

ORIGINATOR: CHIEF CONSTABLE

PAPER NO: AP17/15

**SUBMITTED TO: ACCOUNTABILITY AND PERFORMANCE PANEL –
28 APRIL 2017**

**SUBJECT: PERFORMANCE PRIORITIES MONITORING REPORT –
1 APRIL 2016 TO 31 MARCH 2017**

SUMMARY:

1. This report shows the Constabulary's performance between April 2016 and March 2017 against the Police and Crime Commissioner's new performance priorities.
2. A summary of the actions being taken to improve or maintain performance is included for each priority area.

RECOMMENDATION:

1. The Accountability and Performance Panel is asked to consider the report and provide comments to inform future performance monitoring reports.

DETAIL OF THE SUBMISSION

1. KEY ISSUES FOR CONSIDERATION

General Overview

- 1.1. This report is based upon the performance priorities set within the Police and Crime Plan. It shows performance for the period from 1 April 2016 to 31 March 2017.
- 1.2. The paper details each priority in turn and makes an assessment of performance against the three-year average. In addition to this, and where appropriate, comparison is made with other Police forces or national averages.
- 1.3. The report is not designed to reflect localised performance problems but to provide an overview against each priority and an outline of the action being taken to improve or maintain performance.

Executive Summary

- 1.4. An increase in recorded domestic abuse levels has been observed at the same time as a fall in recorded domestic incidents (non-crimes) which may be indicative of more rigorous application of crime recording standards, resulting in more incidents being categorised as crimes but other factors including implementation of coercive control legislation (early 2016) and an extensive programme of domestic abuse training (delivered from May 2016) may also have contributed. Solved rates stand 5% below the three year average, however in the context of a 28% increase in recorded crime this represents nearly 100 more crimes solved in the last year than the three year average.
- 1.5. High levels of recorded crime have also been seen in serious sexual offending, with the current spike being driven by recent rather than non-recent offending (reported less than a year after the event). Solved rates are down by 6% compared to the 3 year average but again this is against a backdrop of increasing demand (+40%).
- 1.6. Trends in child sexual abuse have been similar to those observed for overall serious sexual offences since mid-2014, with solved rates similarly impacted – currently down 6% on the 3 year average.
- 1.7. An increase has been seen in 'killed & seriously injured' collisions, currently standing at 22% above the 3 year average. This is largely due to a change in recording practices from May 2016 (moving from paper based forms to an automated system) which has led to much better and more comprehensive recording.
- 1.8. A reduction in 101 (non-urgent) call demand since summer 2016 has correlated with a plateau in the average time taken to answer calls, and also coincided with an increase in the average call duration. This suggests that demand is being met more effectively, albeit levels of call demand (both non urgent and urgent) will continue to directly impact on ability to sustain this level of service and both traditionally rise in summer months.
- 1.9. Details are provided on Human Resources establishment levels, sickness, recuperative and adjusted duties.

2. FINANCIAL IMPLICATIONS

- 2.1. The performance of the constabulary depends on the level of available resources to tackle each of the priority areas. In the current financial climate every effort is being made to maintain front line policing in order to ensure performance against these priorities can be maintained or improved.

3. OTHER IMPLICATIONS AND RISKS

- 3.1. None.

ORIGINATOR CHECKLIST (MUST BE COMPLETED)	PLEASE STATE 'YES' OR 'NO'
Has legal advice been sought on this submission?	No
Has the PCC's Chief Finance Officer been consulted?	No
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	Yes
Have human resource implications been considered?	Yes
Is the recommendation consistent with the objectives in the Police and Crime Plan?	Yes
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	Yes
Has communications advice been sought on areas of likely media interest and how they might be managed?	No
Have all relevant ethical factors been taken into consideration in developing this submission?	Yes