

The Rt Hon Yvette Cooper MP
Home Secretary
Home Office
2 Marsham Street
London

Our ref:TP/AH07

02 July 2025

Dear Home Secretary

RE: An inspection of the police response to the public disorder in July and August 2024. Tranche 2: use of an intelligence-led approach, tackling online content and social media, and crime investigations.

Thank you for the opportunity to comment on Tranche 2 of this National Thematic report.

Although Suffolk did not experience any significant violent disorder resulting from the tragic events in Southport at the end of July 2024, the Constabulary did provide mutual aid in the form of Police Support Units (PSUs) to colleagues in other forces. The force has provided a response to the Tranche 2 report which includes an update on Tranche 1 recommendations which I attach and will publish on my website.

Suffolk Constabulary has created an action plan to monitor consideration and progression against HMICFRS recommendations from both Tranche 1 and Tranche 2 reports and will work with the NPCC, APCC, CoP and Home Office to support implementation where appropriate.

Yours sincerely



Tim Passmore, Police and Crime Commissioner for Suffolk



Response to HMICFRS' report: [An inspection of the police response to the public disorder in July and August 2024; Tranche 1 and Tranche 2](#)

In December 2024, HMICFRS released Tranche 1 and in May 2025 Tranche 2 of this national thematic report which detailed the findings of its rapid review into the policing response to public disorder following the murders of three young girls in Southport in July 2024.

This first tranche focused on the police service's public order public safety (POPS) capacity and capabilities; its ability to mobilise officers across police forces to respond to the disorder; and how the well-being and resilience of officers might be affected by repeated exposure to incidents of disorder.

The second Tranche focused on how the police managed intelligence, online content including misinformation and disinformation, and investigations into the disorder.

Both reports have made wide-reaching recommendations for the National Police Chiefs' Council (NPCC) and Chief Constables, working the College of Policing (CoP) and the Home Office, to create plans to:

Tranche 1

- Improve the police service's capacity and capability to respond to widespread violent disorder.
- Improve how the police service mobilises public order public safety (POPS) resources.
- Improve the well-being support the police service gives to its officers and staff.

Tranche 2

- Improve how the police service collects, analyses and communicates intelligence about disorder.
- Better understand and respond to the risk associated with online content.
- Improve how the police service investigates offences associated with large-scale disorder.

Joint Constabulary Response

Following the tragic events, widespread unrest and violent disorder broke out in many towns and cities across the UK in August 2024. Norfolk and Suffolk Constabularies responded collaboratively and in partnership with our other regional forces to support the national mobilisation of Public Order Level 2 trained officers under Operation Navette. We were jointly asked to mobilise our Strategic Policing Reserve of Police Support Unit's (PSU), a group of officers who are trained in enhanced public order tactics who deploy in specialist police carrier vans. Mutual aid provision under Operation Navette was stood-up on Thursday 1st August. Both Constabularies provided PSUs daily, until 18th August as part of the national mobilisation programme.

After the publication of the Tranche 1 report in December 2024 and updated following publication of the Tranche 2 report in May 2025 an action plan has been created to record and monitor the consideration and progression of all the HMICFRS recommendations contained in both reports.

Governance of the Action Plan will be via the Supt Operational Support directly and subsequently via the Operational Support Governance Group (Chair ACC Joint Operations).

In collaboration with departments in both Constabularies, our joint Specialist Operations Command will work with the National Police Chiefs' Council, the College of Policing, and the Home Office to consider, and where appropriate implement the report's recommendations on a local or regional basis. We await further national direction on this matter.

Our joint Specialist Operational Command will also work with the OPCC of both Constabularies to support their consideration of the Ministry of Justice's 'Major Criminal Incident Framework'. This framework has links with the HMICFRS Public Disorder reports and has been developed in partnership with the Home Office Victims of Terrorism Unit (VTU) and the Association of Police and Crime Commissioners (APCC).

This framework has been created for Police and Crime Commissioners, Police, Fire and Crime Commissioners, and Mayoral Authorities across England and Wales. It intends to support PCCs and their offices in their role in supporting victims and witnesses of major criminal incidents that occur in England and Wales, and to ensure they are familiar with the national support available to those affected, both in the immediate aftermath and in the medium-to-longer term. It is also designed to be used as a tool to better understand the roles of other bodies in response to an incident.