



# Annual Report 2017 - 18



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**Tim Passmore**  
Police and Crime  
Commissioner

## INTRODUCTION BY TIM PASSMORE

The last year has been yet another one of challenge for our Constabulary – the nature and level of crime continues to change at an extraordinary rate but once again Suffolk Police has risen to the challenge and it is still the case that our county remains one of the safest places to live work travel and invest in the country. This has been borne out in the reports from her Majesty's Inspector of Constabulary classifying the force as good in all categories.

Sadly during the year, the atrocities in Manchester and London cast a dark shadow over the whole of the United Kingdom, and reminded all of us how crucial it is to have world class security services at our disposal. Our Constabulary is always ready and willing to play a full part in times of national emergency.

One of the highlights of this year was the launch of our £100k "Stay Safe Online" campaign which is aimed at young children in the hope of combatting (amongst other criminal activities) the evils of grooming,

radicalisation and gang culture. Upon completion of the programme over 10,000 children will have been involved.

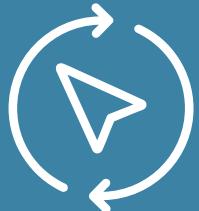
The extensive collaboration between Suffolk Fire and Rescue continues and is recognised nationally as being one of the best. New joint facilities have opened in Saxmundham, Felixstowe and Woodbridge and many more are already planned. Following an independent options appraisal looking at the change in governance of the Fire Service it was decided that at this stage, no clear advantage was likely to be delivered by a change in the governance. We have an exciting work programme for the next two years and the decision will be re-examined then.

Lobbying of the Home Office continues to achieve a fairer funding settlement for our police force and that will continue as long as I am in office. It is completely unacceptable for Norfolk Constabulary to receive £5 per head of the population more than in Suffolk from central government. If we had parity in funding we could have an



### Size and scope of the job

- **42% of the population live in rural areas**
- **Cost of policing per person per day is 46p**
- **Constabulary budgeted workforce of 2,091**
- **Policing budget of £121.77m in 2017/18**





extra 80 police officers and I am fed up with our requests being ignored.

Inaction by the Department of Transport is also frustrating as there is county wide agreement to decriminalise parking in Suffolk, which would improve parking enforcement and release valuable police time in pursuit of criminals. Lobbying will continue here as well.

One of the most serious threats to life and limb in Suffolk comes from the drug and gang related crime which has resulted in a significant rise in levels of violent crime and in particular knife crime.

I am seriously concerned about this issue and it will not be resolved by policing alone. Much more needs to be done to understand why our young people get trapped in these gangs and choose this particular life style. I am convinced a major cause of this activity is down to economic and social deprivation. There is a huge piece of work to be done in Suffolk across all

sectors to rid our county of this dreadful violence.

To finish on a brighter note, I am always amazed and very grateful to the commitment of Suffolk Constabulary despite the largest case load in the country and being one of the smaller forces in the country. Put simply they always rise to any challenge they face and their attitude is an exemplar for all forces anywhere in the world.

Finally I must thank the huge numbers of people who work in the voluntary and charitable sectors who are often supported via our commissioning work. Without their commitment and dedication Suffolk would not be the wonderful place it is to live, work, travel and invest.

*Tim Parrmore*

## Geography and scale

- 1,500 sq miles
- 60 miles of coastline
- 480 villages and hamlets
- 5 military establishments
- 3 major ports and 28 marinas
- 1 nuclear power station



## People and politics

- Population of approx 745,500
- 7 Members of Parliament
- 8 local authorities



**Gareth Wilson**  
Chief Constable

## Chief Constable statement by Gareth Wilson

As Chief Constable, I have operational independence for the Constabulary and am held to account by the PCC.

The Police and Crime Plan ensures the Constabulary focusses on issues the PCC has determined are a priority for our communities. It reinforces the organisation's focus on those suffering harm, with a heavy emphasis on prevention.

Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services continue to grade the Constabulary as 'good' in relation to effectiveness, efficiency and legitimacy and it is vital that as an organisation we continue to demonstrate our willingness and our ability to continually adapt in a way that provides the best possible services to those that live, work, travel and invest in Suffolk.

The budget announcement earlier this year has allowed us to have a more stable financial platform and we will continue to work to make ourselves more efficient and effective. Despite this improved position, it still leaves us having to make significant changes in order to ensure we remain financially secure and able to meet the ever changing nature of demand. The changes we will be making will lead to improvements to our policing model to ensure, as a Constabulary, we are able to keep pace with increasing demands and the changes to the crime types and challenges we face.

A significant investment in technology will allow us to put efficiency at our heart, enabling 101 calls to be prioritised and enable greater performance management. This system will go live in May 2018. Body worn video, ANPR, and mobile working devices have all helped enable our staff to move forward significantly.

Suffolk has one of the most collegiate relationships between public sector agencies and we continue to develop joint working to ensure we deliver the services the public deserves.



**Pictured left:** The PCC and Chief Constable 'on tour' speaking to people in Stowmarket in August 2017.



**Christopher Jackson**  
Chief Executive  
Office of PCC

## Governance statement by Christopher Jackson

It is important to ensure that the business of the PCC's office is conducted to the highest standards and that public funds are safeguarded, properly accounted for and used economically, efficiently and effectively. The PCC's Annual Governance Statement is key to explaining how the required good governance is delivered.

Openness and transparency is one facet of how we ensure the delivery of good governance. In the year 2017/18 we achieved the

CoPaCC national quality mark for openness and transparency for the third successive year. The OPCC was commended for excellence in making sure we comply with our statutory obligations concerning making information available to the public in a clear and accessible way.

More information on the arrangements for governance, decision-making and accountability, including the Annual Governance Statement is available through the PCC's website.



**Pictured above:** Christopher Jackson Chief Executive of the Office of PCC receiving the 2018 award from Bernard Rix of CoPaCC

# The role of a Police and Crime Commissioner

Police and Crime Commissioners were introduced across 41 police force areas in England and Wales in 2012. Tim Passmore was democratically elected in November 2012 and re-elected in May 2016.

Your Police and Crime Commissioner represents you and your concerns, ensuring the policing needs of your community are met. The role is a complex one. He sets the direction of policing through his Police and Crime Plan and sets the policing element of the council tax precept.

The role of the PCC involves:

- **Setting the strategic direction and accountability for policing**
- **Working with partners to prevent and tackle crime and re-offending**
- **Invoking the voice of the public, the vulnerable and victims**
- **Contributing to resourcing of policing response to regional and national threats**
- **Commissioning victims' services and grants.**



A key element of the PCC's role is to commission services to support victims of domestic abuse and serious sexual offences. This year Waveney Domestic Abuse Forum (pictured left) received £20k to fund a co-ordinator to support the work of their office.

# PCC Responsibilities

As your Police and Crime Commissioner, I have been democratically elected to be the link between the people of Suffolk and the police; someone for you to hold to account if the Constabulary does not deliver.

**"My role is to ensure an efficient and effective police service and to represent you and your concerns, ensuring the policing needs of your community are met."**

Through my Police and Crime Plan for Suffolk, I set the direction and the budget for policing. The four objectives of my plan are:

- Responding to calls for urgent assistance
- Caring about victims, communities, the local economy and our workforce
- Protecting vulnerable people and communities by preventing, reducing and solving crime and reducing ASB
- Delivering efficient and effective services with the right resources

## Holding the Chief Constable to account

I hold the Chief Constable to account for performance against each of my performance measures and I also monitor information relating to operational policing, staffing issues, finance and complaints. It is really important that this process is open and transparent so the meetings are held

in public and give the electorate the opportunity to see me challenge the Chief Constable on the Constabulary's performance.

Issues that have been discussed over the past year include:

- Performance particularly relating to 'hidden harm' offences
- 999 and 101 response times
- Recruitment of police officers
- County Lines partnership working
- Continued evaluation of the local Policing model.

Details of the public accountability meetings are available on my website: [www.suffolk-pcc.gov.uk](http://www.suffolk-pcc.gov.uk).

## Police and Crime Panel

In my role I am challenged and supported by the Suffolk Police and Crime Panel which comprises 11 representatives of the county's eight councils and two independently co-opted members. The Panel has the role of scrutinising my performance as PCC. It also challenges and supports my activities over a range of areas, including delivery of my Police and Crime Plan.

Over the past year the Panel has questioned me on many aspects of my work which have included the decision to raise the policing part of your council tax precept for 2017/18 and the progress towards achieving the strategic objectives as set out in my Police and Crime Plan.

Details of the Panel are available on Suffolk County Council's website: [www.suffolk.gov.uk](http://www.suffolk.gov.uk).

# Who's who

Many people ask how the role of the PCC fits with the role of the Chief Constable. The diagram shows how these two very different roles work together in Suffolk.



## Police and Crime Commissioner, Tim Passmore

- Elected by the public
- Is the link between the public and the police
- Sets the strategy for policing and crime and disorder reduction outlined in his Police and Crime Plan
- Sets the budget and council tax precept
- Owns all police assets - buildings, equipment and vehicles
- Hires the Chief Constable - and fires if necessary
- Holds the Chief Constable to account for performance against agreed measures
- Commissions crime and disorder reduction services and services for victims of crime

Supports  
and  
Scrutinises

Funding  
and  
National  
Policing  
Priorities

Raise  
concerns  
and pay  
Policing  
Precept

## Police and Crime Panel

### Panel

- Supports and scrutinises the PCC
- Reviews proposed appointment of the Chief Constable
- Reviews the PCC proposed precept



## Government

- Sets national policing priorities
- Sets legislation that governs policing
- Allocates funds to PCCs in England and Wales



Taxes

## Public

- Elects the PCC and holds him to account for police services
- Pays taxes, part of which goes to the Home Office to pay for policing
- Pays the council tax precept raised by the PCC to help pay for local policing services



# in Suffolk?

agram below

Sets Policing  
Strategy

## Chief Constable, Gareth Wilson

- Leads the officers and staff of Suffolk Constabulary
- Accountable to the PCC for the performance of the force
- Advises the PCC on strategy and budget to meet current threats and risk
- Directs and controls the force
- Has operational independence
- Responsible for the force's purpose and areas of focus
- Is politically independent



Advises on  
Strategy

Direction  
& Control

Inspect

## HMICFRS

- Monitors and reports on forces and policing activity to encourage improvement
- Provides advice to the Constabulary
- Makes information on police performance available
- Carries out inspections and publishes findings



## Suffolk Constabulary

- Led by the Chief Constable
- Delivers operational policing
- Protects the public
- Prevents crime and anti-social behaviour
- Investigates crime
- Supports victims of crime
- Operates in line with the code of ethics

## Performance 2017-2018

Objective	Measure	Year to 31 Mar 18	Long term average
<b>Domestic Crimes</b>	Number of crimes	6,024	4,732
	Solved number	1,110	1,325
	Solved rate	18.4%	28.9%
<b>Serious Sexual Offences</b>	Number of crimes	1,678	1,295
	Solved number	102	151
	Solved rate	6.1%	11.9%
<b>Child Sexual Abuse</b>	Number of crimes	744	
	Solved number	105	
	Solved rate	14.1%	
<b>Public Safety</b>	% 999 call answered within 10 seconds	90.5%	90.5%
	% emergencies attended within target (15 mins - urban 20 mins - rural)	89.9%	90.2%
<b>Confidence</b>	% of public who agree police are doing a good job	61.4%	65.6%
	% of public who agree police deal with community priorities	58.9%	63.4%
	% of public who agree police would treat them fairly	69%	71.3%
	% of public who have confidence in the police overall	77.5%	80%
<b>Other crime priorities</b>	Number of domestic burglary crimes	1,572	1,423
	Domestic burglary solved rate	10.7%	13.5%
	Number of violence with injury crimes	5,392	4,804
	Violence with injury solved rate	21.4%	32.1%
	Number of robbery crimes	361	255
	Robbery solved rate	18.8%	22.9%

The data above shows the significant increases faced by the Constabulary in relation to Domestic Crimes and Serious Sexual Offences over 12 months to 31 March 2018 and the subsequent challenge to maintain the solved rates. The Constabulary has maintained good performance in terms of responding to emergency calls, despite an increase in the number of 999 calls. Over 90% of 999 calls have been answered within 10 seconds. In terms of attendance 18,100 (89.9%) emergency incidents have been attended within the standard this represents 1,000 more calls attended within target than has been average for the last three years. I hold the Chief Constable to account at my Accountability and Performance Panel and reports on the performance priorities in the my Police and Crime Plan are received four times a year. Reports and minutes of those meetings are available on my website.

# SUFFOLK'S POLICE AND CRIME PLAN

As your Police and Crime Commissioner I am responsible for setting the police and crime objectives for policing. I do this through my Police and Crime Plan. Following my election in May 2016, I published my second Police and Crime Plan, to set out my objectives through to 2021.

This updated plan, builds on the work started during my first term of office and in particular increases the emphasis on protecting the most vulnerable in our communities and placing victims at the heart of all our services.

To achieve my objectives I must ensure that the Chief Constable has the appropriate resources so that the Constabulary can respond to demand and can ensure that resources are prioritised where they are most needed.

Suffolk has one of the smallest budgets of all police forces and one of the smallest workforces. Despite this our communities are served by committed and experienced police officers and police staff.

I am passionate about Suffolk and I believe we all have a part to play in

making Suffolk a safe, vibrant and thriving community. To achieve this we must provide policing that is fair, accessible, respects the human rights of all and has a diverse workforce able to meet the needs of all our communities.

My Police and Crime Plan is crystal clear about my continued desire to work with local communities and partners. I remain convinced that with the collective power of all our public sector partners, the business community, voluntary, charitable and social enterprises, such as Neighbourhood Watch, Community Speedwatch and victim services providers, it is possible to deliver more effective, coordinated solutions. These are fundamental to making Suffolk a safer place in which to live, work, travel and invest.

**Pictured: The Police and Crime Panel challenges and supports my activities over a range of areas, including delivery of my Police and Crime Plan. The PCC is pictured here with the Chief Constable at the panel meeting in Bury St Edmunds in March 2017.**



## **POLICE & CRIME PLAN: Objective 1**

### **Responding to calls for urgent assistance.**

To protect our most vulnerable people it is vital that the police respond promptly to calls for urgent assistance.

Suffolk Constabulary will continue to answer a minimum of 90% of '999' calls within 10 seconds, and respond to a minimum of 90% of emergency incidents within 15 minutes (urban) and 20 minutes (rural).

#### **Achievements:**

- Performance for answering 999 calls within 10 seconds and attending emergencies has been maintained despite rises in the number of 999 calls received
- Investment and implementation in IP Telephony to improve service.

## **POLICE & CRIME PLAN: Objective 2**

### **Caring about victims, communities, the local economy and our workforce.**

It is vital that our communities have the trust and confidence to report crimes to the police and that victims of crime can access the support they need to cope and recover from the impact of a crime.

During this second term of office, I have increased the focus on our services for victims so they are at the heart of service delivery.

• I have employed an Restorative Justice Advisor to improve the approach to Restorative Justice within the Constabulary

• I have funded Community Mediation to support people to resolve low level issues, such as neighbour disputes or anti-social behaviour, to prevent escalation of issues and prevent unnecessary calls on policing

• Monitored the forces response to safeguarding children and young people and preventing them engaging in criminality through my Accountability and Performance Panel

• Met regularly with the business community to discuss issues

• Strengthened the approach to using volunteers within policing and provided a diverse range of volunteering opportunities.

#### **Achievements:**

- Agreed £300K of funding for initiatives and projects across Suffolk which reduce crime and disorder through my PCC Fund, working in partnership with Community Safety Partnership Chairs
- Monitored compliance of the Constabulary with the Code of Practice for Victims of Crime and have taken part in work to challenge performance across the criminal justice system

## **POLICE & CRIME PLAN: Objective 3**

Protecting vulnerable people and communities by preventing, reducing and solving crime and reducing ASB.

We will strive to protect vulnerable people by continuing to prevent, reduce and solve crime and reduce anti-social behaviour.

Perpetrators use increasingly sophisticated methods to go undetected and many crimes are now committed out of sight. For example, serious and organised crime, childhood sexual abuse, human trafficking and domestic abuse. This so-called 'hidden harm' presents considerable risk to us all.

While ASB is often considered to be less serious, it can blight lives, particularly if a victim is vulnerable or is persistently targeted. This is recognised by the Code of Practice for Victims of Crime which sets out the standards of service that the police and other bodies are required to provide to victims of crime including 'vulnerable' and

'persistently targeted' victims.

### **Achievements:**

- Funded agencies that support victims of domestic abuse and sexual abuse
- Worked with partner agencies to consider opportunities for improving commissioning
- Funded a partnership approach to raising awareness to hate crime
- Run a Stay Safe On-Line campaign, which led to funding a range of projects to support children and young people to stay safe on-line
- Worked with Roadsafte Partners to invest in engineering, education and enforcement activities to make our roads safer.

## **POLICE & CRIME PLAN: Objective 4**

Delivering efficient and effective services with the right resources.

Against the backdrop of increased challenges and budget constraints, I am committed to ensuring the Constabulary has the necessary resources, such as people and equipment to meet demand.

This will be supported by a relentless focus on value for money and efficiency, and eradicating any waste.

My Medium Term Financial Plan sets out my plans and outlines the resources made available to the Chief Constable along with my other financial plans such as the

commissioning of victims' services.

Our financial position relies upon various factors including the council tax precept, the annual announcement of the grant settlement by the Home Office and the Ministry of Justice's annual announcement regarding our Victims' Services funds.

### **Achievements:**

- Scrutinised performance on complaints and satisfaction to support the Constabulary to learn and improve its performance.

# REVIEW OF THE YEAR



## APRIL

- Emergency Services Cadets open day in Lowestoft
- Opening of Waveney Domestic Abuse Forum's new premises



## JUNE

- Groundbreaking event at Newmarket joint Police and Fire Station



## AUGUST

- Felixstowe joint Police and Fire station opening
- Roll-out of new mobile technology for officers
- Visit to Pathways Care Farm

2017

## MAY

- Attended the Suffolk Show
- Spoke at the Norfolk and Suffolk Constabularies' Modern Slavery Conference



## JULY

- Launch of the #StaySafeOnline fund
- Met Prince Harry at his visit to Headway
- Acted as a judge at the NCS Dragons' Den event



## SEPTEMBER

- Met Policing Minister, Nick Hurd to discuss fairer funding for Suffolk
- Attended the Fresh Start - new beginnings fifth Birthday event





## OCTOBER

- Funded a 'Bin a Blade' bin for Haverhill
- Presented awards at the BME Business Award Evening
- Annual meeting with the Suffolk MPs in Westminster



Photo: Suffolk Chamber of Commerce



## FEBRUARY

- Officially opened Bury St Edmunds Women's Aid new premises
- Launch of the Police/Fire drone
- Attended the Safer Internet Day Conference

## DECEMBER

- Hosted the Suffolk Chamber of Commerce networking lunch with Director General of the National Crime Agency, Lynne Owens
- Chaired the E-Safety fund panel

2018

## NOVEMBER

- Visited the Bangladeshi Support Centre
- Spoke to the Sudbury Chamber of Commerce
- Visit to Lindbergh Campus, the pupil referral unit in Ipswich



## JANUARY

- Attended the official opening of the Porch Project
- Launched the Citizens in Policing project



## MARCH

- Attended the Annual Specials Assembly
- Opening of the joint Police/Fire station in Newmarket
- Annual PCC update to Suffolk Coastal District Council's full council meeting in Melton



## THE BUDGET

Suffolk's budget for policing in 2017-18 was £121.77m, which remains one of the smallest budgets of all forces nationally. The cost of policing per day per head of population is 44p which makes Suffolk Constabulary excellent value for money.

In view of the enormous demand that the Constabulary is facing, I decided to increase the policing part of the precept by 6.8% for 2018/19. Although this was a difficult decision to make, it was one that had to be taken to maintain policing in the county, allow the constabulary to adapt to the changing demand and meet some of the financial challenge we face in the coming financial year.

By increasing the precept the average payment for the policing element of the council tax in Suffolk will increase from £176.85 to £188.82 per year in 2018/19, an average of 23p a week (based on Band D property).

My pledge to the people of Suffolk when I raised the precept was that this extra funding would help us to continue to keep you safe, by:

- Maintaining police visibility
- Investing in technology
- Improving proactive capability to combat drug misuse and youth gang violence
- Improving emergency response
- Ensuring the effectiveness of Safer Neighbourhood Teams.

How my office budget is spent	£K
Employee Costs (pay & travel)	619
PCC Costs (salary & travel)	102
Supplies & Services, fees and contingency	127
Internal & External Audit and Audit Committee	81
<b>Total:</b>	<b>£928k</b>

## GETTING A FAIR SHARE FOR SUFFOLK

I met with Policing Minister Nick Hurd in September 2017 to discuss the future funding challenges the Constabulary faces.

Accompanied by Deputy Chief Constable, Steve Jupp, this was an opportunity to discuss the need for a fairer financial settlement for Suffolk Constabulary, something I have lobbied for consistently since my election.

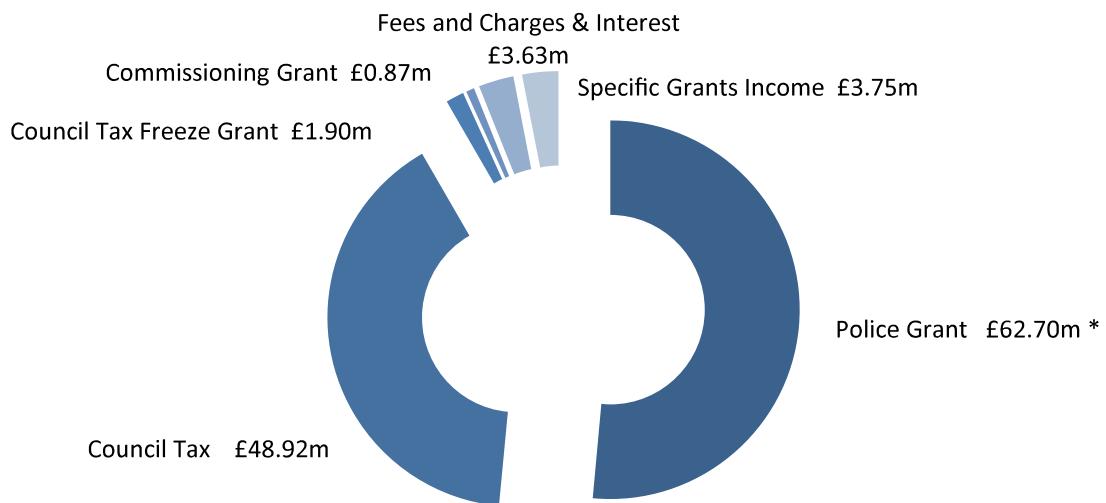
In setting out the challenges the Constabulary faces, we talked about the significantly higher workload of police officers in Suffolk, which is the highest

in the country. I also stressed the point that if Suffolk received the same level of Home Office funding as Norfolk on a pro rata basis, Suffolk's grant would be £3.5 million higher, which would be a significant increase to the current total budget which is £121.8 million.

I firmly believe Suffolk should get a more equitable settlement, which reflects the challenges our county faces. I also expressed my concerns to our local MPs which was extremely useful. I will continue to lobby for a fairer share of funding for the Constabulary.

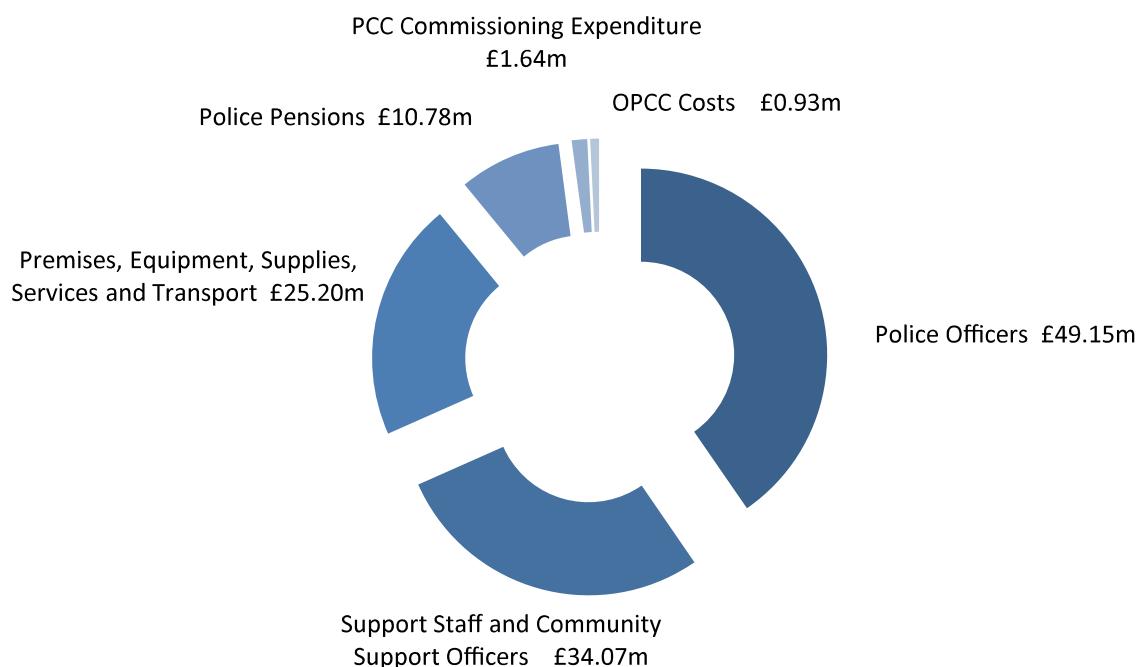
# POLICE BUDGET

Where the money comes from £121.77m



\* Includes £22.547m that used to be funded from DCLG, now funded through the Home Office

Where we spend the money £121.77m



# COMMISSIONING SERVICES

Commissioning services to promote crime prevention and support victims of crime is an important element of my role as your Police and Crime Commissioner.

As PCC I can make Crime and Disorder Reduction grants if I feel it will secure, or contribute to securing, crime and disorder reduction in Suffolk and delivery of Suffolk's Police and Crime Plan. Details of all the grants allocated during this financial year are listed on the following pages.

In this financial year I have commissioned services to support victims of domestic abuse and sexual offences. I have allocated over £930K

to eleven services - details of which are listed opposite.

Through my office, I have also allocated over £190K through eight Crime and Disorder Reduction Grants and 19 grants through the PCC fund totalling over £310K. The detail of these individual awards are listed in the following pages.

During the year I receive updates on progress with the grants of £3,500 and over at my Accountability and Performance Panel meetings. These meetings are held in public and the papers are published on the PCC website, [www.suffolk-pcc.gov.uk](http://www.suffolk-pcc.gov.uk).



**Pictured above: I met with the Bangladeshi Support Centre to hear more about the work they do to raise awareness of forced marriage, honour based violence and domestic abuse. They received nearly £16K from my PCC Fund to support this work.**

## Commissioned services to support victims of domestic abuse and sexual offences in 2017/18:

<b>DOMESTIC ABUSE</b>	Lighthouse Women's Aid - Independent Domestic Violence Advisor (IDVA) Service	£558,942
	Lighthouse Women's Aid- Crisis Worker – providing Crisis Care and early intervention	£25,585
	Bury St Edmunds Women's Aid – to support the establishment of a specialist centre in BSE	£60,000
	Waveney Domestic Abuse Forum – co-ordinator	£20,000
	Compassion – to support the work of the Babergh DA Forum	£20,000
	Target Hardening – contribution to county wide project to protect victims of DA in their homes	£2,000
	Lighthouse Women's Aid - support for Women's Centre January-March 2018	£15,000
<b>SEXUAL OFFENCES</b>	Counselling Service (grant to Survivors in Transition, Suffolk Rape Crisis and Fresh Start - new beginnings)	£150,000
	Survivors in Transition - Child Sexual Abuse Support Worker	£23,940
	Suffolk Rape Crisis – to support their work with victims of sexual violence	£50,000
	Male ISVA - extension of grant to Survivors in Transition	£6,885
<b>TOTAL:</b>		<b>£ 932,352</b>

## Crime and Disorder Reduction grants

As your PCC I can award Crime and Disorder Reduction grants to organisations that secure, or contribute to securing, crime and disorder reduction in Suffolk in line with the objectives of my Police and Crime Plan.

I receive regular updates on progress with large grants of £3,500 and over at my Accountability and Performance Panel meetings. Monitoring reports for small grants are considered separately.

Organisation	Grant Awarded
Caring Dads	£30,000
Catch 22 Community Mediation Service Extension Fund	£1,677
Catch 22 – Suffolk Positive Futures	£85,000
Prince's Trust Pathway to Employment	£15,000
Rotary Youth Leadership Awards	£3,100
Taxi Marshals	£5,000
Town Pastors	£49,995
Cyber Survey 2018 - contribution to county-wide project	£500
<b>TOTAL</b>	<b>£190,272</b>



Pictured: The Rotary Youth Leadership Awards received £3,100. The funding allowed young people to take part in this leadership scheme. Tim Passmore is pictured with Callum Newson who successfully completed the course.

## PCC Fund grants (formerly Safer Suffolk Fund)

Organisation	Grant awarded	Panel date
<b>Adfam:</b> to support families affected by drug or alcohol	<b>£14,665</b>	<b>September 2017</b>
<b>Anglia Care Trust:</b> outreach service aimed at reducing negative impact of alcohol	<b>£20,000</b>	<b>December 2017</b>
<b>Bangladeshi Support Centre:</b> to raise awareness of forced marriage, honour based violence and domestic abuse	<b>£15,976</b>	<b>December 2017</b>
<b>Eastern Enterprise Hub:</b> Back to the Future project to support long-term unemployed	<b>£17,981</b>	<b>September 2017</b>
<b>Focus 12:</b> support drug and alcohol addiction	<b>£20,000</b>	<b>March 2018</b>
<b>Hate Crime Collaboration:</b> to raise awareness	<b>£17,417</b>	<b>March 2018</b>
<b>Home Start:</b> Keeping Safe project working with young people whose parents have chaotic lives	<b>£9,996</b>	<b>September 2017</b>
<b>Iceni:</b> supporting men who have behaved in a coercive manner	<b>£20,000</b>	<b>September 2017</b>
<b>Just Enough Global Ltd:</b> modern day slavery workshops	<b>£17,920</b>	<b>December 2017</b>
<b>Level Two Youth Project:</b> youth provision	<b>£9,492</b>	<b>September 2017</b>
<b>Ormiston Families:</b> outreach project with children and families affected by imprisonment	<b>£13,728</b>	<b>September 2017</b>
<b>Pathway Care Farm:</b> providing life skills for 18 offenders	<b>£18,368</b>	<b>September 2017</b>
<b>St Giles Trust:</b> individualised intervention service	<b>£20,000</b>	<b>December 2017</b>
<b>Suffolk Refugee Support:</b> to address hidden harm issues	<b>£19,956</b>	<b>December 2017</b>
<b>The Cinnamon Network:</b> demand reduction partnership in Suffolk	<b>£18,900</b>	<b>September 2017</b>
<b>Unseen:</b> shining a light on slavery and exploitation	<b>£12,185</b>	<b>December 2017</b>
<b>Volunteering Matters:</b> development of the WASSUP project	<b>£20,000</b>	<b>December 2017</b>
<b>YMCA Trinity Group:</b> continuation of the Positive Behaviours Project	<b>£19,504</b>	<b>March 2018</b>
<b>TOTAL</b>	<b>£316,088</b>	

## SUPPORTING VICTIMS OF CRIME

We have provided £150,000 to fund Survivors in Transition, Fresh Start - new beginnings and Suffolk Rape Crisis to deliver counselling and therapy to victims of sexual violence.

The funding has:

- Provided much needed funding to support over 200 victims of sexual violence in Suffolk with counselling and therapy (1809 individual sessions) to help them cope better and recover from the crimes committed against them
- Supported a reduction in waiting times for most clients
- Led to a greater understanding of the profile of victims of sexual violence in Suffolk and reassurance that, between them, the providers offer support to all victims regardless of location, age and gender.
- Provided a greater understanding of where referrals are coming from in the Suffolk system.
- Indicated very positive outcomes across each provider despite the difficulties in getting a common indicator
- Contributed to a much closer partnership working between the three providers of services to victims of sexual violence for the benefit of victims.

Demand is greater than the fund could support but my office will continue to support providers of services for victims of sexual abuse. We would encourage other commissioners and partners to work with us to improve provision and the transparency of victim pathways into services.



**Pictured: Fresh Start - new beginnings celebrated their fifth anniversary with an event which showcased the work they do. Tim Passmore is pictured with Diana Porter, Founder and Chief Executive.**

# IMPACT OF GRANTS

All grants awarded by my office are measured against clear deliverable outcome. Full details of the grants are available on my website. Here are just some of the impacts from the grants awarded in 2017/18.

## Suffolk Rape Crisis

The PCC awarded funding to Suffolk Rape Crisis - this service is part MOJ funded and part PCC funded.

Throughout the funding period Suffolk Rape Crisis supported 289 victims of sexual violence and abuse.

The feedback shows that following counselling:

- 59% of victims supported felt good about themselves
- 50% were more in control of their emotions
- 100% rated the service as excellent.

## IDVA Service

The Independent Domestic Violence Advisory (IDVA) Service is a specialist service commissioned by the PCC.

In this financial year:

- 1,018 high risk DA victims have had safety plans put in place

## Crisis Intervention Worker

A full time Crisis Intervention Worker is funded for the Lighthouse Women's Centre in Ipswich. The role supports women (and their children) who are fleeing domestic abuse. The Crisis Worker has seen 420 clients during the 12 month grant period. Outcome data (from 159 people) found that:

- 87% said that the advice/support met their needs (this equates to 139 people with just one person responding that it had not met their needs and 19 'unknown' responses)
- 73% said that they were able to

make more informed decisions

- 84% said that the crisis worker intervention had increased their confidence (3% no and 13% unknown).

## Town Pastors

Town Pastors have continued their work across the county in ten town centre locations. They noted 24,415 interactions; of these, 18,018 involved directly helping a person or group of people. In this financial year they:

- contributed to the personal safety/wellbeing of 738 people
- alerted CCTV and/or police to 222 incidents/potential incidents
- were able to prevent/reduce 193 issues often by diffusing fights or calming potentially aggressive situations.

## Suffolk Positive Futures

Suffolk Positive Futures works with young people to reduce crime and youth violence in local communities, while promoting positive emotional wellbeing. In this year:

- 12,087 attendances by 1964 individual young people
- 31 young people not in education worked towards a recognised qualification
- 886 activity sessions were delivered to areas including Ipswich, Lowestoft, Leiston, Bury St Edmunds, Haverhill, Newmarket, Mildenhall & Brandon
- 1345 hours of activity were provided
- 44% of respondents stated the project has given them access to positive role models



Tim Passmore is pictured with the Chief Constable, Gareth Wilson; Supt Jon Dodman and Suffolk County Councillor, Matthew Hicks at the launch of the joint Police/Fire Drone at Police HQ in February.

## COLLABORATION

Collaboration with our neighbours in Norfolk continues to save both constabularies money. Since collaborating with Norfolk in 2010 Suffolk has saved £17.1m up to 31 March 2018. We share 'back office' functions such as HR, finance and ICT and operational functions such as major investigations, roads policing and firearms and cyber crime investigations.

Our continued collaboration with Suffolk Fire and Rescue Service helps meet some of the financial challenges that both services face. The shared stations have achieved reduced operating costs and improved joint working between these two key emergency services.

The two blue-light services already share nine joint facilities in Suffolk, with stations operating in Newmarket, Saxmundham, Felixstowe, Woodbridge, Ixworth, Elmswell, Debenham, Framlingham and Clare. There are plans for further joint stations in Beccles, Leiston and Stowmarket along with some further sharing opportunities of functions in Ipswich.

Following an independent review, it was decided not to pursue plans to take control of Suffolk Fire and Rescue Service (SFRS). The review concluded that there is insufficient evidence to suggest a governance change at this point in time would be clearly in the interests of economy, efficiency, and effectiveness; or public safety.

In February we launched two Small Unmanned Surveillance Aircrafts in Suffolk. The technology, commonly referred to as drones, will be used by Suffolk Fire and Rescue Service, Suffolk Constabulary, Suffolk County Council and Suffolk Lowland Search and Rescue and Norfolk & Suffolk 4x4 Response.

The drones will provide a range of aerial surveillance options to support emergency services and voluntary organisations across a wide range of incidents. It has already been put to good use at the fire at Saxmundham train station where it provided pictures of fire spreading and possible collapse to aid firefighters on the scene but also to assist the joint investigation team to determine the possible cause of the fire.

# CONSULTATION AND ENGAGEMENT

Public engagement is a key responsibility of every PCC. In a large rural county like Suffolk this is quite a challenge, therefore I make sure I have many ways members of the public and businesses can engage with me to discuss issues that affect them. I have travelled all over Suffolk in my endeavours to meet as many partners, colleagues and members of the public as possible.

On-going engagement and consultation is important to me so that I can be satisfied we are meeting the needs of our communities. Throughout this year I have continued to consult and engage to obtain community views, including young people, public sector partners, victims of crime and businesses. I engage regularly with officers and staff including workforce representatives such as the Police Federation and Unison.

I try to make myself available to anyone who needs to contact me through one-to-one surgeries and via e-mail and telephone. I hold public meetings across all of Suffolk's seven districts and boroughs to make it as easy as possible for people to engage with myself and the Chief Constable. I encourage this open and frank two-way dialogue and I pride myself on my direct engagement with all sections of the community.

## Over the past year I have:

- held public meetings in each of the seven districts in the county.
- built my Twitter following to over 3,000 followers.
- had, on average, over 800 people visit my website every week
- regularly commented on local and regional television, radio and newspapers, and have written monthly columns for three newspapers.
- hosted Business Liaison meetings and attended countywide business meetings.
- staged roadshows with the Chief Constable in seven high streets across the county.
- held individual one-to-one public surgery sessions.
- attended district, borough and parish council and Neighbourhood Watch meetings across the county.

**Superintendent Tonya Antonis; Inspector Mark Jackson and Tim Passmore at the Eye public meeting**



# VOLUNTEERS

Volunteers play an extremely important role in the policing family in Suffolk. The commitment and enthusiasm of our volunteers makes a huge difference to the service we provide. This year we launched a new volunteers pilot which supports Suffolk Constabulary. Local Policing Volunteers will become the "eyes and ears" of their communities, reporting anything out of the ordinary to their local Safer Neighbourhood Team (SNT).

## Local Policing Volunteers

The Local Policing Volunteer pilot scheme was launched across Bungay, Beccles, Woodbridge, Eye, Stanton and Long Melford. Plans are in place to open the project up to the whole county and has already attracted early interest.

As part of the non-uniform role, volunteers become accessible points of contact for their communities and help Suffolk Constabulary to detect crime by promoting effective communication and the prompt reporting of suspicious and criminal activity in each area.

The volunteers will not be involved in any official tasking or deployments – they will be the eyes and ears of their local community to report any unusual activity to uniformed officers who will then take the appropriate action.

## Special Constables

The Special Constabulary is a voluntary body, whose officers form a vital part of the police family to assist their regular colleagues to police the communities of Suffolk. Specials come from all walks of life and are valued members of our organisation, who give up some of their spare time to help keep the county safe.

Specials perform a variety of police duties to support regular officers with the day-to-day policing of Suffolk. This could involve foot and vehicle patrols, being part of the immediate response team or assisting with police operations.

## Volunteering opportunities

In Suffolk our volunteers vary in age from our youngest Volunteer Police Cadets aged 13 through to pensioners.

Some of the ways we have been helped by volunteers this year include:

**Neighbourhood Watch:** who continue to support their own communities.

**Independent Custody Visitors:** who visit Police Investigation Centres unannounced to check on the welfa

**Community Speed Watch volunteers:** this year we totalled over 600 volunteers carrying out speed checks in our towns and villages.

**Volunteers on Horseback:** I am delighted that the number of Volunteers on Horseback continues to grow. The Volunteers on Horseback scheme helps reduce crime by promoting security and increasing crime prevention awareness across rural communities. These volunteers support the Constabulary by reporting suspicious and criminal activity in rural areas.

**I would like to thank all the many volunteers who give their time so generously to support the work of the Constabulary and encourage anyone who wants to become a Special Constable or a volunteer to get in touch.**

# LOOKING FORWARD

The next year is likely to be even more challenging than last year largely because the Constabulary is already at full stretch with the highest caseload per officer in the country set against one of the lowest Home Office budget allocations in the country.

I will continue to lobby government to get the funding formula overhauled, to get a more equitable financial settlement. If Suffolk was funded at the same level as Norfolk, the extra £5 per person would deliver an extra annual income of £3.5 million – sufficient to employ an additional 80 police officers or equivalent. The status quo is unacceptable and grossly unfair.

**"I am completely committed to working with everyone to make Suffolk a hostile environment for these criminals."**

I believe the largest threat to our way of life in Suffolk is the illegal drug trade and the associated increase in violence and knife crime. I am completely committed to working with everyone to make Suffolk a hostile environment for these criminals and will do what I can to make sure the whole criminal justice system punishes the perpetrators severely. Any initiative will only be successful if whole communities and all sectors work together. In short, partnership working is fundamental to tackling this scourge in the county.

Our joint work with Suffolk Fire and Rescue Service continues to be highly regarded at national level with several more joint facilities due to be completed and started this year. They improve operational response and save money for the hard pressed taxpayer and we continue to look at further opportunities. The launch of the jointly funded drone is yet another example of excellent collaboration.

During the year the Ministry of Justice is consulting on reforms to the criminal justice system and we will be playing a full part in this work. It is deeply disturbing that the cost of running the prison service is so high, as is our reoffending rates. It's time for a radical reappraisal of the whole system so it is effective and delivers the appropriate deterrent to offenders, ensures the needs of victims are met and sends a powerful signal to would-be criminals that their attitude will not be tolerated in Suffolk.

I would also like to reassure everyone living in rural Suffolk that rural crime will continue to be taken seriously and remains a priority for the police and this approach will not be compromised as long as I am in post. During this year there will be an update published of the Suffolk Police and Crime Plan to ensure the Constabulary responds to the rising and changing pattern of demand we face.

Work has already started on establishing a new estates strategy which will be published by the end of this financial year so we can ensure the force and the county has the best possible accommodation available.

## Chief Officers' Remuneration

Home Office Circular 006/2012 'Police Officer Remuneration and Conditions' provides that all benefits for chief officers and their values should be published in the annual report. The value of the salaries and benefits package of chief officers as at 31 March 2018 are as follows:

Rank		£
Chief Constable	Salary	139,312.50
Gareth Wilson	Employer's Pension Contribution	33,713.63
	Housing/rent allowance	5,022.72
	Mileage allowance	7,241.04
	Reactive insurance	3,074.00
Deputy Chief Constable	Salary	114,906.75
Steve Jupp	Employer's Pension Contribution	27,807.43
	Housing/rent allowance	5,022.72
	Mileage allowance	7,241.04
	Reactive insurance	3,074.00
Assistant Chief Constable	Salary	108,060.50
Rachel Kearton	Employer's Pension Contribution	26,150.64
	Housing/rent allowance	4,329.96
	Mileage allowance	7,241.04
	Reactive insurance	3,074.00
Acting Assistant Chief Constable 01-04-17 to 04-06-2017	Salary	17,047.30
	Employer's Pension Contribution	4,125.45
	Mileage allowance	1,265.24
	Transitional Rent allowance	737.37
	Reactive insurance	0

## Contact us



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# Annual Report 2017-18

