



# Suffolk Police and Crime Commissioner

*Making Suffolk a safer place to live, work, travel and invest*

**ORIGINATOR: DEPUTY CHIEF EXECUTIVE**

**DECISION NO.** 21-2017

**REASON FOR SUBMISSION: FOR DECISION**

**SUBMITTED TO: POLICE AND CRIME COMMISSIONER**

**SUBJECT: SURVIVORS IN TRANSITION: SPECIALIST CHILD SEXUAL ABUSE SUPPORT WORKER**

## **SUMMARY:**

1. In accordance with the provisions in the Anti-Social Behaviour, Crime and Policing Act 2014 the Police and Crime Commissioner can commission services that:
  - a) secure, or contribute to securing, crime and disorder reduction in Suffolk;
  - b) are intended to help victims or witnesses of, or other persons affected by, offences and anti-social behaviour

In applying this provision, the PCC will ensure that the services are commissioned are consistent with the Suffolk Police and Crime Plan 2017-2021.

2. This report recommends the award of a grant to Survivors in Transition for £23,940 to fund a Child Sexual Abuse Support Worker for the period 1 July 2017 to 30 June 2018.
3. The proposed grant will support delivery of the Police and Crime Plan through providing a high quality service to child victims of sexual violence.

## **RECOMMENDATION:**

1. That the PCC approves a grant of up to £23,940 to Survivors in Transition for a specialist Child Sexual Abuse Support Worker for the period 1 July 2017 to 30 June 2018.

## **APPROVAL BY THE POLICE AND CRIME COMMISSIONER**

**Signature**

*Tim Parry*

**Date**

*20<sup>th</sup> July  
2017*

## **DETAIL OF THE SUBMISSION**

### **1 INTRODUCTION**

- 1.1 In accordance with the provisions in the Anti-Social Behaviour, Crime and Policing Act 2014 Police and Crime Commissioners can commission services that:
- a) secure, or contribute to securing, crime and disorder reduction in Suffolk;
  - b) are intended to help victims or witnesses of, or other persons affected by, offences and anti-social behaviour.
- 1.2 In applying this provision, the PCC will ensure that the services commissioned are also consistent with the Suffolk Police and Crime Plan 2017–2021.
- 1.3 This report seeks approval to award a grant of £23,940 to Survivors in Transition (SiT) to provide a specialist to support victims of childhood sexual abuse across Suffolk.

### **2 POLICE AND CRIME PLAN OBJECTIVES**

- 2.1 Following the issue of the Police and Crime Plan 2017-2021 work has been on-going to deliver against the Police and Crime Plan.
- 2.2 The PCC has engaged extensively to pursue the ambitions set out within the Police and Crime Plan, including the provision of high quality services to victims and vulnerable people.
- 2.3 The proposed grant is intended to better respond to increasing demand, manage referrals, conduct assessments and deliver specialist support to victims of childhood sexual abuse thus ensuring a joined up approach to prevent and respond to sexual abuse, enhance trust and confidence in the criminal justice system, and better respond to the needs of victims of childhood sexual abuse. The increase in demand for services from SiT is evidenced in the grant monitoring reports provided by SiT for other grants.

### **3 SURVIVORS IN TRANSITION**

- 3.1 Survivors in Transition is a support centre for men and women who have experienced any form of sexual abuse in their childhood. The organisation was formed in 2009 and became a registered charity in 2011. The organisation is based in Ipswich but provides services including group sessions, telephone, email and online support, specialist counselling and therapy across Suffolk.
- 3.2 In the past 6 months SiT has seen an enormous upturn in survivors dropping in unannounced to the centre and in the last month alone 20 reported to SiT; all of whom were extremely complex individuals. Many are already engaged with multiple services which requires careful planning and coordination and a specialist with significant experience to manage (more than half have been under the influence of alcohol or drugs, and while it is recognised that for some survivors this may be the only way they can come through the door but this needs to be carefully managed in terms of risks to other service users and planning ongoing support, etc.).
- 3.3 SiT is planning to roll out a 'virtual drop in' in May 2017 - where survivors will be afforded the choice of having an online chat with a specialist, being shown around the centre virtually and generally putting them at ease before coming in.

- 3.4 Many survivors report that making the decision to come through the door is the hardest thing to do and the Support Worker will be able to assist with this which is likely to will improve engagement and thus improved outcomes for victims.
- 3.5 Over the last 2 years SiT has trialled a 'welfare call' system whereby survivors on the waiting list are contacted at an agreed frequency (monthly / weekly) to check in and ensure they stay engaged in the process. The engagement of victims is a complex issue and experience shows that victims are initially reluctant to engage, and once they have engaged they will frequently disengage with the process before its conclusion. SIT advises that their 'welfare call' system has helped to identify a number of very vulnerable and isolated survivors who wouldn't necessarily benefit from therapeutic intervention but would benefit from support, which could help to keep them engaged with services. The specialist worker would be responsible for continuing that support, through phone, online or outreach support. Research indicates that a good service response not only helps victims cope and recover more quickly but also helps to reduce demand on resources over the longer term.
- 3.6 The specialist CSA worker would also manage two existing support workers and develop the support provision and outreach service.

#### **4 OUTPUTS/OUTCOMES**

- 4.1 The grant award will be made on the basis that financial data and monitoring information will be supplied to enable the PCC to develop an understanding of demand and impact of the grant. An interim report will be submitted to the PCC by 31 December 2017 and a final report provided by 1 November 2018.
- 4.2 The intended outputs and outcomes SiT will report on are set out below and will be measured using monthly data and statistics, analysis of police data, partner agency reports and service user feedback including psychometric scales.
- 4.3 The evaluation must report on the outcomes agreed with the OPCC at the beginning of the project and must also measure outcomes achieved in terms of user satisfaction, including:
- that users have been treated sensitively and respectfully by the service;
  - how far the support provided was consistent with what had been agreed at the time of needs assessment;
  - how coordinated and effective the provision of support had been;
- 4.3 In addition to the above standardised outcomes the following outcomes have been agreed with the service provider:
- Client satisfaction with the process / maintaining an excellent service;
  - Survivors 'distance travelled' across the following areas to indicate how the service has helped the victim to cope and recover:
  - Increased self-esteem (Measured by Rosenberg self-esteem scale)
  - General wellbeing and recovery including improved: relationships, support networks, perception of safety, awareness of services available and understanding of abuse (measured through self-evaluation)
  - Clients having reduced symptoms of trauma and anxiety (measured through self-evaluation)
  - Proportion of clients entering employment/education (reported annually)
  - Clients feeling informed through increased awareness of services available, victim rights and choices.

- Clients having an improved experience and perception of the Criminal Justice System.
- Clients feeling supported and informed about developments in their case.
- Overall satisfaction with the process and support available to them.

4.4 The intended outcomes will be assessed via the following output data:

- Number of victims supported.
- Profile of victims numbers/percentages (ethnicity/sexual orientation/age/location etc.).
- Proportion of non-recent cases ('non-recent' to be specified).
- Type of support offered.
- Number of referrals into the service and from which agencies.
- Outcomes at closure (e.g. client no longer wanted support, referred on etc.).
- Number of referrals out of the service for relevant support (e.g. counselling, specialist services).
- Number of victims who had not presented to the police.
- Number of safeguarding referrals.
- Average length of support.
- Completion and analysis of evaluation by victims regarding the support provided and the impact the service has had.
- Reporting on the support provided to victims through the complete criminal justice process (report to court)..
- Helping to ensure a joined up approach to prevent and respond to sexual abuse across statutory and voluntary services and improve trust and confidence in the criminal justice system through good working relationships with the SARC, the police, CPS, Witness Services, and other agencies.
- Feedback on victims' views regarding their experience to support improvement in the Criminal Justice System.

## **5 SERVICE, FINANCIAL AND OTHER IMPLICATIONS**

5.1 The proposed grant of £23,940 comprises £21,000 per annum plus 14% on-costs (national insurance and PAYE, etc.) for a period of twelve months including expenses to support the post including travel.

5.2 Full conditions of award are set out at Appendix A to this paper.

## **6 RISKS**

6.1 There are no risks flowing from the consideration of this report.

6.1.1 An assessment of risk in delivery of the service has been undertaken. This assessment has considered the value of the grant sought, the duration of delivery and the grant recipient's history of delivery and ability to deliver. The monitoring arrangements outlined in the conditions of award reflect the fact that Survivors in Transition has previously provided satisfactory monitoring information to the PCC. Should there be any risk to the service being delivered the grant recipient is required to notify the PCC.

## **7 RECOMMENDATIONS**

7.1 It is recommended that the PCC approves a grant of £23,940 to Survivors in Transition for a CSA Support Worker for the period 1 July 2017 to 30 June 2018.

ORIGINATOR CHECKLIST (MUST BE COMPLETED)	PLEASE STATE 'YES' OR 'NO'
Has legal advice been sought on this submission?	YES
Has the PCC's Chief Finance Officer been consulted?	YES
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	YES
Have human resource implications been considered?	YES
Is the recommendation consistent with the objectives in the Police and Crime Plan?	YES
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	YES
Has communications advice been sought on areas of likely media interest and how they might be managed?	YES
In relation to the above, have all relevant issues been highlighted in the 'other implications and risks' section of the submission?	YES
Have all relevant ethical factors been taken into consideration in developing this submission?	YES

**APPROVAL TO SUBMIT TO THE DECISION-MAKER**

**Chief Executive**

I am satisfied that relevant advice has been taken into account in the preparation of the report and that this is an appropriate request to be submitted to the Police and Crime Commissioner.

Signature:



Date

12 July 2017





## **AWARD OF GRANT TO SURVIVORS IN TRANSITION**

### **CONDITIONS OF GRANT**

1. Police and Crime Commissioner's Grant
  - 1.1 In accordance with the provisions in the Anti-Social Behaviour, Crime and Policing Act 2014 the Police and Crime Commissioner can commission services that:
    - a) secure, or contribute to securing, crime and disorder reduction in Suffolk;
    - b) are intended to help victims or witnesses of, or other persons affected by, offences and anti-social behaviour.
  - 1.2 Commissioning decisions will be made on the basis of the extent to which the initiative is considered to be able to deliver outcomes, in terms of:
    - a) securing, or contribute to securing, crime and disorder reduction in Suffolk, or
    - (b) helping victims or witnesses of, or other persons affected by, offences and anti-social behaviour.
  - 1.3 The decision to award a grant also takes account the following:
    - Innovation - an innovative approach;
    - Partnership/collaboration - working with other service services;
    - Hard to reach/hear groups – Services aimed at supporting victims from hard to reach/hear groups;
    - Gaps in services – services that will address an unmet need/gap in services.
2. Conditions of Award
  - 2.1 The Police and Crime Commissioner for Suffolk will award a grant of £23,940 to Survivors in Transition for the period 1 July 2017 to 30 June 2018.
  - 2.2 This award is one-off award is made on the basis of delivering the service above (including supporting capacity and capability building, future sustainability of the service and innovation in delivery of the service). The agreement of this award is based on the service a) supporting increased demand, and b) improving its sustainability and does not place any ongoing responsibility on the PCC to fund the service beyond the period of this grant.
  - 2.2 The award is also made on the basis that the grant recipient uses the grant for the proposed service. In the event that the grant is not used for these purposes the monies must be repaid to the PCC.
  - 2.3 Where the grant is used to provide services for victims of crime those services must be free of charge.

- 2.5 The following costs are not Eligible Expenditure: Payments that support activity intended to influence or attempt to influence Parliament, government or political parties, or attempting to influence the awarding or renewal of contracts and grants, or attempting to influence legislative or regulatory action.
- 2.6 The grant recipient must be able to evidence appropriate safeguarding procedures for those using their services and have due regard for the Local Children and Adult Safeguarding Boards' policies and guidance. The grant recipient must provide evidence that its services, policies, training, recruitment, vetting and referral processes appropriately safeguard children and vulnerable adults.
3. Bureaucracy
- 3.1 The grant recipient must be able to demonstrate that they are managing the grant in an efficient and effective manner, and are actively seeking to minimise bureaucracy and streamline processes in order to deliver the best possible outcomes.
4. Transfer of funds
- 4.1 Payment will be made quarterly following the receipt of an invoice/payment request, and must be accompanied by the appropriate monitoring information.
- 4.2 The grant recipient will invoice the PCC for the grant after which transfer of funds will be arranged within 21 working days of receipt of the invoice.
- 4.3 The PCC will not pay in advance of need. If the PCC reasonably believes that payment is being made in advance of need, the PCC may change the timing and/or the amount of any payments.
- 4.4 In order for any payment to be released, the PCC will require the grant recipient to:
- have accepted these conditions by signing and returning a copy of this Conditions of Award agreement,
  - have provided a communications plan and agreed publicity for this decision;
  - have provided appropriate bank details, and
  - be in compliance of the terms of award (including the MoJ conditions where appropriate).
5. Monitoring and Reporting
- 5.1 Within three months of the end of the project (1 November 2018) the grant recipient should provide a full evaluation of the initiative. The evaluation must report on the outcomes agreed with the OPCC at the beginning of the project and must also measure outcomes achieved in terms of user satisfaction including:
- that users have been treated sensitively and respectfully by the service;
  - how far the support provided was consistent with what had been agreed at the time of needs assessment;
  - how coordinated and effective the provision of support had been;
  - overall satisfaction with the service.
- 5.2 The recipient is also required to provide an interim report by 31 December 2017 on the specified output and outcome measures and on financial expenditure.



- 5.3 The PCC may require the attendance of any grant recipient at a public meeting of the PCC's Accountability and Performance Panel, on dates as determined by the PCC's Chief Executive. If this is the case the Chief Executive will advise the recipient.
- 5.4 The grant recipient must notify the PCC immediately if the organisation ceases to operate, the project does not proceed or if any underspend is forecast. Any underspend must be returned to the PCC.
6. Commissioning Principles
- 6.1 In the circumstances where the grant recipient commissions services from other bodies applications must be assessed (by the grant recipient) with good practice commissioning principles in mind (e.g. guidance on commissioning issued by the Association of Policing and Crime Chief Executives) and the PCC's Contract Regulations, and will have due regard for equality, diversity and human rights issues.
7. Publicity and Marketing
- 7.1 By accepting the award from the PCC the grant recipient makes a commitment to acknowledge the PCC's support publicly and must acknowledge their funding from the PCC in all their promotional work. Any recipients of funding via the grant recipient must display the PCC's logo in all publicity for the life of the initiative. Logo artwork can be provided upon request. Any exceptions must be agreed with the PCC.
- 7.2 The grant recipient will liaise with the PCC's Communications Manager to agree a communications plan, including publicising this funding decision.
8. Access to Information
- 8.1 The PCC expects reasonable access to any records and information held by the grant recipient for purposes associated with the award.
- 8.2 The PCC reserves the right to withhold all or any payments of the award if the PCC has reasonably requested information/documentation from the grant recipient and this has not been received by the PCC in the timescales reasonably required.
- 8.3 The PCC expects the grant recipient to be flexible regarding any changes to outcomes recording required by the Ministry of Justice.
9. Miscellaneous
- 9.1 The award may not be used to support or promote religious activity. This will not include inter-faith activity.
- 9.2 The grant recipient must ensure that all reasonable steps have been taken to ensure that it and anyone acting on its behalf complies with any applicable law for the time being in force (so far as binding on the recipient).
- 9.3 The grant recipient, and its employees, shall be careful not to be subject to conflicts of interest.
- 9.4 The grant recipient shall ensure that third party recipients have comprehensive insurance cover (including, but not limited to, public liability insurance) in place and shall provide evidence of such insurance to the PCC on request.

- 9.5 The PCC accepts no liability to the grant recipient or third party recipients for any costs, claims, damage or losses, however they are incurred, except for to the extent that they arise from personal injury or death which is caused by the PCC's negligence.
- 9.6 The grant recipient agrees to indemnify the PCC for any costs, claims, damages or losses which arise as a result of negligence by the grant recipient or out of any breach by grant recipient of any of the conditions of award.
10. Termination
- 10.1 This agreement may be terminated by either party giving the other at least three months' notice in writing.

**ACCEPTANCE OF VICTIMS SERVICES GRANT**

Survivors in Transition accepts the offer of an award of £23,940 and agrees to comply with the terms and conditions of the Grant on which the offer is made.

**On behalf of Survivors in Transition:**

Signature	
Name:	
Position:	
Date:	

**Bank details for grant payment:**

Bank name:	
Branch name:	
Sort Code:	
Account name:	
Account number:	
Address:	
Postcode:	

**Signed on behalf of the Police and Crime Commissioner for Suffolk:**

Signature	
Name:	
Position:	
Date:	

