



SUFFOLK CONSTABULARY

ORIGINATOR: CHIEF CONSTABLE

SUBMITTED TO: OFFICE OF THE POLICE AND CRIME COMMISSIONER

SUBJECT: PROGRESS AGAINST HMICFRS INSPECTION RECOMMENDATIONS

SUMMARY:

1. This report provides an overview of progress made by the constabulary against a number of recommendations set by His Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) as a result of recent inspections and publications (as of April 2025).

RECOMMENDATION:

1. The PCC is asked to consider the progress made by the constabulary and raise issues with the Chief Constable as appropriate to the PCC's role in holding the Chief Constable to account.

1 SUFFOLK CONSTABULARY STRATEGIC PROCESS AND GOVERNANCE OF HMICFRS

- 1.1 Strategic oversight of all HMICFRS related matters is managed by the Deputy Chief Constable via a monthly Steering Group meeting held with senior management to track progress of recommendations made through published reports, review submissions for completed actions and manage preparation for inspections.
- 1.2 The Suffolk HMICFRS team is led by the Head of the Suffolk Delivery Unit (SDU; formerly Performance Improvement Unit) and the HMICFRS Force Liaison Officer (FLO). Both roles sit within the Futures Hub (formerly the 2025 Corporate Improvement & Innovation Team). This structure enables the force to coordinate and liaise with HMICFRS on the organisation and planning of inspections, data requests and the continuous improvement involved with HMICFRS related work.
- 1.3 Recommendations are recorded and allocated to strategic leads and progressed as required. It is a continuous improvement process and updates are provided to HMICFRS via the HMICFRS monitoring portal and continuous engagement with HMICFRS Force Lead Liaison (FLL).
- 1.4 Recommendations and AFIs from force inspections (e.g. PEEL and National Children Protection Inspections) are monitored through a monthly Bronze Coordination Group meeting chaired by the Chief Superintendent for Suffolk Crime, Safeguarding and Incident Management (CSIM). Recommendations and AFIs from national thematic papers or super-complaint reports are monitored at the same meeting on a quarterly basis.

2 PROCESS WITH OFFICE OF THE POLICE AND CRIME COMMISSIONER

- 2.1 Suffolk Constabulary has a structured process with the Office of the Police and Crime Commissioner (OPCC) in how we respond to HMICFRS publications.
- 2.2 All reports published by HMICFRS that involve recommendations or areas for improvement (AFIs) for Suffolk Constabulary, whether they are specific to Suffolk or applicable on a national level, require a response on behalf of the Chief Constable as to how the constabulary intends to progress any recommendations. This response is provided to the OPCC and published on their website alongside their own response. Links to the responses can be found [here](#).
- 2.3 Super-complaints do not follow the same procedure as national thematic reports, further information regarding super-complaints can be found [here](#).
- 2.4 The recommendations provided in the super-complaint reports are not mandatory for the constabulary to follow. The constabulary must report its stance on the recommendations to the National Police Chief's Council (NPCC) within six months of the published date. The NPCC collate responses from all police forces and publish an NPCC response to the super-complaint.

3 RECOMMENDATIONS AND AREAS FOR IMPROVEMENT (AFIs)

- 3.1 This report provides an update on the outstanding recommendations for Suffolk Constabulary as identified by HMICFRS through their inspection activity. According to HMICFRS' Monitoring

Portal, there are currently 103 open recommendations¹ and 22 open AFIs being progressed within Suffolk Constabulary. The below section provides a breakdown of the internal status of these actions.

3.2 Of the 100 open recommendations, 56 of these are ready for closure internally, meaning Suffolk Constabulary have considered these met and are awaiting closure on the portal. Of the 22 open AFIs, six of these are ready to be submitted for closure to HMICFRS. This follows the process established by HMICFRS whereby forces can self-certify Level 2 and Level 3 recommendations and AFIs for closure by submitting a letter on behalf of the Chief Constable outlining the actions taken by the force to address. This is an ongoing process.

3.3 The following provides a breakdown of the internal status of recommendations and AFIs:

3.3.1 Recommendations: 103 open

- 47 in progress (including 8 new)
- 56 ready to be submitted for closure²

3.3.2 AFIs: 22 open

- 16 in progress
- 6 ready to be submitted for closure

4 NEW NATIONAL THEMATIC REPORTS

4.1 The following section details one new national thematic report published in the period since the previous report in October 2024 and/or not covered in the previous report. All the reports can be accessed from the title headings in this paper.

4.2 [An inspection into how effectively the police investigate crime](#)

4.2.1 This paper was published by HMICFRS on 27 March 2025 as a result of their national thematic inspection.

4.2.2 Suffolk Constabulary is in the process of completing an initial response which will be provided to the OPCC within 56 days.

4.2.3 The report detailed the findings of HMICFRS' inspection into how effectively the police investigate crime following a long-term decline in successful prosecutions.

4.2.4 In total, the report made 11 recommendations, of which eight are for police forces to progress. These have been assigned to the Chief Superintendent of Crime, Safeguarding and Incident Management (CSIM) to progress.

¹ Including three recommendations which have been self-certified but remain unverified by HMICFRS

² Recommendations or AFIs are considered ready for closure once submitted by the owner; these are either awaiting closure by HMICFRS or there are other recommendations within the same report still outstanding finalisation (currently all report recommendations are submitted for closure together).

5 UPDATES ON PREVIOUSLY PUBLISHED NATIONAL THEMATIC REPORTS

5.1 This section will cover updates on recommendations and AFIs from previous publications that have significant updates, where recommendations have been addressed and submitted for closure or those that have had deadlines within the reporting period.

5.2 [A joint thematic inspection of the police and Crown Prosecution Service's response to rape – Phase one: From report to police or CPS decision to take no further action \(2021\)](#)

5.2.1 This report was published in July 2021 and included a total of 13 recommendations, eight of which were for police forces. Seven of these have already been met and considered closed, with one long standing recommendation remaining open as a longer-term programme of work.

5.2.2 A copy of Suffolk Constabulary's original response can be found [here](#).

5.2.3 Recommendation 1 is owned by Suffolk and Norfolk's joint Chief Superintendent of Specialist Operations Command (formerly Joint Justice Services) and recommends all police forces to ensure information on protected characteristics of rape victims is accurately and consistently recorded.

5.2.4 As outlined in the [October 2024 APP report](#), this recommendation is subject to both national and systems work which is ongoing, but is complex in nature expected to be a long term programme before the recommendation can be considered met.

5.2.5 Progress against this recommendation will continue to be monitored at Suffolk's HMICFRS Bronze Coordination Group.

5.3 [Police response to violence against women and girls – Final Inspection Report \(2021\)](#)

5.3.1 This report was published in September 2021 and included a total of five overarching recommendations with multiple sub-recommendations, of which three were for police forces. Two of these have already been met and considered closed, however, the remainder continues to be owned by the Chief Superintendent of CSIM and progressed by the Superintendent of Workflow Management.

5.3.2 A copy of Suffolk Constabulary's original response can be found [here](#).

5.3.3 Recommendation 20 fell into the overarching recommendation that forces should review use of outcomes 15 and 16 in violence against women and girls (VAWG) offences. Specifically, this recommendation reads that the NPCC VAWG National Delivery Lead should develop and disseminate to forces a process for consistent and robust monitoring of outcomes 15 and 16 VAWG cases. At a minimum this should require inspector-level sign-off on these cases with rationale for the closure recorded and auditable.

5.3.4 Following updated rules published by the Home Office regarding which investigations might fall into the category of Rape and High-Risk Domestic Abuse (DA) investigations and be subject to this recommendation, policies were reviewed internally to ensure compliance.

5.3.5 An audit was carried out in December 2024 which showed that there were high levels of compliance on the relevant offences with an Inspector authorisation for the use of outcomes 15 and 16. However, the audit has raised some additional questions as to the need for an Inspector review on offences that the Crown Prosecution Service (CPS) has deemed requiring no further action. The policy is being reviewed accordingly.

- 5.3.6 This will continue to be monitored at Suffolk's HMICFRS Bronze Coordination Group.
- 5.4 [A joint thematic inspection of Multiagency Public Protection Arrangements – "Twenty years on, is MAPPA achieving its objectives?" \(2022\)](#)
- 5.4.1 This report was published in July 2022 and included a total of 19 recommendations, four of which were for police forces. Two of these have already been met and considered closed, however, the remaining two can now be updated on. These continue to be owned by the Head of CSIM and progressed by the Superintendent for Demand Reduction.
- 5.4.2 A copy of Suffolk Constabulary's original response can be found [here](#).
- 5.4.3 Recommendation 18 recommends that police forces should ensure that all Multi-Agency Public Protection Arrangements (MAPPA) nominals managed at Levels 2 and 3 are allocated to a suitably trained police offender manager. Currently, in Suffolk all Level 2 and 3 sexual offenders are allocated to an appropriately trained officer/staff member with attendance at MAPPA from the correct level police decision makers. Violence or dangerous offenders at Level 2 or 3 are allocated to a Locality Inspector with Detective Superintendent representation at MAPPA meetings. Additional training for Locality Inspectors is planned.
- 5.4.4 At present Suffolk Constabulary do not have any Management of Sexual or Violent Offenders (MOSOVO) trained officers working in relation to non-sexual offenders to support Locality Inspectors. However, a review of the constabulary's offender management structure has commenced in October 2024, which includes in its Terms of Reference a need to review the wider MOSOVO approach to include non-sexual offenders. This is an ongoing project, the outcome for which could impact upon the progressing of this recommendation.
- 5.4.5 Recommendation 19 recommends that police forces should ensure that workloads for staff managing sexual offenders are reviewed against national expectations and, where found to be excessive, take steps for mitigation and communicate this to affected staff.
- 5.4.6 In 2023, four police officer posts were recruited to the Public Protection Unit (PPU) in order to provide greater support and resilience. During this time the ratio of Registered Sex Offenders (RSOs) to Public Protection Officers (PPOs) remains higher than the national guidance, although this has continually improved over time.
- 5.4.7 During 2024, an additional detective sergeant and two constables have been seconded into the unit with MOSOVO training to further support interventions and provide greater resilience. As with Recommendation 18, the review into the constabulary's offender management structure will consider caseloads and demand profiles in order to meet this recommendation. Any further update on this recommendation awaits the outcome of this review.
- 5.4.8 Progress against these recommendations will continue to be monitored at Suffolk's HMICFRS Bronze Coordination Group.
- 5.5 [An inspection of vetting, misconduct and misogyny in the police service \(2022\)](#)
- 5.5.1 This report was published in November 2022 and included a total of 43 recommendations and five AFIs. Of these, 29 recommendations and all five AFIs were for police forces. These

continue to be owned and progressed by the Superintendent for Suffolk and Norfolk Constabularies' Joint Professional Standards Department.

- 5.5.2 A copy of Suffolk Constabulary's original response can be found [here](#).
- 5.5.3 Due to the volume of recommendations included in this report and its national priority, HMICFRS instigated a national programme to review individual force progress against these recommendations. This has required regular reporting, including providing evidence of how the constabulary has met each recommendation, and remote inspections conducted by HMICFRS inspectors.
- 5.5.4 As a result of this process, 20 of the 29 recommendations and three of the five AFIs have been met and verified by HMICFRS. This leaves nine recommendations and two AFIs that continue to be progressed by Suffolk and Norfolk's Joint Professional Standards Department and People Directorate.
- 5.5.5 These continue to be monitored at a monthly HMICFRS Steering Group, chaired by the Deputy Chief Constable, and will be reviewed again as part of the HMICFRS' next integrity inspection in Suffolk Constabulary (date currently unknown).
- 5.6 [An inspection into how well the police and other agencies use digital forensics in their investigations \(2022\)](#)
- 5.6.1 This report was published in December 2022 and included a total of nine recommendations, of which three were for police forces. Two of these have already been met and closed, however, the remainder continues to be owned and progressed by the Chief Superintendent of Joint Protective Services.
- 5.6.2 Recommendation 4 recommends that the NPCC and forces within England and Wales need to include the management of digital forensic kiosks in their governance and oversight frameworks.
- 5.6.3 Work continues to progress against this recommendation which has gained greater ICT ownership.
- 5.6.4 This recommendation continues to be monitored at Suffolk's HMICFRS Bronze Coordination Group.
- 5.7 [An inspection of how effective police forces are in the deployment of firearms \(2023\)](#)
- 5.7.1 This report was published in July 2023 and included a total of 12 recommendations, of which eight were for police forces. Seven of these recommendations have been considered met and made ready for closure, with the remainder continuing to be owned by the Chief Superintendent of Joint Specialist Operations Command.
- 5.7.2 A copy of Suffolk Constabulary's original response can be found [here](#).
- 5.7.3 Recommendation 2 of the report recommended that chief constables make sure there is access to both specialist strategic firearms commanders and specialist tactical firearms commanders, through a 24-hour rota covering the region.

- 5.7.4 Suffolk Constabulary already operates under a Memorandum of Understanding (MoU) as part of the regional Seven-Force Cross Boundary Command for access to strategic and tactical firearms commanders for high threat incidents. This was sanctioned by the seven Eastern Region Chief Constables in 2022.
- 5.7.5 However, in response to this recommendation these arrangements are being formalised under a Section 22A Police Act 1996 seven-forces collaborative-services legal agreement for a Specialist Firearms Commander cadre. This is being progressed through the joint constabulary's legal teams. In the meantime, the existing agreement ensures access to commanders is maintained when required.
- 5.7.6 This recommendation continues to be progressed and will be monitored at Suffolk's HMICRS Bronze Coordination Group.
- 5.8 [Homicide prevention: An inspection of the police contribution to the prevention of homicide \(2023\)](#)
- 5.8.1 This report was published in August 2023 and included a total of three recommendations, of which two were for police forces. These continue to be owned by the Chief Superintendent for Joint Specialist Crime and Capabilities (formerly Joint Protective Services) in Suffolk and is being progressed by the Superintendent for the Joint Major Investigations Team.
- 5.8.2 A copy of Suffolk Constabulary's original response can be found [here](#).
- 5.8.3 Work has progressed on both of these recommendations and the constabulary will now be remitting them for closure to the Deputy Chief Constable. Once agreed, these will be submitted for closure with HMICFRS.
- 5.9 [Race and policing: An inspection of race disparity in police criminal justice decision-making \(2023\)](#)
- 5.9.1 This report was published in August 2023 and included a total of 13 recommendations, of which four were for police forces. These are being owned and progressed by the Chief Superintendent of Joint Specialist Operations Command.
- 5.9.2 A copy of Suffolk Constabulary's original response can be found [here](#).
- 5.9.3 Work is progressing across all of these action areas. Progress against these recommendations will continue to be monitored at Suffolk's HMICFRS Bronze Coordination Group.
- 5.10 [An inspection of the effectiveness of the police and law enforcement bodies' response to group-based child sexual exploitation in England and Wales \(2023\)](#)
- 5.10.1 This report was published in December 2023 and included a total of nine recommendations and one AFI, of which, four recommendations and the AFI were for police forces. One of these recommendations has now been considered met and made ready for closure, with the remaining being owned and progressed by the Chief Superintendent of CSIM.
- 5.10.2 A copy of Suffolk Constabulary's original response can be found [here](#).

- 5.10.3 Recommendation 2 of the report recommended that chief constables should make sure that their forces have a problem profile for child sexual exploitation (CSE), which informs their force's understanding of CSE in the area.
- 5.10.4 A force-wide problem profile has been commissioned internally and is expected to be completed in April 2025. Currently, child sexual exploitation and abuse (CSEA) is monitored through existing force structures such as Monthly Intelligence Meetings and Tactical Tasking and Coordinating meetings where bespoke profiles can be requested, either based on subjects of locations.
- 5.10.5 Recommendation 4 of the report recommends that chief constables ensure there are sufficient measures in place to identify group-based CSE within the record management systems.
- 5.10.6 At present, Suffolk Constabulary does not have a method of recording whether an offender is suspected of being involved in group-based CSEA, and there will be no further changes within the constabulary's record management system to meet this recommendation. However, mechanisms detailed in the original response exist to manage child sexual exploitation, including those children at risk of group-based exploitation.
- 5.10.7 Recommendation 8 of the report recommends the chief constables should arrange Op Hydrant's Continuing Professional Development (CPD) for those who have not received it.
- 5.10.8 Hydrant training has now been arranged for all relevant frontline officers in Suffolk Constabulary, and has been signed off for delivery to officers at the earliest availability. This recommendation has been considered met and will be remitted to the Deputy Chief Constable to submit for closure.
- 5.10.9 Recommendation 9 of the report recommended that chief constables take effective steps to eradicate victim-blaming language in their forces.
- 5.10.10 In response to this recommendation, vulnerability training has been scheduled for September 2025, which will include training on victim-blaming language. Compliance with this training will be audited before this recommendation is considered met. Use of appropriate language is also included in missing training delivered to SPOCs in November and December 2024, and has also be made available as an online Learning Management System (LMS) package with the expectation that all response staff undertake this training.
- 5.10.11 AFI 1 of the report states that chief constables should work with their statutory safeguarding partners to review, promote and make sure that relevant group-based child sexual exploitation disruption and prevention initiatives are implemented effectively in their forces. It specifies that this should include consideration of options such as advice given in the Home Office disruption toolkit and an Operation Makesafe type of approach.
- 5.10.12 In response to this Area for Improvement, Operation Makesafe is being reviewed for implementation in Suffolk Constabulary by the County Partnership and Prevention Hub, monitored through the Child Protection Delivery Group.

- 5.10.13 Progress against the remaining recommendations and AFI continues and will be monitored at Suffolk's HMICFRS Bronze Coordination Group.
- 5.11 [Meeting the needs of victims in the criminal justice system \(2023\)](#)
- 5.11.1 This report was published in December 2023 and included a total of six recommendations, only one of which was for police forces. These are owned by the Chief Superintendent of Joint Specialist Operations Command to progress.
- 5.11.2 A copy of Suffolk Constabulary's original response can be found [here](#).
- 5.11.3 Recommendation 3 of the report recommended that the College of Policing (CoP) should, with the NPCC and chief constables, develop minimum standards for the completion of victim needs assessments, which should include standards for timeliness of completion and clarity on the information to be recorded.
- 5.11.4 There is no further update on this recommendation from what was reported at the [last update](#). This still awaits confirmation of metrics and guidance by the NPCC.
- 5.11.5 Progress against this recommendation will continue to be monitored at Suffolk's HMICFRS Bronze Coordination Group.
- 5.12 [An inspection report on progress to introduce a national operating model for rape and other serious sexual offences investigations in early adopter police forces \(2024\)](#)
- 5.13 This report was published in August 2024 and included a total of 14 recommendations, of which five are for police forces to progress. These are owned by the Chief Superintendent of CSIM.
- 5.14 A copy of Suffolk Constabulary's original response can be found [here](#).
- 5.15 As of April 2025, two of the five recommendations have been considered met and have been made ready for closure, whilst three remain ongoing.
- 5.16 Recommendation 3 related to all relevant personnel receiving the CoP approved training on investigation of word-on-word cases. In addition to all Rape and Serious Sexual Offence (RASSO) investigators completing CoP's RASSO Investigative Skills Development Programme (RISDP), all also have access to the Operation Soteria National Operating Model (NOM) products have been received the inputs on word-on-word cases. This recommendation has therefore been considered met and will be remitted to the Deputy Chief Constable to submit for closure.
- 5.17 Recommendation 7 of the report recommended that all chief constables ensure their force priorities identifying and disrupting RASSO suspects through the effective management of breaches of bail and protection orders and NOM training on using criminal and civil orders to tackle RASSO.
- 5.18 Suffolk Constabulary already prioritises RASSO suspects for identification, arrest and disruption, and there are reviews ongoing within the constabulary to strengthen processes for the management of protection orders which will incorporate RASSO suspects. In response to this recommendation, all RASSO teams continue to complete relevant NOM CPD. As a result,

this recommendation has been considered met and will be remitted to the Deputy Chief constable to submit for closure.

- 5.19 The remaining three recommendations remain open and are being progressed as part of Suffolk Constabulary's implementation of the Operation Soteria NOM. These will continue to be monitored at Suffolk's HMICFRS Bronze Coordination Group.
- 5.20 [An inspection into activism and impartiality in policing \(2024\)](#)
- 5.20.1 This report was published in September 2024 and included a total of 22 recommendation, of which nine are for police forces. These are owned separately across multiple departments to progress.
- 5.20.2 A copy of Suffolk Constabulary's original response can be found [here](#).
- 5.20.3 As of April 2025, four of the nine recommendations have been considered met and have been made ready for closure, whilst five remain ongoing.
- 5.20.4 Action against Recommendation 9 of the report, which is to be led by the CoP updating its engagement and communication APP, awaits the publication of this update. This will be progressed by Suffolk Constabulary's joint Corporate Communications department.
- 5.20.5 Recommendation 10 of the report recommends that chief constables give clear direction to their workforce about wearing and displaying visible representation, including clear communication and enforcement of policies. This recommendation is being progressed by Suffolk Constabulary's People Directorate, who are in the process of reviewing and amend the existing Uniform Policy in accordance with the recommendation.
- 5.20.6 Recommendation 12 of the report relates to training being provided to relevant personnel on equality impact assessments (EIAs). This recommendation is owned by the People Directorate and some training has already been rolled out to relevant project managers and HR teams. However, further training and inputs are being scheduled to develop this further.
- 5.20.7 Recommendation 13 of the report recommends that chief constables audit any policies which refer to the Equality Act 2010 and have processes in place to regularly review and update these. Suffolk Constabulary's Central Policy Unit already has a well-established and effective process for regularly reviewing and updating policies in line with the Equality Act 2010. Therefore, this recommendation has been considered met and will be remitted to the Deputy Chief Constable to submit for closure.
- 5.20.8 Recommendations 16, 17, 18 and 20 relate to the management of non-crime hate incidents in Suffolk Constabulary and are owned by the Superintendent for Hate Crime. Recommendation 18, which relates to having effective and efficient processes for assessing and reviewing hate incidents, remains open whilst a Standard Operating Procedure (SOP) is finalised to ensure the relevant processes are followed. The other three related recommendations have all been considered met and will be remitted to the Deputy Chief Constable to submit for closure.
- 5.20.9 Recommendation 22 of the report recommends that all forces should make sure they have a robust assessment process for allocating funding and giving support to their networks, prioritising funding and support based on local need.

5.20.10 Recommendation 22 is owned by the Deputy Chief Constable for Suffolk. Work is being progressed through the Joint Equalities Board to consider any required changes in line with this recommendation. Once this has been completed and any policy amendments finalised, an update can be provided against this recommendation.

5.20.11 Progress against outstanding recommendations will be monitored at Suffolk's HMICFRS Bronze Coordination Group.

5.21 [The policing response to antisocial behaviour: PEEL spotlight report](#)

5.21.1 This report was published in October 2024 and included a total of eight recommendations, of which five were for police forces. These are owned by the Chief Superintendent of Suffolk County Policing Command (CPC). All but one of these recommendations remain open for progressing.

5.21.2 A copy of Suffolk Constabulary's original response can be found [here](#).

5.21.3 These recommendations broadly relate to the review and development of processes and training for the appropriate recording, risk assessment and delivery of ASB and problem-solving policing.

5.21.4 In response to these recommendations a range of initiatives have been progressed including relevant training either being delivered or planning to be delivered to all call handlers, community policing teams, response officers and student officers, guidance on ASB via pocket guides, intranet pages and briefings, and access to CoP resources.

5.21.5 Recommendation 8 of the report recommends the forces give neighbourhood policing teams ASB training that makes best use of the CoP's ASB guidance and resources.

5.21.6 In line with this, Suffolk Constabulary's County Partnership and Prevention Hub (CPPH) continually updates its intranet page in response to any changes and developments from the CoP, with resources available to all through this hub. Staff and officers are regularly offered opportunities to attend CPD delivered by or recommended by the CoP, with learning shared across the force. Best practice is also shared through the Neighbourhood Policing Board and in February 2025, all Community Policing Teams in Suffolk were provided with ASB from the ASB Inspector from CPPH. As a result, this recommendation has been considered met and will be remitted to the Deputy Chief Constable to submit for closure.

5.21.7 Progress against the remaining recommendations continues to be monitored at Suffolk's HMICFRS Bronze Coordination Group.

6 **SUPER COMPLAINTS**

6.1 [The police response to stalking: Report on the super-compliant made by the Suzy Lamplugh Trust on behalf of National Stalking Consortium \(2024\)](#)

6.1.1 This report was published in September 2024 and includes a total of 29 recommendations, of which 16 are for police forces. These are owned by the Chief Superintendent of CSIM and are being progressed by the Superintendent for Workflow Management.

- 6.1.2 In accordance with Recommendation 27 and 28 of the report, Suffolk Constabulary published its initial response to these recommendations on the [force website](#) and submitted the same response to the NPCC in November 2024. In March 2025, an update was provided to the NPCC.
- 6.1.3 These will continue to be progressed by the Superintendent for Workflow Management.

7 INSPECTIONS

7.1 [Police Effectiveness, Efficiency and Legitimacy Inspection \(PEEL\) 2023-25](#)

- 7.1.1 HMICFRS conducted the latest PEEL Inspection of Suffolk Constabulary during Spring 2023. The report was published on 4th October 2023.
- 7.1.2 HMICFRS assessed Suffolk Constabulary in 10 areas of policing and made judgements in nine of these 10. The report issued a total of 14 Areas for Improvement (AFIs), one Cause for Concern (which includes three recommendations) and one Innovative Practice.
- 7.1.3 An initial response was provided to the November 2023 APP Board and can be found [here](#).
- 7.1.4 In order to address and monitor progress against each of the recommendations and AFIs, Suffolk Constabulary manage a Bronze Coordination Meeting, chaired by the Chief Superintendent for Crime, Safeguarding and Incident Management (CSIM), and attended by assigned leads for each area of HMICFRS inspection.
- 7.1.5 As per HMICFRS' procedure, all 10 recommendations will remain open to be assessed again at the next inspection (date TBC). However, a number of these are close to having been met within Suffolk Constabulary to be moved into a business-as-usual position and monitored periodically ahead of any future inspection.
- 7.1.6 In the last APP update in April 2024, it was indicated that the cause of concern for responding to the public had been reinspected by HMICFRS inspectors who were satisfied that all three recommendations had been met. Suffolk Constabulary received verification from the Eastern Region HMICFRS inspector Roy Wilshire that these had been met and closed in August 2024.

7.2 [National Child Protection Inspection \(NCPI\)](#)

- 7.2.1 The Suffolk Constabulary NCPI Inspection report was published in December 2022. The published report can be found [here](#). This report made 10 recommendations.
- 7.2.2 Suffolk Constabulary was reinspected by HMICFRS on the progress made against these recommendations in July 2023. The report following this reinspection was published in November 2023.
- 7.2.3 This reinspection found that six of the 10 original recommendations had been met by Suffolk Constabulary. A full update on progress was provided to the January APP Board and can be found [here](#).
- 7.2.4 The four outstanding NCPI recommendations continue to be progressed and monitored through Suffolk Constabulary's Bronze Coordination Meeting alongside the PEEL AFIs.
- 7.2.5 Two of these have undergone internal audits to measure progress against the recommendations. However, these remain open to continue progressing.

7.3 Police Effectiveness, Efficiency and Legitimacy Inspection (PEEL) 2025-27

7.3.1 In Spring 2025, the new assessment framework (PAF) for the next cycle of PEEL was released by HMICFRS, along with a provisional timeline for force inspections. As of April 2025, Suffolk Constabulary is scheduled to receive its PEEL inspection under the new cycle in April 2026.

7.3.2 Preparations for this inspection have begun and are being managed through the HMICFRS Bronze Coordination Group. A self-assessment by Constabulary leads is being completed against the PAF to identify priority areas for the constabulary.

8 FINANCIAL IMPLICATIONS

8.1 None

9 OTHER IMPLICATIONS AND RISKS

9.1 None