



How your money is improving policing in Suffolk in 2019/20

ISSUE 3: DECEMBER 2019

In December 2018, the Suffolk Police and Crime Commissioner published the Chief Constable's plans for the police element of the precept increase for 2019/20. This report can be viewed on the [Suffolk OPCC website](#). This document provides an update as to how this money is improving policing in Suffolk in 2019/20.

Chief Constable Steve Jupp



I am pleased to present this publication as it clearly shows that my plans for the police element of the precept are not only on track but are nearing completion. This is testament to the expeditious way that the Constabulary has responded and also clearly demonstrates that the improvements were necessary. Please take the time to read about how these plans have become a reality and are already making a real difference to the way we tackle and deal with crime. All three Operation Sentinel teams are up and running and achieving fantastic results. The right officers have been recruited, received high quality training and provided with the best equipment to tackle criminals that use the road network in Suffolk. Digital Support Officers have been recruited and are already performing crucial roles in serious crime investigations by analysing technological devices and using digital evidence to bring offenders to justice. Furthermore, the eight additional Police Constables have arrived in Ipswich. Updates on all thirteen strands of my plans are contained within this publication. I promised that together with the PCC I would continue to ensure that Suffolk Constabulary is as efficient and effective as it can be and delivers all the objectives in the Police and Crime Plan. This document gives a clear picture of what the extra money has enabled us to achieve for Suffolk. In my view the progress and achievements are impressive. Suffolk now has more officers and staff and some of the best equipment and technology as a result of this extra money. These updates show how the Constabulary has delivered. Another update will follow in the Spring of 2020 to show you how this work has been completed ensuring Suffolk Constabulary can continue to protect and serve Suffolk effectively and the public can be confident that we are dealing with the things that matter most. I hope you find this informative.

Police and Crime Commissioner Tim Passmore



We are very lucky to live in one of the safest counties in the country, but that's not to say there aren't considerable challenges ahead which is why I made the decision to increase the policing element of the council tax by the maximum possible earlier this year. It's really important to me that you, as a council taxpayer, know exactly what that extra money you have provided this year pays for. I promised to update you regularly on how your money was spent and this is the latest report. I hope you agree the Constabulary and I have made excellent progress and the extra officers are already making a real difference. This document is a status report on the thirteen strands of our precept plan. Every proposal in this document has a clear link with my Police and Crime Plan and you will see that the Constabulary is very much on track to ensure this additional funding is spent wisely and in line with what we promised. The precept increase has enabled the recruitment of 29 extra officers this year. Eight of these additional officers are now supporting the Ipswich policing team and 21 officers have formed the Operation Sentinel team to help fight organised crime. Operation Sentinel has been in place in the south of the county since the summer and results have been very impressive. This is a major step-change in the fight against crime in our communities and I welcome this pre-emptive approach. Since our last update the Sentinel team has been extended into the East and West policing areas of the county and I am sure this countywide coverage will pay dividends. Policing needs to be a mix of expertise and it makes complete sense to complement the policing powers with the expertise of 21 new support officers. I am also delighted to see all the new Digital Support Officers are now in place.

Police & Crime Plan Objectives

The proposals set out in this document support the delivery of the Police and Crime Plan for Suffolk 2017 - 2021.

Objective 1 - Making Suffolk Safer - Responding to calls for urgent assistance

Objective 2 - Making Suffolk Safer - Caring about victims, communities, the local economy and our workforce

Objective 3 - Making Suffolk Safer - Protecting vulnerable people and communities by preventing, reducing and solving crime and reducing anti-social behaviour (ASB)

Objective 4 - Making Suffolk Safer - Delivering efficient and effective services with the right resources

The Police and Crime Plan for Suffolk 2017/21 can be found at:

<https://www.suffolk.police.uk/about-us/our-organisation/police-and-crime-plan>

Suffolk Constabulary Vision, Mission Values

Suffolk Constabulary's key priorities and principles are set out in its Vision, Mission and Values. The proposals set out in this document support the ambition and delivery of these priorities.



Suffolk Proposal	Cost £m	Suffolk Police and Crime Commissioner	SUFFOLK CONSTABULARY
1. Enhanced Automatic Number Plate Recognition (ANPR) coverage across Suffolk. Additional three police sergeants and 18 police constables (Total of 21 officers). Provide additional equipment and technology including a police drone.	1.0 0.6	Objective 2 Objective 3 Objective 4	Manage demand, Prevent crime & ASB, Modernise
2. Provide an additional 8x Police Constables to Ipswich Safer Neighbourhood Teams (SNT).	0.4	Objective 2 Objective 3 Objective 4	Modernise, Respond, Build confidence, Protect the vulnerable
3. Provide an additional 24x Police Staff Investigators to support Detectives leading serious and major crime investigations (3x Supervisors and 21 Investigators).	0.7	Objective 2 Objective 3 Objective 4	Modernise, Respond, Build confidence, Protect the vulnerable
4. Additional Data Communications posts (jointly with Norfolk Constabulary).	0.1	Objective 2 Objective 3 Objective 4	Modernise, Respond, Build confidence, Protect the vulnerable
5. Additional Police Staff for the Bail Management Team (jointly with Norfolk Constabulary).	0.1	Objective 2 Objective 3 Objective 4	Manage demand, Build confidence, Protect the vulnerable, Prevent crime & ASB
6. Additional Virtual Court Custody Detention Officers - 18 months temporary funding - (jointly with Norfolk Constabulary).	0.1	Objective 2 Objective 3 Objective 4	Manage demand, Build confidence, Modernise, Prevent crime & ASB
7. Back office	0.1	Objective 2 Objective 3 Objective 4	Manage demand, Build confidence, Modernise, Prevent crime & ASB
8. Additional police staff to further enhance ATHENA Investigation Management (jointly with Norfolk Constabulary).	0.3	Objective 2 Objective 3 Objective 4	Prevent crime & ASB, Modernise, Build confidence
9. Additional temporary police staff posts (Vetting, Information Management and Learning & Development).	0.4	Objective 1 Objective 2 Objective 3 Objective 4	Improve satisfaction, Build confidence, Respond, Protect the vulnerable
10. Fund Digital Asset Management System (DAMS) and Digital Evidence Transfer System) for Suffolk. Joint purchase with Norfolk Constabulary.	0.3	Objective 1 Objective 2 Objective 3 Objective 4	Improve satisfaction, Build confidence, Modernise, Manage demand, Protect the vulnerable, Collaborate
11. Fund Workflow Solution and Digital Public Contact. Joint purchase with Norfolk Constabulary.	0.1	Objective 1 Objective 2 Objective 3 Objective 4	Improve satisfaction, Build confidence, Modernise, Manage demand, Respond
12. Digital Forensics/Hight Tech crime data storage and infrastructure (jointly with Norfolk Constabulary).	0.2	Objective 2 Objective 3 Objective 4	Improve satisfaction, Build confidence, Manage demand, Modernise
13. Revenue funding of short life digital assets.	0.4		

1
Enhanced Automatic Number Plate Recognition (ANPR) coverage across Suffolk.
Additional three police sergeants and 18 police constables (Total of 21 officers).
Provide additional equipment and technology including a police drone.
Budget allocated £1.6m
Performance measures:
<ul style="list-style-type: none"> Arrests Proceeds of crime seized Drugs recovered Offences identified Fixed Penalty Notices issued Searches carried out Disrupting Organised Crime Groups

Update
<ul style="list-style-type: none"> All three ANPR Sentinel teams are now operational. First of the three teams was launched on 28 May 2019 and the remaining two in September 2019. The teams have now made 159 arrests, of which 11 were disqualified from driving, issued 175 traffic offence reports, undertaken 118 drug wipes and seized 112 vehicles. Three members of Organised Crime Groups have been arrested. New vehicles have been purchased and are being equipped with the most up-to-date technology. Vehicles
<ul style="list-style-type: none"> are being delivered in a phased approach during January to March 2020. Additional roadside ANPR camera positions have been identified. Work is underway to purchase and install these cameras. All three teams have social media accounts to keep the public informed about their work to arrest criminals and keep the county safe.

3
Provide an additional 24* police staff investigators to support detectives leading serious and major crime investigations (3 supervisors and 21 investigators).
Budget allocated £700k
*A total of 18 posts have been created (and not 24). See update.
Performance measures:
<ul style="list-style-type: none"> Cases assisted/supported Number of devices reviewed/examined and data interpreted vs time saved for officers. Evidential packages produced for investigations. Giving evidence at court. Live incidents supported/identification of otherwise missed evidential opportunities. Peer feedback.

Update
<ul style="list-style-type: none"> 18 Digital Support Officers are now in post across the organisation and external specialist training has been delivered. They perform crucial roles in serious crime investigations by analysing and assessing digital media such as phones, computers and other technological devices to bring offenders to justice. *The skill base required to do this effectively means that 18 people have been selected instead of the 24 originally planned. The roles, responsibilities and skillset of these post holders meant a higher grading than originally planned was required leading to fewer posts.

2
Provide an additional eight police constables to Ipswich Safer Neighbourhood Teams (SNTs).
Budget allocated £400k
Performance measures:
<ul style="list-style-type: none"> Tackling the serious violence issues for young people. Supporting work set out in the tackling youth and gang violence strategy. Community Engagement – Time spent and positive outcomes regarding community priorities. School Liaison – Time spent and positive outcomes. SNT Problem Oriented Policing – working on problem solving initiatives across the SNT's.

Update
Recruitment is now complete and the eight additional posts have now been filled across significant areas of policing within Ipswich localities.
<ul style="list-style-type: none"> Four new posts within the Youth Gang Prevention Unit (YGPU) provide further support to the work of the YGPU including diversion schemes and interventions to prevent young people becoming involved in gang and county line activity. Monthly performance is monitored through appropriate strategic steering groups. A Problem-Solving Tactical Advisor police constable is in post working alongside Safer Neighbourhood Teams countywide to identify problem-solving initiatives that will help reduce demand on services and support our communities. Performance is measured through reduction in crime and an increase in public confidence. Two additional Community Engagement Officers (CEO), one for Ipswich East and one for Ipswich West, now form part of the wider CEO team providing enhanced police visibility and engagement within the community to understand and tackle local issues. Positive outcomes, attendance at community events and successful resolution of local issues is a measurement of performance. An additional School Liaison police constable is in post for Ipswich recognising the need for more engagement with schools and young people in alternative provision education. Positive feedback from partners, a reduction in young people involved in criminality, and the number of referrals into diversion programmes measures performance.

4
Additional Data Communications posts (jointly with Norfolk Constabulary).
Budget allocated £100k

Update
<ul style="list-style-type: none"> This is now complete with two full-time and one part-time post (2.5 in total) having been recruited and are in post. Post holders have attended the national course and are performing well in role.

5
Additional police staff for the Bail Management Team (jointly with Norfolk Constabulary).
Budget allocated £100k (Suffolk share)

Update
<ul style="list-style-type: none"> This is now complete; there are three people in post.

6
Additional Virtual Court Custody Detention Officers - 18 months temporary funding (jointly with Norfolk Constabulary).
Budget allocated £100k (Suffolk share)

Update
<ul style="list-style-type: none"> This is now complete. Three out of the five posts have been recruited in to with additional hours being covered by current post holders. This is effective and efficient as it is temporary funding until the end of a national project.

<p>7</p> <p>Back office (3 police staff posts in our Information Technology department, 1 police staff post in our Finance department, 1 police staff Drug Expert Witness post).</p> <p>Budget allocated £100k (Suffolk share)</p>	<p>Update</p> <ul style="list-style-type: none"> Both the IT and Finance positions have been filled. The Drug Expert Witness post is a new role. A selection process did take place but an appointment was not made. This role has now been re-advertised and it is aimed to have this role filled by March 2020. 	<p>10</p> <p>Fund Digital Asset Management System (DAMS) and Digital Evidence Transfer System for Suffolk. Joint purchase with Norfolk Constabulary.</p> <p>Budget allocated £300k (Suffolk share)</p>	<p>Update</p> <ul style="list-style-type: none"> The Constabulary seizes and generates a large volume of digital assets and equipment. This presents challenges and risks such as storage, security and information management. DAMS presents a single online solution to ingest, manage and store data correctly. The Digital Evidence Transfer system enables us to safely and securely share this data with other criminal justice partners such as the Crown Prosecution Service. The seven Chief Constables and Police and Crime Commissioners across the Eastern region have agreed that DAMS should be implemented on a 7 force bases. The preferred solution is being developed within Kent and yet to go live. The local project has been put on hold until the national product is live. This project is estimated to be progressed in April 2020 and continued engagement with Kent DAMS team and the 7 Force programme continues.
<p>8</p> <p>Additional police staff to further enhance ATHENA Investigation Management (jointly with Norfolk Constabulary).</p> <p>Budget allocated £300k (Suffolk share)</p>	<p>Update</p> <ul style="list-style-type: none"> 14 additional posts were created and these posts have been filled. 	<p>11</p> <p>Fund Workflow Solution and Digital Public Contact. Joint purchase with Norfolk Constabulary.</p> <p>Budget allocated £100k (Suffolk share)</p>	<p>Update</p> <ul style="list-style-type: none"> This investment in new software will enable frontline operational staff to have more efficient and effective access to police systems. The workflow solution provides officers with the capability to access information via a mobile device. The workflow solution (OPTIK) has suffered some delays due to a third party supplier. The trial is currently scheduled to begin March 2020. Digital Public Contact scoping is underway with three business cases/option papers due for delivery from February until June 2020. These papers will focus on three areas of public contact, transact, interact and engage so if approved these will move into implementation phases thereafter.
<p>9</p> <p>Additional temporary police staff posts (Vetting, Information Management and Learning & Development).</p> <p>Budget allocated £400k (Suffolk share)</p>	<p>Update</p> <ul style="list-style-type: none"> Vetting – This has been progressed quickly and an additional post holder is in place. Information Management – Three temporary Data Protection Assistant posts have been funded until 31 March 2020. These posts have now been filled and are having a positive impact enabling the Constabulary to better manage statutory and non-statutory requests for information. Learning & Development – All eleven additional posts are filled with resources in place. The Learning & Development teams are beginning the transformation of learning programmes that will increase the efficiency and effectiveness of all officer and staff training in line with national transformation workstreams. 	<p>12</p> <p>Digital Forensics/High Tech crime data storage and infrastructure (jointly with Norfolk Constabulary).</p> <p>Budget allocated £200k (Suffolk share)</p>	<p>Update</p> <ul style="list-style-type: none"> Infrastructure work is currently being undertaken to increase the power supply to the Digital Forensics Unit which is due for completion in December. Installation of storage solutions will follow with anticipated completion by the end of 2019.
<p>13</p> <p>Revenue funding of short life digital assets.</p> <p>Budget allocated £400k</p>	<p>Update</p> <ul style="list-style-type: none"> This money will improve front-line mobile working for officers and staff to enable them to have access to police systems whilst mobile. 		



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