

FREEDOM OF INFORMATION REQUEST

REQUEST NUMBER: 11 - 2025

REQUEST DETAILS:

The information that we require, under the Freedom of Information Act, is as follows:

- 1) Do you use a survey platform?
- 2) If so, what tools do you use?
- 3) How much do you spend annually on a survey platform?
- 4) Which month & year does your contract with your supplier end?

Surveys may be utilised to gather public perceptions, inform policy, gain general understanding and drive further decisions internally.

These platforms can be used by governments, cities, or organisations to:

- Collect feedback on policies, services, or community issues
- Conduct surveys and polls
- Enable reporting of local issues, like potholes or graffiti
- Share updates, news, and documents with the public
- Encourage participatory budgeting or co-creation of solutions

RESPONSE

1. The Office of the Police and Crime Commissioner for Suffolk (OPCC) does use a survey platform.
2. Smart Survey
3. The OPCC spends £360 per annum on its survey platform.
4. The survey platform contract within the OPCC renews December 2025.