safety awareness and challenging perceptions.
- Working with community groups and following on from a hate crime incident reported in the community, which was brought to the PCSO's attention, a drop in was established at the refugee forum in St Matthews Street. PCSO Shoesmith now attends the refugee forums to provide information, support and signposting to services.
- Attends a women's group at the local international church and was part of an event for international women's day in April.
- Trained in the PREVENT strategy and working with people potentially vulnerable to radicalisation. Ginny is able to gather intelligence from the local community through building positive relationships with community groups from a number of different countries. This is done through her surgeries; drop-ins, women's groups as mentioned above as well general patrol work in the area.
- Working with Ipswich YMCA, delivering workshops to residents regarding drugs and alcohol use and other safety information.

Outcome/testimonial from Inspector Danny Cooper, from the Ipswich Central SNT.

Ginny has now been the 'Norwich Road' link officer for several years. She has built up excellent links with local people and has earned the trust of so many diverse community groups. When I speak to local business owners and group organisers, they all speak very highly of Ginny and of her commitment to improve the area. In addition to her link work, she also performs regular PCSO duties and plays a key role in obtaining valuable intelligence that can be used by her colleagues to reduce and detect crime.

The 50% CSP funding for this posts contributes and links to the following priorities of the PCC's Police & Crime Plan 2013/2017:

- Vulnerable people.
- Victims of crime.
- Supporting families.
- ASB.
- Addressing business crime.
- Reducing house burglaries.
- Substance misuse.

This post also attributes to the following outcomes

- Increased PCSO presence in the area.
- Development of community engagement.
- Building positive community relationships with the constabulary.
- Development of further work through engagement activity – ie, women's groups, drop-in surgeries.

2. FINANCIAL IMPLICATIONS:

Anti-Social Behaviour Administrator	£25,000
Match funded PCSO	£14,000

3. OTHER IMPLICATIONS AND RISKS:

Ipswich CSP made the decision to allocate funding to the above mentioned posts. Both decisions were made with the knowledge that there are some risks in funding posts for a twelve month timescale. Funding decisions were based on local priorities outlined by the Strategic Assessment process as well as the priorities of the PCC.

Both posts are situated within Suffolk Constabulary and this section will consider both separately.

1) ASB administration

The post is based in Ipswich Borough Council within the ASB team as part of Community Protection. The full time post holder is normally part of the RMU Police unit. The daily line management is provided by the ASB Team Leader at Ipswich Borough Council; however the appraisal process is delivered through Suffolk Constabulary.

Risks to funding this role:

This is an annual contract funded by Ipswich CSP, who subject to confirmation may not have a budget available in 2014/2015.

Loss of this vital post will have a detrimental effect on the current level of service provided by the ASB team in Ipswich.

The ASB team leader and two police officers will most certainly have to revert to substantially more time in the office, resulting in incoming calls from the public being missed, the E-CINS case management system not being updated with current information and training to new users would be more challenging to provide.

Opportunities to overcome this risk are being explored to forward plan and develop a more sustainable solution.

2) Match Funded PCSO Shoemith

This role is 50% funded by Suffolk Constabulary and 50% Ipswich CSP. If funding was to end in April 2014, there will be similar implications as listed above for the ASB team

Appendices

Appendix A - ASB administrative functions performance data	PG8
Appendix B – Map of PCSO patrol area	PG9
Appendix C – Crime statistics for information	PG10

Appendix A

ASB Administration performance and outcome data

The following information is produced covering the timescales of April – July 2013

Activity	Frequency
Current ASB cases	11
Community Resolutions for Ipswich	62
Risk Assessment Matrix (RAMS)	13
Anti-Social Behaviour Contracts (ABCs)	12
Case Conferences held	4
Suffolk Family Focus Cases	8
Crack House Closures	1
REAP Meetings	4

Appendix B

Map denoting the patrol area for PCSO Shoemith, with respect of the 50% CSP funding.



Appendix C

The data below shows crimes statistics relating specifically to the area of Ipswich covered by PCSO Shoemith.

Count of Crime no. Row Labels	Column Labels				Grand Total
	2009/10	2010/11	2011/12	2012/13	
Arson & Criminal Damage	26	29	21	19	95
Arson	1	2	2		5
Criminal Damage	25	27	19	19	90
Burglary	15	6	5	16	42
Burglary - Non Dwelling	12	5	2	9	28
Burglary Dwelling	3	1	3	7	14
Drug Offences	6	3	4	8	21
Possession of Drugs	3	3	4	6	16
Trafficking of Drugs	3			2	5
Other Offences	211	29	26	23	289
Miscellaneous Crimes Against Society	182	1	1	4	188
Possession of Weapons	4	2	1	3	10
Public Order	25	26	24	16	91
Robbery	3	4	2		9
Robbery	3	4	2		9
Sexual Offences	5	1	4	1	11
Other Sexual Offences	4	1	4	1	10
Rape	1				1
Theft	62	51	70	53	236
All Other Theft	13	13	12	10	48
Bicycle Theft	2	1	7	4	14
Shoplifting	33	31	45	34	143
Theft from the Person	5	2	2	2	11
Vehicle Offences	9	4	4	3	20
Violence Against the Person	48	55	37	34	174
Violence with Injury	32	31	23	21	107
Violence without Injury	16	24	14	13	67
Grand Total	376	178	169	154	877