

Supporting Vulnerable Victims

FREQUENCY: 6 monthly - APP (MARCH & SEPTEMBER)

CHIEF OFFICER LEAD: T/ACC Alice Scott

PURPOSE: To enable the PCC to effectively monitor the force's approach to supporting vulnerable victims alongside its compliance with the Victims' Code, to enable the PCC to hold the Chief Constable to account for the delivery of the Police and Crime Plan 2025-29 and support wider public reassurance. Specific elements in the Police and Crime Plan are as follows:

Theme One: An efficient and effective police force for Suffolk

Objective Two: Effective crime investigation, effective support for victims and appropriate management of offenders

- Ensure compliance with the police elements of the Victims' Code, appropriately assessing victims' needs, identifying repeat victimisation and ensuring there is an appropriate referral to victim support services.
- Understand the impact upon victims of Hate Crime, Domestic Abuse, Modern Slavery and Sexual Offences (including stalking and harassment) and act accordingly.
- Have a clear approach to tackling and preventing the crimes which constitute Violence Against Women and Girls, complemented by its commitments in the Suffolk Violence Against Women and Girls (VAWG) Strategy.
- Safeguard young people, prevent criminalisation and reduce re-offending.

Objective Three: Working in partnership

- Ensure the Constabulary meets its partnership obligations
- Ensure that the force works pro-actively through the Safer Stronger Communities Board particularly the Violence Against Women and Girls (VAWG), ASB, Criminal Exploitation, Modern Slavery (and Serious Violence) sub-groups.

MINIMUM REQUIREMENTS: The report will include:

- A focus on how the force supports and safeguards victims through investigation. This includes how the force works to understand victim needs, refers to support services appropriately, and why victims do not wish to support investigations. In particular, victims of Hate Crime, Domestic Abuse, Modern Slavery and Sexual Offences (including stalking and harassment).
- The force's approach to identifying, supporting and reducing repeat victimisation, those that are persistently targeted, and/or particularly vulnerable.
- Relevant and up-to-date data on crime rates, solved rates and operational approaches covering Hate Crime (broken down by protected characteristic), Domestic Abuse, Modern Slavery (and Human Trafficking), Rape and Serious Sexual Offences and stalking and harassment. This should include short/long-term performance trends,



geographic differences, demographic differences, and any operational narrative as to the current challenges.

- Reference to the 12 Rights in the Victims' Code, explanation of the Police's role in supporting rights. This should include data on performance/compliance, and any narrative of current challenges.
- Any emerging demand, risks and financial consequences (in relation to this area of work).
- Any HMICFRS requirements (in relation to supporting victims specifically).

OTHER CONSIDERATIONS: We invite the force to provide additional professional judgement as to what other issues need to be drawn out, this could include:

- A comparison with our MSG's on data around Clare's Law.
- Any wider data from performance packs that could provide additional information related to victims.
- Any relevant updates from the Hate Board, Supporting Victims Sub-group, or any other relevant scrutiny arrangements and partnership working – including any learning or improvements.
- Any relevant update on the effectiveness of the DA Team changes, or any other notable improvements the force is making.
- An outline of any pertinent pressures on the police as a result of how the CJS is working.
- An assessment on the Home Office's intention to make it easier for police to apply for stalking protection orders (appreciating there is now a new government, but any comments on the force's assessment of capability).



Managing Offenders and reducing re-offending

FREQUENCY: 6 monthly - APP (MARCH AND SEPTEMBER)

CHIEF OFFICER LEAD: T/ACC Alice Scott

PURPOSE:

To enable the PCC to monitor the Constabulary's management of offenders and approach to reducing reoffending and to enable the PCC to hold the Chief Constable to account for the delivery of the Police and Crime Plan 2025-29 and support wider public reassurance. Specific elements in the Police and Crime Plan are as follows:

Theme One: An efficient and effective police force for Suffolk

Objective Two: Effective crime investigation, effective support for victims and appropriate management of offenders

- Safeguard young people, prevent criminalisation and reduce re-offending.
- Appropriate use of Out-of-Court Resolutions, Conditional Caution and the Integrated Offender Management Scheme, to reduce re-offending and manage offenders.

Objective Three: Working in partnership

- Ensure the Constabulary meets its partnership obligations
- Work effectively with Probation on the governance of the Integrated Offender Management Scheme and through multi agency public protection arrangements.
- Support system solutions to improve the criminal justice system, and mitigate the cost and workload pressures on the police arising from system delays and lack of capacity.

MINIMUM REQUIREMENTS: The report will include:

- Data on numbers of offenders supported, types of support, and any operational considerations of specific cohorts or geographies in Suffolk.
- Relevant updates and data driven through the Integrated Offender Management Strategy.
- The force's approach, and any updates to the approach, to Out of Court Resolutions, and relevant partnership working with Probation, through Custody, and use of external provision for offender programmes.
- The force's approach on tackling perpetrator behaviours through relevant programmes. This should include any learning, next steps, and relevant victim support.
- Management of Registered Sex Offenders and other challenging offender cohorts, as well as the impacts or future issues arising in management.
- How the force processes offenders and any policy changes to do with issues like use of bail and RUI and the use of other orders to show how the force protects victims and the wider community in its dealing with offenders.



- Any emerging demand, risks and financial consequences (in relation to this area of work).
- Any HMICFRS requirements (in relation to offender management and reducing re-offending specifically).

OTHER CONSIDERATIONS: We invite the force to provide additional professional judgement as to what other issues need to be drawn out, this could include:

- Updates from the OOCD Scrutiny Panel, and any learning/improvements.
- Any work the force is doing with external partners in reducing and preventing reoffending.
- Any future impact on managing offenders due to national funding changes on the delivery of Drugs Test on Arrest.



The Police Response to Fraud

FREQUENCY: 6 monthly – APP (September and March)

CHIEF OFFICER LEAD: T/ACC Alice Scott

PURPOSE: To enable the PCC to monitor the Constabulary's approach to fraud investigation, and the commitment through the Police and Crime Plan 2025-29 to strengthen the approach to economic crime, fraud investigation and victim support. Specific elements in the Police and Crime Plan are as follows:

Theme One: An efficient and effective police force for Suffolk

Objective Two: Effective crime investigation, effective support for victims and appropriate management of offenders

- Keep people informed and updated when they report a crime.
- Deliver quality investigations by skilled professionals
- Strengthen the approach to economic crime, fraud investigation and victim support, utilising the funding made available from Suffolk Public Sector Leaders for fraud prevention to good effect and learning for future investments

Objective Three: Working in partnership

- Ensure the Constabulary meets its partnership obligations

MINIMUM REQUIREMENTS: The report will include:

- Up-to-date and relevant data on recorded fraud rates, solved rates, nature of fraud, as well as a breakdown of cases in service or referred through National Fraud Intelligence Bureau (NFIB). Data should be assessed for performance against short/long term trends, and any operational concerns outlined.
- The force's approach to fraud investigation, including how it links into national mechanisms and effectively supports investigation and detection.
- How the force is ensuring appropriate investigations and updates, as well as how the force ensures victims are appropriately supported or referred to victim services. This should include how the force's needs assessment processes support understanding of vulnerability.
- Any emerging demand, risks and financial consequences (in relation to this area of work).
- Any HMICFRS requirements (in relation tackling fraud specifically) and preparedness for future PEEL inspections.



OTHER CONSIDERATIONS: We invite the force to provide additional professional judgement as to what other issues need to be drawn out, this could include:

- How the Fraud Strategy and SPR impacts the force, outlining what requirements are currently being met and any challenges.
- Any comments on the National Strategy for Fraud and Cyber Crime and any assessment of how this impacts Suffolk's ability to tackle Fraud and help provide appropriate support to victims.
- An outline of the organisational structure and responsibilities for fraud investigations – including updates on the Fraud Protect and Prevent Officers.