

For further information on any of the items listed below please contact katherine.boswell@suffolk.police.uk

Police Headquarters
Martlesham Heath
Ipswich, IP5 3QS

17 January 2024

To: The Police and Crime Commissioner and Chief Constable

ACCOUNTABILITY AND PERFORMANCE PANEL

A meeting of the Accountability and Performance Panel, which will consider the agenda set out below, will be held at Police Headquarters, Martlesham on **Friday 17 January 2025 at 09:30**.

All reports are produced by the relevant Chief Officer. Report content is guided by the PCC's Police and Crime Plan Performance Framework and briefing notes, which can be found on our website: <https://suffolk-pcc.gov.uk/wp-content/uploads/2025/01/January-APP-Briefing-Notes.pdf>

PUBLIC AGENDA

1. Public Question Time
15 minutes allotted to public questions, notified in advance, to the PCC and Chief Constable
2. Open minutes of the meeting held on 22 November 2024 (Paper AP25/01)
3. Financial Monitoring Report by the Assistant Chief Officer (Paper AP25/02)
4. Improving Confidence and Satisfaction Report by the Chief Constable (Paper AP25/03)

This report will outline how Suffolk Constabulary is addressing the following commitment in the Police and Crime Plan:

- *Monitor victim satisfaction and public confidence.*
- *Work to improve communication with the public and enhance confidence in the police.*

5. Responding to calls for Assistance Report by the Chief Constable (Paper AP25/04)

This report will bring together the range of the ways the Constabulary responds to calls for assistance and the action it is taking to manage demand. It will outline how Suffolk Constabulary is addressing the following commitments in the Police and Crime Plan:

- *Maintain, and where necessary enhance, its good emergency response and call-handling performance.*
- *How it improves its processes for answering non-emergency calls and develop appropriate channels to report crime and contact the police.*

6. Use of Police Powers Report by the Chief Constable (Paper AP25/05)

This report will outline how Suffolk Constabulary is addressing the commitment in the Police and Crime Plan: Transparency regarding its use of police powers, including Stop and Search. The report will include information on Suffolk Constabulary's use of police powers and any disproportionality arising and will update on the external Police Powers Scrutiny Group.

7. Workforce Report by the Chief Constable (Paper AP25/06)

This report will outline how Suffolk Constabulary is addressing the following commitments in the Police and Crime Plan:

- Develop the professionalism and diversity of the workforce by focussing on attraction, recruitment, retention and development.*
- Ensure the approach to people management includes effective processes to support health, well-being and welfare of the workforce.*
- Provide opportunities through internships and apprenticeships and make best use of volunteers where that can positively support and improve capacity.*

8. Any Other Business

PRIVATE AGENDA

9. Closed minutes of the meeting held on 22 November 2024 (Paper AP25/07)

10. Strategic Policing Requirements Report by the Chief Constable (Paper AP25/08)

11. Civil Claims and Employment Tribunals Report by the Chief Constable (Paper AP25/09)

Sandra Graffham
Acting Chief Executive
Office of the Police & Crime Commissioner