

ORIGINATOR: CHIEF CONSTABLE

PAPER NO:AP14/53

**SUBMITTED TO: ACCOUNTABILITY AND PERFORMANCE PANEL –
13 AUGUST 2014**

**SUBJECT: PERFORMANCE PRIORITIES – MONITORING REPORT
JULY 2013 TO JUNE 2014**

SUMMARY:

1. The report shows Constabulary performance against the Performance Priorities between July 2013 and June 2014. An assessment has been made (red/amber/green) as to where the Constabulary sits against each priority and charts have been included to illustrate the position.
2. A summary with the action being taken to improve or maintain performance is included for each priority area.

RECOMMENDATION:

1. The Accountability and Performance Panel is asked to note the contents of this report.

1. KEY ISSUES FOR CONSIDERATION

- 1.1. This report is based upon the performance priorities set within the Police and Crime Plan for the period from July 2013 to June 2014. The paper details each priority in turn and makes an assessment of performance against the three-year average and also by comparison with last year's performance. In addition to this, and where appropriate, comparison is made with other Police Forces and/or national averages.
- 1.2. The report is not designed to reflect localised performance problems but to provide an overview against each priority and a flavour of the action being taken to improve or maintain performance. Where appropriate, reference is made to specific locations if there has been an interesting or disproportionate effect on overall performance.
- 1.3. The report uses a red/amber/green grading system to summarise current performance based on the following criteria:

Red: Performance is not meeting the baseline objective.
Amber: Performance is not meeting the baseline objective but is improving.
Green: Performance is meeting the baseline target.
- 1.4. With some crime categories it is important to recognise that there is considerable context required to understand the issues. For example, active encouragement for victims to report serious sexual offences, or domestic abuse-related crimes, over recent years has seen a substantial increase in the rate of such crimes. This is regarded as a positive change, which allows for a comprehensive and supportive service to be provided to victims while at the same time allowing the Constabulary to fully understand the extent of such offending.
- 1.5. Of the 14 objectives set out in the Police & Crime Plan, performance in the 12 months to 30th June 2014 was better than the baseline in 11, including all crime reduction objectives. Performance in all of the four additional Quality of Service indicators is also above their respective baselines.
- 1.6. Although performance relating to 999 Call Handling has exceeded the national standard (90% answered within 10 seconds) for six consecutive months, the year to date figure has remained below the baseline. To this end, the matter of 999 and 101 call handling features in the following report.
- 1.7. The solved rate for offences of Violence with Injury has also remained below the baseline, although a recent improvement has been seen and Suffolk's national ranking rose three places to 8th in the last quarter.
- 1.8. A small deterioration was also seen in the Domestic Abuse Repeat Victimisation rate, although interpretation of this measure is challenging and its veracity as an indicator is currently subject of review.

2. FINANCIAL IMPLICATIONS

- 2.1. The performance of the Constabulary hinges on the level of available resources to tackle each of the priority areas. In the current financial climate every effort is being made to maintain front line policing in order to ensure performance against these priorities can be maintained or improved.

3. OTHER IMPLICATIONS AND RISKS

- 3.1. None.

ORIGINATOR CHECKLIST (MUST BE COMPLETED)	PLEASE STATE 'YES' OR 'NO'
Has legal advice been sought on this submission?	No
Has the PCC's Chief Finance Officer been consulted?	No
Have equality, diversity and human rights implications been considered including equality analysis, as appropriate?	No
Have human resource implications been considered?	No
Is the recommendation consistent with the objectives in the Police and Crime Plan?	Yes
Has consultation been undertaken with people or agencies likely to be affected by the recommendation?	No
Has communications advice been sought on areas of likely media interest and how they might be managed?	No
Have all relevant ethical factors been taken into consideration in developing this submission?	Yes