

Suffolk Constabulary

Police & Crime Plan Performance Progress Report

March 2014



Police & Crime Plan Objectives

Objective	Measure	12 months to 28 Feb 14	Baseline ¹	Comparison to baseline ^{1 2}	Status ³	National ranking ⁶
Responding to Emergencies	999 Call Handling	91.0%	92.4%	-1.4%	●	N/A
	Response to Emergency Incidents	90.1%	90.2%	=	▲	N/A
Solving Crime	Violence with Injury – Solved	51.5%	52.9%	-1.4%	▲	12th
	Domestic Burglary – Solved	22.9%	21.2%	+1.7%	●	5th
	Robbery – Solved	35.9%	28.2%	+7.7%	●	13th
	Serious Sexual Offences – Solved	26.5%	24.1%	+2.4%	●	28th
	Drug Trafficking – Solved	93.2%	88.7%	+4.5%	●	17th
Preventing & Reducing Crime	Violence with Injury – Crimes	3,650	4,093	▼10.8%	●	17th
	Domestic Burglary – Crimes	1,462	1,944	▼24.8%	●	7th
	Robbery – Crimes	209	295	▼29.2%	●	11th
	Anti-Social Behaviour Incidents	25,886	33,296	▼22.3%	●	N/A
Caring	Victims' Satisfaction – Whole Experience⁵	87.4%	83.3%	+4.1%	●	16th
	Victims' Satisfaction – Follow-up⁵	79.8%	75.3%	+4.5%	●	20th
	Domestic Abuse Repeat Victimisation	65.0%	68.0%	-3.0%		N/A

Additional measures for Quality of Service

The following measures of quality are not included in the Police and Crime Plan but are included here to assist in delivering the high quality of service required to support the delivery of Police and Crime Plan objectives.

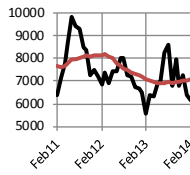
Quality of Service	Public Confidence – Police Do a Good Job⁴	60.7%	60.1%	+0.6%	●	27th
	Public Confidence – Community Priorities⁴	61.8%	59.9%	+1.9%	●	21st
	Public Confidence – Fair Treatment⁴	66.7%	68.0%	-1.3%	▲	18th
	Public Confidence – Overall Confidence⁴	77.5%	72.4%	+5.1%	●	11th

Footnotes

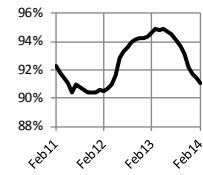
- The baseline figures are static and represent the performance required by year-end to improve upon the three-year averages published at the start of the year.
- The comparison to the baseline represents the last 12 months performance against the baseline.
- The status graphic is a subjective assessment of current performance compared to the baseline. Symbol key: ● Meeting target; ▲ Not meeting target but improving; ◆ Not meeting target.
- Public Confidence data is collected via the Crime Survey for England & Wales, reported quarterly on a rolling annual basis. The latest data available in March 2014 is for the period **October 2012-September 2013**. Updated data will be published in April 2014.
- Victims' Satisfaction data is collected monthly but reported only on a rolling annual basis, hence the confidence and satisfaction data are not able to be reported on a year-to-date basis.
- National ranking data is collected via monthly Home Office returns, which are published around three weeks after the month-end. The latest data in March 2014 is for the period **March 2013-February 2014**, with the exception of Victims' Satisfaction data which is for the period **January-December 2013**. Rankings are out of the 43 Police Forces in England & Wales, with the exception of data for Public Confidence which is of 42 (Metropolitan Police and City of London combined).

NOT PROTECTIVELY MARKED

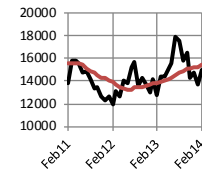
999 demand



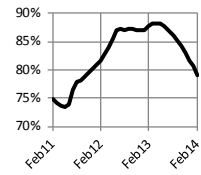
999 performance



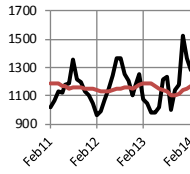
101 demand



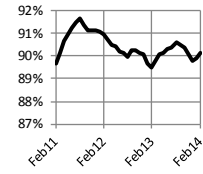
101 performance



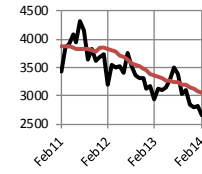
ER demand



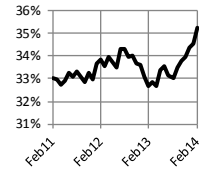
ER performance



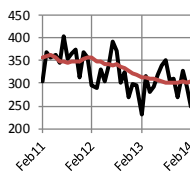
Total crime



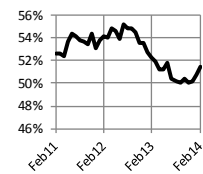
Total solved



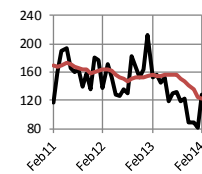
VWI crime



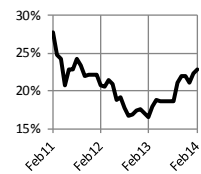
VWI solved



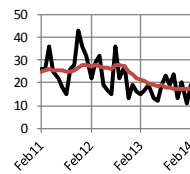
Dom burg crime



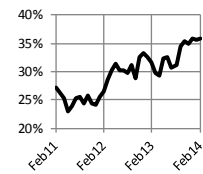
Dom burg solved



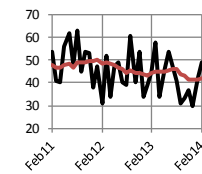
Robbery crime



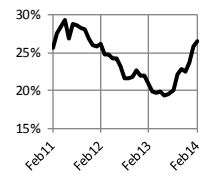
Robbery solved



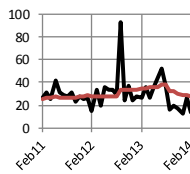
SSO crime



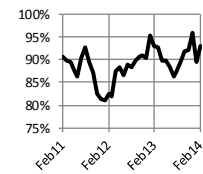
SSO solved



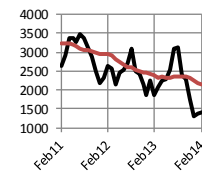
Drug traf crime



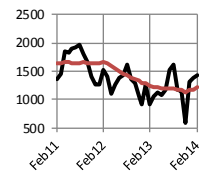
Drug traf solved



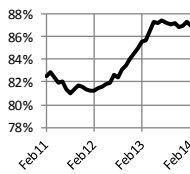
ASB all



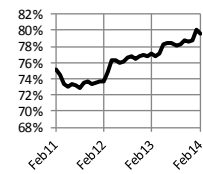
ASB R&I



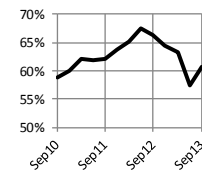
VS whole experience



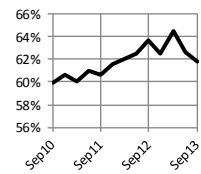
VS follow-up



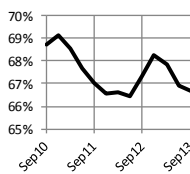
Conf good job



Conf comm priorities



Conf fair treatment



Conf overall confidence

